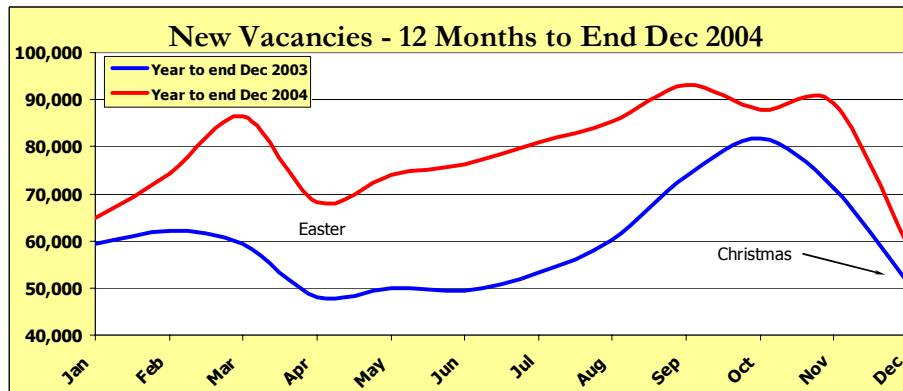
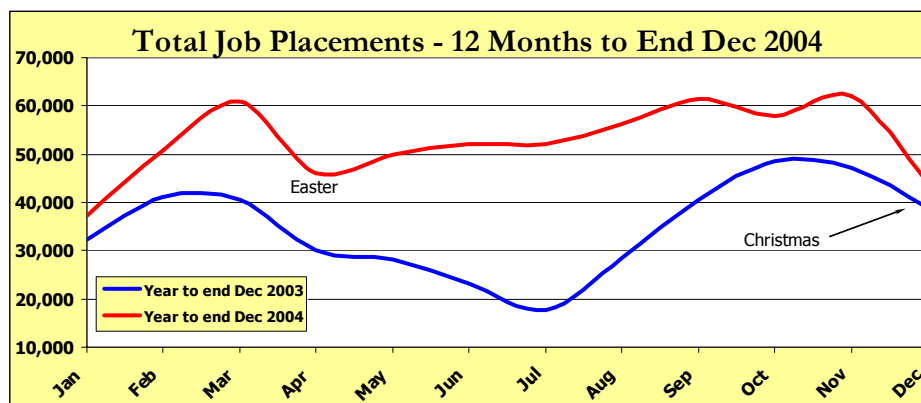




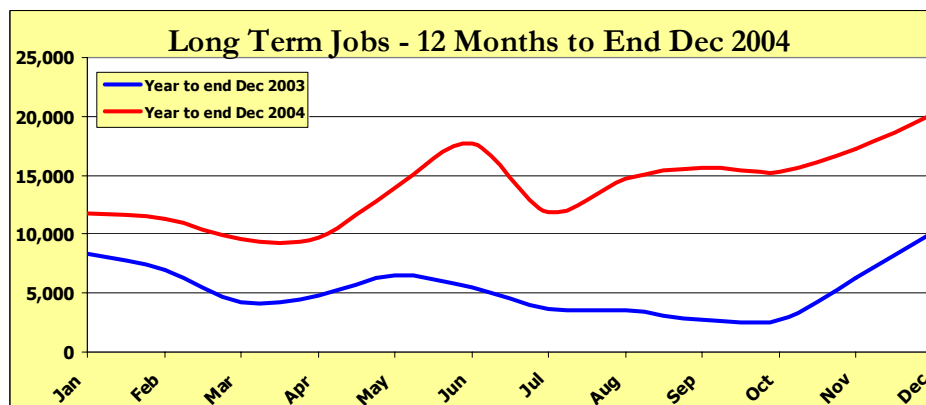
Job Network Performance Profile – 12 Months to End December 2004



- In the 2004 calendar year, over 939,600 new vacancies were lodged on the national vacancy database - an increase of 31% on the previous year and a new annual record.
- More than 59,000 new vacancies were lodged in the month of December 2004, an increase of 16% on December 2003 (as seen in the chart above, December includes the regular Christmas seasonal downturn).



- In 2004 a total of around 630,600 job placements were recorded by Job Network members and other Job Placement Organisations, an increase of 51% on the previous 12 months and a new annual record.
- Around 44,100 job placements were recorded in the month of December 2004, an increase of 13% on December 2003 (the regular Christmas downturn also impacts on Total Job Placements in December).



- In 2004 over 169,000 long term (13 week) jobs were achieved for disadvantaged job seekers and those unemployed for more than three months – again, a new annual record.
- Over 20,100 long term jobs were achieved in the month of December 2004. This is more than double the number of long term jobs achieved in December 2003 and is the best month in the history of Job Network.

Job Network Performance Profile – Fact Sheet

- Unemployed people are assisted by 109 Job Network members and hundreds of licensed Job Placement Organisations operating from more than 2,700 sites across Australia.
- From 1 July 2003, Job Network services were refined through implementation of the *Active Participation Model*.
 - These improvements mean that, for the duration of their unemployment, job seekers have a single Job Network member who works closely with them to help them find a job. Job seekers receive more intensive assistance the longer they are unemployed.
 - Under the new arrangements, two main forms of assistance are provided for job seekers - Job Search Support and Intensive Support. Job Search Support is aimed at placing unemployed people directly into jobs. Intensive Support provides training and other forms of assistance specifically tailored to meet the individual's needs, to help disadvantaged job seekers and those unemployed for more than three months find and keep a job.
 - A new dedicated Job Seeker Account has been established so that Job Network members may, for example, pay for eligible job seekers to undertake training courses, cover their travel expenses when they attend interviews, or purchase uniforms and equipment when they are needed for the person to take up a job.
 - The new Job Placement Organisations harness the strengths of the commercial recruitment sector to bring more vacancies to job seekers. Job seekers can access vacancies at no cost on the Job Search jobs database, through the internet or the nearly 3,000 kiosks located in Job Network sites and Centrelink offices throughout Australia.
- The Job Network Performance Profile (see page 1) shows weekly numbers for three key indicators:
 - new vacancies lodged on Job Search by Job Network members and Job Placement Organisations;
 - the total job placements providers record for job seekers, including those that may become long term job outcomes at a later stage; and
 - long term job outcomes achieved for Intensive Support participants.

These indicators show that following the transition phase between the previous Job Network arrangements and the *Active Participation Model*, in which new sites were established and improved services for job seekers were introduced, performance levels have been better than those achieved under previous service arrangements.

- Long term job outcomes reflect the completion of a minimum of 13 consecutive weeks employment by job seekers receiving Intensive Support – that is, job seekers identified as Highly Disadvantaged and those unemployed for more than three months. In addition to the 169,000 long term jobs recorded in 2004, around 6,500 job seekers assisted through the Intensive Support service gained education outcomes (the completion of approved semester courses).