



Your guide to Green Corps

What is Green Corps?

Are you a young Australian interested in the environment?

Green Corps is an Australian Government youth development and environmental training programme for people aged 17 to 20.

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Green Corps participants have:

- protected endangered animals
- used GPS technology to measure environmental problems
- fitted radio transmitters to migratory birds
- helped protect sand dunes used by nesting turtles
- protected a World War II bunker
- relocated koala populations
- established bush tucker gardens
- captured wild cattle in the outback
- restored historic trains and trams, and
- protected Indigenous sites.

Green Corps gives young volunteers the chance to work on exciting environmental and cultural heritage projects across Australia. Projects last for 26 weeks and give you work experience, accredited training and leadership development.

Green Corps is about making a difference to the environment, learning new skills and making new friends. You will get an allowance for taking part, be provided with work clothes and will gain a recognised qualification.

You will work with a group of other young people of similar age to you and have the opportunity to try a range of activities that help protect and restore the environment or cultural heritage.

Most of the time you will be working with community groups and you will get the chance to show off your talents to local employers.

Since the programme began, more than 15 000 young Australians have joined Green Corps projects across Australia; more than 13 million trees have been planted; 7000 kilometres of fencing has been built; 37 000 hectares of weeds have been removed; 9000 kilograms of native seeds have been collected; and more than 5000 kilometres of walking track has been constructed or maintained. Green Corps teams have also hosted more than 1000 community field days. Most Green Corps projects are located in regional or rural areas but there are also opportunities in metropolitan areas.



Green Corps

AN AUSTRALIAN GOVERNMENT INITIATIVE

Who can join Green Corps?

People aged 17 to 20 who are Australian citizens or non-Australian citizens and who satisfy the Youth Allowance residence requirements. Participants do not have to be receiving income support or be registered as unemployed.

Green Corps participants come from all areas of Australia's youth population and there are opportunities in every Australian state and territory.



Green Corps is about making a difference to the environment, learning new skills and making new friends.

Your right to privacy

Personal information is protected under the *Privacy Act 1988* and may not be disclosed unless it is authorised to do so.

If you are receiving income support, your information is authorised to be disclosed under *Social Security (Administration) Act 1999*.

In providing employment services to you, your information may be shared between those contracted service providers who are assisting you, the Department of Employment and Workplace Relations (DEWR), Centrelink and other Australian Government departments and agencies.

The sharing of your information is important as it enables Commonwealth departments and agencies to provide you with the most appropriate services to meet your needs.

For more information about your privacy ask your service provider or DEWR, or visit privacy.gov.au.

Your guarantee of service

Your Green Corps service provider is engaged by DEWR. You are guaranteed to receive a high standard of personalised and professional service from your Green Corps service provider.

The services that you receive from your Green Corps service provider will be sensitive to your circumstances and cultural background, as well as tailored both to your needs and to the placement opportunities available.

On referral to, or on first contact with, your Green Corps service provider you will receive the following services:

- an assessment of your eligibility to participate in the Green Corps programme, and
- if you are eligible, an appointment for an initial interview.

During your initial interview you can expect your Green Corps service provider to:

- provide reasonable help and information on the Green Corps programme
- assess your training needs considering your existing skills, and any special needs you have, including coaching in literacy or life skills, and
- explain to you how you will be helped to find a suitable Green Corps placement.

After your initial interview you can expect your Green Corps service provider to:

- negotiate a Participant Agreement which includes details of the training, help and support to be provided to you; your rights in relation to your involvement in the Green Corps programme; and a consent by you to the disclosure of information about you to DEWR and to any other service provider under the Green Corps programme, if directed by DEWR, and
- ask you to fill in a Participant Survey Form.

Before you undertake a Green Corps placement you can expect your Green Corps service provider to:

- inform you about the Green Corps placement in which you will be involved.

During your Green Corps placement you can expect your Green Corps service provider to provide you with ongoing support services as follows:

- a high level of supervision with regard at all times for your health, welfare and safety
- payment of the Participant Allowance to you, and
- help for you to develop and progress your training and general skills development in accordance with your Participant Agreement.

After you have completed your Green Corps placement, you can expect your Green Corps service provider to:

- provide you with a certificate confirming your successful completion of your Green Corps placement, and
- provide you with evidence of your successful completion of accredited training.

Your Green Corps service provider is responsible for providing this guaranteed level of service. If you are not satisfied with the service you have received from your Green Corps service provider, you should raise this with them first—ask to speak to the programme manager.

If you are still not satisfied, then you should phone the DEWR Customer Service Line on freecall **1800 805 260**.

You will speak to a Customer Service Officer from DEWR in the capital city of the state or territory you are calling from. DEWR is responsible for monitoring Green Corps service providers. They will endeavour to resolve your concerns quickly, fairly and sensitively.

Your Green Corps service provider should advise you about the Employment and Related Services Code of Practice (the Code) which tells you how they will deliver services to you. A copy of the Code is available from your Green Corps service provider.

For more information about Green Corps, visit workplace.gov.au or phone 13 62 68.