

# LABOUR MARKET AND RELATED PAYMENTS a monthly profile

**Note: The Australian Bureau of Statistics (ABS) produces the official unemployment statistics. The figures contained in this publication are different from the ABS unemployment figures as the ABS and Department of Employment and Workplace Relations (DEWR) use different definitions to identify the unemployed and different methods of counting (see the Appendix for more information).**

**This publication was produced in the past by Family and Community Services (FaCS) and since October 2004 by DEWR**

This publication can be found at <http://www.workplace.gov.au/lmrp>

November 2005

Embargoed  
Until 11.30 am, 21 December 2005

*Annual Subscription - \$65.00*

## CONTENTS

	<i>Page</i>
<b>Introduction</b>	1
<b>Statistical Highlights</b>	2
<b>Tables</b>	
1. Labour Market Payments - Time Series	3
2. Newstart Allowees - Derivation of the Jobseeker Population	4
3. Youth Allowees (other) - Derivation of the Jobseeker Population	5
4. Jobseekers receiving Newstart Allowance and Youth Allowance (other) - Time Series	6
5. Jobseekers receiving Newstart Allowance and Youth Allowance (other) by State	7
6. Jobseekers receiving Newstart Allowance and Youth Allowance (other) by Age and Sex	8
7. Jobseekers receiving Newstart Allowance and Youth Allowance (other) by Area Support Office and Customer Service Centre	9
8. Jobseekers receiving Newstart Allowance and Youth Allowance (other) by Fortnightly Earnings and Sex	23
<b>Explanatory Notes</b>	24
<b>Glossary</b>	30
<b>Appendix</b>	33
<b>For More Information ....</b>	36

## INTRODUCTION

This publication presents statistical information on a monthly basis for the various types of labour market payments delivered by Centrelink largely on behalf of the Department of Employment and Workplace Relations (DEWR). After the Machinery of Government (MOG) changes announced in October 2004 the responsibility for Newstart Allowance (NSA), Youth Allowance (other) (YA(O)), Mature Age Allowance (MAA), Partner Allowance (PA) and Widow Allowance (WA) was transferred to DEWR and responsibility for Youth Allowance (full-time students) (YA(FTS)) was transferred to Department of Education, Science and Training (DEST). This publication covers NSA and YA in some detail and, to a lesser extent MAA, PA and WA.

Table 1 provides information on the total number of NSA and YA recipients. The YA population is broken down into YA(FTS), YA(Apprentices) and YA(O) categories. The total number of MAA, PA and WA recipients are also provided in this table.

Tables 2 and 3 show the derivation of the NSA and YA(O) jobseeker populations (see the reference to Jobseekers in the 'Comparability of Data' section of the *Explanatory Notes*). These populations are added together to derive the total number of jobseekers.

Tables 4 to 8 provide information on the total jobseeker population.

When using time series figures, it is important to note that changes have occurred over time to the conditions of eligibility for different payments. Details of these changes are provided in the *Explanatory Notes*.

All media inquiries should be directed to the Centrelink National Media Officer on (02) 6284 6442. For more general inquiries regarding further statistical information please refer to the last page of this publication for other contact details.

The next issue of this publication is scheduled for release on 25 January 2005.

## STATISTICAL HIGHLIGHTS - November 2005

### Between November 2004 and November 2005:

Total Newstart Allowance (NSA) customers and Youth Allowance (other) (YA(O)) customers **decreased by 4.7%** overall from 570,786 to 544,133

- ◆ by 4.8% for NSA from 494,289 to 470,557 and
- ◆ 3.8% for YA(O) from 76,497 to 73,576.

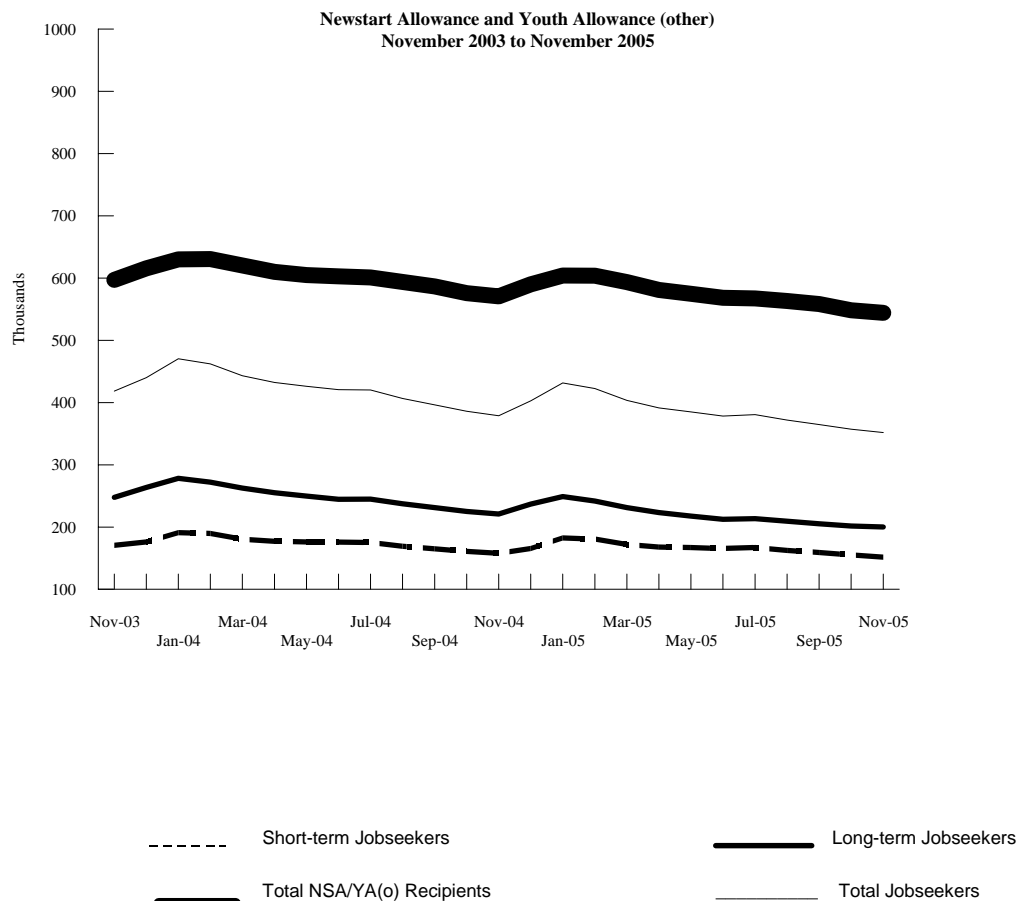
The number of jobseekers **decreased by 7.1%** overall from 378,889 to 351,940

- ◆ by 7.4% for NSA from 318,571 to 295,055 and
- ◆ 5.7% for YA(O) customers from 60,318 to 56,885.

Long-term jobseekers decreased by 9.4% from 220,919 to 200,077.

Short-term jobseekers decreased by 3.9% from 157,970 to 151,863.

Long-term clients have been on income support for 12 months or more and can be without payment for up to 25 weeks before being reclassified as short-term. This differs significantly from the ABS definition of long-term unemployment (see Appendix).



**TABLE 1 - LABOUR MARKET PAYMENTS - TIME SERIES (a)**

	Newstart Allowance		Youth Allowance			Mature Age Allowance	Partner Allowance	Widow Allowance
	Long-term (b)	Total	Other	Full-time Students (c)	Apprentices (d)			
February 1994 (e)	472,785	977,796	..	..	..	..	..	..
November 2003	316,791	515,849	81,332	297,405	..	41,124	104,772	45,401
December 2003	321,781	523,107	92,671	256,770	..	40,117	103,495	45,760
January 2004	326,578	535,559	94,664	243,087	..	39,027	101,894	45,859
February 2004	326,028	539,098	91,562	255,944	..	37,835	99,912	45,892
March 2004	322,730	532,043	88,396	274,602	..	36,761	97,958	45,925
April 2004	318,836	524,504	85,607	286,058	..	35,507	95,817	45,840
May 2004	316,092	520,434	84,534	292,511	..	34,314	93,843	45,816
June 2004	313,883	517,895	84,841	296,560	..	33,310	92,058	45,781
July 2004	313,274	515,686	85,357	290,210	..	32,175	90,056	45,644
August 2004	311,282	511,799	81,939	297,594	..	31,046	88,133	45,544
September 2004	308,214	506,457	80,129	300,177	..	30,055	86,495	45,531
October 2004	304,351	499,388	76,376	294,394	..	28,921	84,565	45,438
November 2004	301,742	494,289	76,497	287,438	..	27,844	82,782	45,369
December 2004	306,022	502,350	87,732	245,322	..	26,820	81,078	45,282
January 2005	309,214	514,579	89,453	235,537	..	25,770	79,482	45,206
February 2005	307,987	516,730	87,258	245,621	..	24,864	78,040	45,173
March 2005	304,783	509,892	83,604	263,308	..	23,918	76,588	45,100
April 2005	299,698	500,391	80,661	274,240	..	22,935	75,014	45,009
May 2005	295,728	494,847	79,896	281,184	..	22,032	73,601	44,976
June 2005	291,977	488,910	79,564	284,926	0	21,144	72,331	44,864
July 2005	291,683	487,653	79,816	279,040	742	20,258	71,140	44,841
August 2005	291,607	485,823	77,459	285,864	1,655	19,462	70,365	45,009
September 2005	289,974	482,072	76,272	288,479	2,285	18,697	69,624	45,158
October 2005	287,468	475,490	72,915	280,308	2,416	17,939	68,919	45,287
November 2005	286,345	470,557	73,576	274,547	2,471	17,335	68,420	45,538
<i>Variation October 2005 - November 2005</i>								
Number	-1,123	-4,933	661	-5,761	55	-604	-499	251
Per cent	-0.4	-1.0	0.9	-2.1	2.3	-3.4	-0.7	0.6

(a) This table presents data using the revised method of measuring the number of people receiving labour market payments introduced in July 2002. Revised historical data back to May 1998 is in Table A, July 2002 publication.

(b) Long-term Newstart allowees are persons who have been receiving income support for 12 months or more.

(c) The number of full time students does not include those who have traded in their entire Youth Allowance entitlement for a loan under the Student Financial Supplement Loan Scheme. The Government announced on 24 April 2003 that no further loans will be issued under this Scheme from 1 January 2004. For further details, refer to the Explanatory Notes at the back of this publication.

(d) New Apprenticeships combine employment with structured training to provide a nationally recognised qualification. New Apprentices enter formal agreements known as either 'Training Agreements' or 'Contracts of Training' which set out the relationship between the employer and the New Apprentice and their respective rights and responsibilities.

(e) February 1994 data has been included for comparison purposes due to the peak in the number of persons receiving JSA/NSA at this point in time.

Note: Most of the figures in this publication are averages and have been rounded. As a result, discrepancies may occur between sums of component items and totals, and in the calculation of variations.

**TABLE 2 - NEWSTART ALLOWEES - DERIVATION OF THE JOBSEEKER POPULATION**

	October 2005	November			Variation October - November	
		Males	Females	Persons	Number	Per cent
<b>Short-term NSA Customers</b>	<b>188,022</b>	<b>125,554</b>	<b>58,658</b>	<b>184,212</b>	<b>-3,810</b>	<b>-2.0</b>
CDEP participants (a)	3,554	2,733	997	3,730	176	5.0
Did not receive a payment (b)	11,874	7,716	4,496	12,212	338	2.8
Received a payment	172,594	115,105	53,165	168,270	-4,324	-2.5
Incapacitated (c)	19,466	12,226	6,940	19,166	-300	-1.5
Training	10,175	6,454	3,650	10,104	-71	-0.7
Self-employment development (d)	614	373	205	578	-36	-5.9
Voluntary/part-time work (e)	2,903	1,208	1,595	2,803	-100	-3.4
Other/temporary exemptions (f)	12,124	7,297	4,576	11,873	-251	-2.1
<b>Short-term NSA Jobseekers (g)</b>	<b>127,312</b>	<b>87,547</b>	<b>36,199</b>	<b>123,746</b>	<b>-3,566</b>	<b>-2.8</b>
<b>Long-term NSA Customers</b>	<b>287,468</b>	<b>183,537</b>	<b>102,808</b>	<b>286,345</b>	<b>-1,123</b>	<b>-0.4</b>
CDEP participants (a)	7,895	5,641	2,373	8,014	119	1.5
Did not receive a payment (b)	11,138	7,022	4,989	12,011	873	7.8
Received a payment	268,435	170,874	95,446	266,320	-2,115	-0.8
Incapacitated (c)	27,179	15,633	10,827	26,460	-719	-2.6
Training	37,001	22,928	14,251	37,179	178	0.5
Self-employment development (d)	302	186	80	266	-36	-11.9
Voluntary/part-time work (e)	10,005	6,036	4,195	10,231	226	2.3
Other/temporary exemptions (f)	20,636	12,434	8,441	20,875	239	1.2
<b>Long-term NSA Jobseekers (g)</b>	<b>173,312</b>	<b>113,657</b>	<b>57,652</b>	<b>171,309</b>	<b>-2,003</b>	<b>-1.2</b>
<b>All NSA Customers</b>	<b>475,490</b>	<b>309,091</b>	<b>161,466</b>	<b>470,557</b>	<b>-4,933</b>	<b>-1.0</b>
CDEP participants (a)	11,449	8,374	3,370	11,744	295	2.6
Did not receive a payment (b)	23,012	14,738	9,485	24,223	1,211	5.3
Received a payment	441,029	285,979	148,611	434,590	-6,439	-1.5
Incapacitated (c)	46,645	27,859	17,767	45,626	-1,019	-2.2
Training	47,176	29,382	17,901	47,283	107	0.2
Self-employment development (d)	916	559	285	844	-72	-7.9
Voluntary/part-time work (e)	12,908	7,244	5,790	13,034	126	1.0
Other/temporary exemptions (f)	32,760	19,731	13,017	32,748	-12	-0.0
<b>All NSA Jobseekers (g)</b>	<b>300,624</b>	<b>201,204</b>	<b>93,851</b>	<b>295,055</b>	<b>-5,569</b>	<b>-1.9</b>

(a) The CDEP data represents a subgroup of CDEP participants who would otherwise be eligible for NSA, but who are participating in CDEP and receive a CDEP wage and, if eligible, add-ons such as the CDEP Participant Supplement (CPS) or rent assistance.

(b) Persons who did not receive a payment due to their income and/or that of their partner. This group is often referred to as zero-paid.

(c) Activity code "incapacitated" relates to NSA recipients who have become temporarily ill or incapacitated.

(d) Those customers exempted from job search while they develop self-employment opportunities.

(e) Those customers undertaking approved full-time voluntary work or combinations of voluntary and part-time work who are not required to seek work.

(f) Includes other customers known not to have job search obligations. See 'Jobseekers' in Explanatory Notes.

(g) Those customers who received a payment and generally are required to search for work. These customers form the basis of the population group in Tables 2 - 7.

Notes:

- For information on short-term and long-term categories please refer to the Glossary.

- Most of the figures in this publication are averages and have been rounded. As a result, discrepancies may occur between sums of component items and totals, and in the calculation of variations.

**TABLE 3 - YOUTH ALLOWEES (OTHER) - DERIVATION OF THE JOBSEEKER POPULATION**

	October 2005	November			Variation	
		Males	Females	Persons	October - November Number	Per cent
<b>Short-term YA (other) Customers</b>	<b>36,347</b>	<b>19,799</b>	<b>16,647</b>	<b>36,446</b>	<b>99</b>	<b>0.3</b>
CDEP participants (a)	2,040	1,367	823	2,190	150	7.4
Did not receive a payment (b)	991	474	544	1,018	27	2.7
Received a payment	33,316	17,958	15,280	33,238	-78	-0.2
Part-time study & work (c)	6	0	6	6	0	0.0
Part-time study & other YA activities (d)	68	29	43	72	4	5.9
Incapacitated (e)	1,889	935	984	1,919	30	1.6
Training	1,348	811	554	1,365	17	1.3
Self-employment development (e)	5	6	2	8	3	60.0
Full-time voluntary work	4	1	2	3	-1	-25.0
Other non-jobseekers (e)	1,783	845	903	1,748	-35	-2.0
<b>Short-term YA (other) Jobseekers (f)</b>	<b>28,213</b>	<b>15,331</b>	<b>12,786</b>	<b>28,117</b>	<b>-96</b>	<b>-0.3</b>
<b>Long-term YA (other) Customers</b>	<b>36,568</b>	<b>17,404</b>	<b>19,726</b>	<b>37,130</b>	<b>562</b>	<b>1.5</b>
CDEP participants (a)	1,183	765	466	1,231	48	4.1
Did not receive a payment (b)	1,204	482	768	1,250	46	3.8
Received a payment	34,181	16,157	18,492	34,649	468	1.4
Part-time study & work (c)	11	2	8	10	-1	-9.1
Part-time study & other YA activities (d)	88	36	59	95	7	8.0
Incapacitated (e)	1,631	595	1,033	1,628	-3	-0.2
Training	2,565	1,275	1,301	2,576	11	0.4
Self-employment development (e)	5	3	4	7	2	40.0
Full-time voluntary work	10	4	5	9	-1	-10.0
Other non-jobseekers (e)	1,505	639	917	1,556	51	3.4
<b>Long-term YA (other) Jobseekers (f)</b>	<b>28,366</b>	<b>13,603</b>	<b>15,165</b>	<b>28,768</b>	<b>402</b>	<b>1.4</b>
<b>All YA (other) Customers</b>	<b>72,915</b>	<b>37,203</b>	<b>36,373</b>	<b>73,576</b>	<b>661</b>	<b>0.9</b>
CDEP participants (a)	3,223	2,132	1,289	3,421	198	6.1
Did not receive a payment (b)	2,195	956	1,312	2,268	73	3.3
Received a payment	67,497	34,115	33,772	67,887	390	0.6
Part-time study & work (c)	17	2	14	16	-1	-5.9
Part-time study & other YA activities (d)	156	65	102	167	11	7.1
Incapacitated (e)	3,520	1,530	2,017	3,547	27	0.8
Training	3,913	2,086	1,855	3,941	28	0.7
Self-employment development (e)	10	9	6	15	5	50.0
Full-time voluntary work	14	5	7	12	-2	-14.3
Other non-jobseekers (e)	3,288	1,484	1,820	3,304	16	0.5
<b>All YA (other) Jobseekers (f)</b>	<b>56,579</b>	<b>28,934</b>	<b>27,951</b>	<b>56,885</b>	<b>306</b>	<b>0.5</b>

(a) The CDEP data represents a subgroup of CDEP participants who would otherwise be eligible for YA(o), but who are participating in CDEP and receive a CDEP wage and, if eligible, add-ons such as the CDEP Participant Supplement (CPS) or rent assistance.

(b) Persons who did not receive a payment due to their own income and/or that of their partner or parents, where applicable. This group is often referred to as zero-paid.

(c) Those customers undertaking approved part-time study and work who are considered to have a full activity load and are not required to seek work.

(d) Those customers undertaking approved part-time study and other activities who are considered to have a full activity load and are not required to seek work.

(e) These categories are defined in the same way as in Table 2, except that those customers combining these activities with part-time study are classified under part-time study and other activities.

(f) Those customers who received a payment and generally are required to search for work. These customers form the basis of the population group in Tables 2 - 7.

Notes:

- For information on short-term and long-term categories please refer to the Glossary.

- Most of the figures in this publication are averages and have been rounded. As a result, discrepancies may occur between sums of component items and totals, and in the calculation of variations.

**TABLE 4 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE (OTHER)**  
**TIME SERIES (a)**

	Short-term	Long-term	Total
November 2003	170,868	247,695	418,563
December 2003	176,350	263,768	440,118
January 2004	191,981	278,371	470,352
February 2004	189,985	272,224	462,209
March 2004	180,650	262,525	443,175
April 2004	177,247	255,059	432,306
May 2004	176,366	249,705	426,071
June 2004	176,087	244,647	420,734
July 2004	175,344	244,846	420,190
August 2004	169,186	237,526	406,712
September 2004	165,156	231,221	396,377
October 2004	161,169	224,985	386,154
November 2004	157,970	220,919	378,889
December 2004	165,824	236,981	402,805
January 2005	182,718	248,933	431,651
February 2005	180,830	241,737	422,567
March 2005	172,254	231,336	403,590
April 2005	168,095	223,258	391,353
May 2005	167,200	217,727	384,927
June 2005	165,755	212,595	378,350
July 2005	167,154	213,585	380,739
August 2005	162,525	209,424	371,949
September 2005	159,378	205,254	364,632
October 2005	155,525	201,678	357,203
November 2005	151,863	200,077	351,940
<i>Variation October 2005 - November 2005</i>			
<i>Number</i>	-3,662	-1,601	-5,263
<i>Per cent</i>	-2.4	-0.8	-1.5

(a) This table presents data using the revised method of measuring the number of people receiving labour market payment introduced in July 2002. Revised historical data back to May 1998 is in Table B, July 2002 publication.

Notes:

- For information on short-term and long-term categories please refer to the Glossary.
- Most of the figures in this publication are averages and have been rounded. As a result, discrepancies may occur between sums of component items and totals, and in the calculation of variations.

**TABLE 5 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE (OTHER)  
BY STATE**

<i>State</i>	October 2005	November 2005	Variation	
			October - November Number	Per cent
<b>SHORT-TERM JOBSEEKERS</b>				
New South Wales	52,111	51,093	-1,018	-2.0
Victoria	36,941	36,034	-907	-2.5
Queensland	31,701	31,102	-599	-1.9
South Australia	12,663	12,389	-274	-2.2
Western Australia	14,114	13,523	-591	-4.2
Tasmania	4,664	4,560	-104	-2.2
Northern Territory	1,766	1,692	-74	-4.2
Australian Capital Territory	1,565	1,470	-95	-6.1
<b>AUSTRALIA</b>	<b>155,525</b>	<b>151,863</b>	<b>-3,662</b>	<b>-2.4</b>
<b>LONG-TERM JOBSEEKERS</b>				
New South Wales	70,073	69,607	-466	-0.7
Victoria	49,290	49,327	37	0.1
Queensland	34,615	34,373	-242	-0.7
South Australia	18,094	17,722	-372	-2.1
Western Australia	15,268	14,828	-440	-2.9
Tasmania	9,218	9,148	-70	-0.8
Northern Territory	3,018	2,999	-19	-0.6
Australian Capital Territory	2,102	2,073	-29	-1.4
<b>AUSTRALIA</b>	<b>201,678</b>	<b>200,077</b>	<b>-1,601</b>	<b>-0.8</b>
<b>TOTAL JOBSEEKERS</b>				
New South Wales	122,184	120,700	-1,484	-1.2
Victoria	86,231	85,361	-870	-1.0
Queensland	66,316	65,475	-841	-1.3
South Australia	30,757	30,111	-646	-2.1
Western Australia	29,382	28,351	-1,031	-3.5
Tasmania	13,882	13,708	-174	-1.3
Northern Territory	4,784	4,691	-93	-1.9
Australian Capital Territory	3,667	3,543	-124	-3.4
<b>AUSTRALIA</b>	<b>357,203</b>	<b>351,940</b>	<b>-5,263</b>	<b>-1.5</b>

Note: The majority of figures in this publication are averages, and have been rounded. As a result, discrepancies may occur between sums of component items and totals. The discrepancies may also affect the calculation of the variations in Table 2, 3, 5 and 7.

**TABLE 6 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE (OTHER)  
BY AGE AND SEX (NOVEMBER 2005)**

Age	Short-term Jobseekers		Long-term Jobseekers		Total Jobseekers	
	Number	Per cent	Number	Per cent	Number	Per cent
<b>MALES</b>						
Less than 18 years	4,819	4.7	2,512	2.0	7,331	3.2
18 - 20 years	10,512	10.2	11,091	8.7	21,603	9.4
21 - 24 years	18,525	18.0	16,148	12.7	34,673	15.1
25 - 29 years	16,687	16.2	16,878	13.3	33,565	14.6
30 - 39 years	24,159	23.5	28,403	22.3	52,562	22.8
40 - 49 years	14,506	14.1	23,985	18.8	38,491	16.7
50 - 59 years	10,002	9.7	21,087	16.6	31,089	13.5
60 years and over	3,668	3.6	7,157	5.6	10,825	4.7
<b>TOTAL</b>	<b>102,878</b>	<b>100.0</b>	<b>127,261</b>	<b>100.0</b>	<b>230,139</b>	<b>100.0</b>
<b>FEMALES</b>						
Less than 18 years	4,811	9.8	3,187	4.4	7,998	6.6
18 - 20 years	7,975	16.3	11,979	16.5	19,954	16.4
21 - 24 years	9,744	19.9	10,707	14.7	20,451	16.8
25 - 29 years	5,722	11.7	6,903	9.5	12,625	10.4
30 - 39 years	5,916	12.1	9,549	13.1	15,465	12.7
40 - 49 years	6,328	12.9	15,722	21.6	22,050	18.1
50 - 59 years	6,924	14.1	12,576	17.3	19,500	16.0
60 years and over	1,565	3.2	2,193	3.0	3,758	3.1
<b>TOTAL</b>	<b>48,985</b>	<b>100.0</b>	<b>72,816</b>	<b>100.0</b>	<b>121,801</b>	<b>100.0</b>
<b>PERSONS</b>						
Less than 18 years	9,630	6.3	5,699	2.8	15,329	4.4
18 - 20 years	18,487	12.2	23,070	11.5	41,557	11.8
21 - 24 years	28,269	18.6	26,855	13.4	55,124	15.7
25 - 29 years	22,409	14.8	23,781	11.9	46,190	13.1
30 - 39 years	30,075	19.8	37,952	19.0	68,027	19.3
40 - 49 years	20,834	13.7	39,707	19.8	60,541	17.2
50 - 59 years	16,926	11.1	33,663	16.8	50,589	14.4
60 years and over	5,233	3.4	9,350	4.7	14,583	4.1
<b>TOTAL</b>	<b>151,863</b>	<b>100.0</b>	<b>200,077</b>	<b>100.0</b>	<b>351,940</b>	<b>100.0</b>

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	October 2005	November 2005	Variation	
			October - November Number	Per cent
<i>EAST COAST (SYDNEY)</i>				
Bondi Junction	1,120	1,083	-37	-3.3
Chatswood	1,039	1,043	4	0.4
Darlinghurst	1,611	1,561	-50	-3.1
Darlinghurst YSU	32	25	-7	%
Hornsby	723	720	-3	-0.4
Leichhardt	1,331	1,317	-14	-1.1
Maroubra	1,073	1,015	-58	-5.4
Marrickville	1,375	1,351	-24	-1.7
Northern Beaches	936	914	-22	-2.4
Sydney Central YSU	0	0	0	%
Other (a)	19	16	-3	%
<i>Total</i>	9,259	9,045	-214	-2.3
<i>EAST COAST (WOLLONGONG)</i>				
Caringbah	1,311	1,301	-10	-0.8
Corrimal	1,287	1,266	-21	-1.6
Dapto	1,107	1,100	-7	-0.6
Hurstville	1,263	1,248	-15	-1.2
Nowra	1,961	1,939	-22	-1.1
Redfern	1,284	1,278	-6	-0.5
Rockdale	1,283	1,305	22	1.7
Shellharbour	1,521	1,514	-7	-0.5
Sutherland	33	32	-1	%
Ulladulla	499	501	2	0.4
Wollongong	1,852	1,851	-1	-0.1
Other (a)	47	42	-5	%
<i>Total</i>	13,448	13,377	-71	-0.5

Note: For footnotes see end of table.

**TABLE 7 - JOBBEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	October 2005	November 2005	Variation	
			October - November Number	Per cent
<i>HUNTER NSW</i>				
Armidale	1,158	1,159	1	0.1
Cessnock	886	869	-17	-1.9
Charlestown	2,442	2,443	1	0.0
Ettalong	1,075	1,044	-31	-2.9
Forster	814	824	10	1.2
Gosford*	1,773	1,746	-27	-1.5
Gunnedah	482	488	6	1.2
Inverell	682	675	-7	-1.0
Kempsey	1,241	1,246	5	0.4
Kurri Kurri	550	558	8	1.5
Lakehaven	1,648	1,630	-18	-1.1
Maitland	1,668	1,638	-30	-1.8
Mayfield	1,078	1,048	-30	-2.8
Muswellbrook	588	579	-9	-1.5
Nambucca Heads	1,103	1,120	17	1.5
Nelson Bay	587	567	-20	-3.4
Newcastle	1,606	1,589	-17	-1.1
Port Macquarie	1,810	1,788	-22	-1.2
Raymond Terrace	970	959	-11	-1.1
Singleton	323	322	-1	-0.3
Tamworth	1,744	1,731	-13	-0.7
Taree	1,710	1,670	-40	-2.3
The Entrance	1,078	1,057	-21	-1.9
Toronto	1,145	1,140	-5	-0.4
Wallsend	1,608	1,592	-16	-1.0
Wyong	610	598	-12	-2.0
Other (a)	65	64	-1	%
<i>Total</i>	30,444	30,144	-300	-1.0

Note: For footnotes see end of table.

\*12/05/2003 customers transferred from Gosford NSS to Gosford CSC.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	October 2005	November 2005	Variation	
			October - November Number	Per cent
<i>SOUTH METROPOLITAN NSW</i>				
Ashfield	13	2	-11	%
Bankstown	3,423	3,399	-24	-0.7
Burwood*	744	1,402	658	88.4
Cabramatta	2,058	2,052	-6	-0.3
Camden	436	433	-3	-0.7
Campbelltown	2,342	2,239	-103	-4.4
Campsie	2,034	2,008	-26	-1.3
Fairfield	3,593	3,462	-131	-3.6
Ingleburn	1,125	1,082	-43	-3.8
Lakemba	14	14	0	%
Liverpool	3,868	3,805	-63	-1.6
Revesby	3	3	0	%
Strathfield	775	79	-696	-89.8
Other (a)	6	4	-2	%
<i>Total</i>	20,434	19,984	-450	-2.2
<i>WEST NSW</i>				
Auburn	2,080	2,053	-27	-1.3
Baulkham Hills	645	641	-4	-0.6
Blacktown	2,830	2,769	-61	-2.2
Hawkesbury	794	770	-24	-3.0
Katoomba	636	647	11	1.7
Lithgow	668	673	5	0.7
Merrylands	1,621	1,587	-34	-2.1
Mt Druitt	2,361	2,307	-54	-2.3
Mudgee	692	664	-28	-4.0
Parramatta	1,837	1,828	-9	-0.5
Penrith	1,481	1,473	-8	-0.5
Ryde	963	974	11	1.1
Springwood	336	334	-2	-0.6
St Marys	1,617	1,606	-11	-0.7
Other (a)	14	19	5	%
<i>Total</i>	18,575	18,345	-230	-1.2

Note: For footnotes see end of table.

\*Burwood CSC was opened on 24/10/05 and customer previously serviced by Ashfield and Strathfield will be serviced in Burwood.

Ashfield and Strathfield CSC's closed on 21/10/05.

**TABLE 7 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	October 2005	November 2005	Variation	
			October - November Number	Per cent
<i>SOUTH WEST NSW</i>				
Albury	2,158	2,152	-6	-0.3
Batemans Bay	807	816	9	1.1
Bathurst	816	821	5	0.6
Bega	738	762	24	3.3
Belconnen	1,172	1,138	-34	-2.9
Bourke	389	385	-4	-1.0
Bowral	472	480	8	1.7
Braddon	1,035	998	-37	-3.6
Cooma	332	330	-2	-0.6
Cowra	465	457	-8	-1.7
Deniliquin	276	249	-27	-9.8
Dubbo	1,854	1,835	-19	-1.0
Goulburn	705	692	-13	-1.8
Griffith	551	541	-10	-1.8
Gungahlin	77	75	-2	%
Lanyon	49	55	6	%
Leeton	342	329	-13	-3.8
Narooma	364	362	-2	-0.5
Orange	1,036	1,021	-15	-1.4
Parkes	955	951	-4	-0.4
Queanbeyan	548	541	-7	-1.3
Tuggeranong	732	693	-39	-5.3
Tumut	326	305	-21	-6.4
Wagga	1,669	1,622	-47	-2.8
Woden	588	578	-10	-1.7
Yass	105	107	2	1.9
Young	379	375	-4	-1.1
Other (a)	28	26	-2	%
<i>Total</i>	18,968	18,696	-272	-1.4

Note: For footnotes see end of table.

**TABLE 7 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	October 2005	November 2005	Variation	
			October - November Number	Per cent
<i>NORTH-CENTRAL VICTORIA</i>				
Box Hill	1,738	1,711	-27	-1.6
Broadmeadows	3,339	3,432	93	2.8
Darebin	3,429	3,382	-47	-1.4
Echuca	449	447	-2	-0.4
Epping	2,008	1,969	-39	-1.9
Fitzroy	2	1	-1	%
Greensborough	1,427	1,418	-9	-0.6
Heidelberg	29	24	-5	%
Lilydale	1,414	1,359	-55	-3.9
Moreland	2,514	2,483	-31	-1.2
Newmarket	1,623	1,604	-19	-1.2
Richmond	0	0	0	%
Ringwood	1,656	1,634	-22	-1.3
Seymour	583	579	-4	-0.7
Shepparton	2,170	2,205	35	1.6
Sth Melbourne	770	766	-4	-0.5
Wangaratta	1,658	1,599	-59	-3.6
Windsor (VIC)	2,892	2,902	10	0.3
Yarra*	2,476	2,498	22	0.9
Other (a)	18	24	6	%
<i>Total</i>	30,195	30,037	-158	-0.5

Note: For footnotes see end of table.

\* Yarra CSC was opened on 27/6/05. Customers previously serviced by Fitzroy and Richmond CSC's have been transferred to Yarra CSC.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	October 2005	November 2005	Variation	
			October - November Number	Per cent
<i>SOUTH-EAST VICTORIA</i>				
Bairnsdale	864	832	-32	-3.7
Belgrave*	504	496	-8	-1.6
Camberwell	906	893	-13	-1.4
Cheltenham	1,715	1,693	-22	-1.3
Cranbourne	1,181	1,132	-49	-4.1
Dandenong	2,508	2,450	-58	-2.3
Fountain Gate	1,932	1,865	-67	-3.5
Frankston	3,039	2,959	-80	-2.6
Glen Waverley	980	958	-22	-2.2
Leongatha	2	2	0	%
Mornington	475	455	-20	-4.2
Morwell	2,374	2,356	-18	-0.8
Oakleigh	1,726	1,711	-15	-0.9
Rosebud	880	833	-47	-5.3
Rowville	359	377	18	5.0
Sale	852	841	-11	-1.3
Springvale	2,168	2,136	-32	-1.5
Wantirna*	1,200	1,191	-9	-0.8
Warragul	423	380	-43	-10.2
Wonthaggi	585	570	-15	-2.6
Other (a)	7	8	1	%
<i>Total</i>	24,680	24,138	-542	-2.2

Note: For footnotes see end of table.

\* Belgrave and Wantirna CSCs were previously included under Knox. Knox no longer exists and has been removed from list.

Belgrave and Wantirna CSCs are shown independently.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	October 2005	November 2005	Variation	
			October - November Number	Per cent
<i>WEST VICTORIA</i>				
Ararat	286	279	-7	-2.4
Ballarat	2,841	2,840	-1	-0.0
B Central*	1,026	1,024	-2	-0.2
Bendigo	2,068	2,049	-19	-0.9
Colac	443	442	-1	-0.2
Corio	1,717	1,708	-9	-0.5
Essendon (Airport West)	1,277	1,223	-54	-4.2
Footscray	1,583	1,561	-22	-1.4
Geelong	3,260	3,253	-7	-0.2
Hamilton	359	347	-12	-3.3
Horsham	766	756	-10	-1.3
Maryborough (VIC)	556	539	-17	-3.1
Melton	1,025	1,018	-7	-0.7
Mildura	1,598	1,583	-15	-0.9
Newport	1,063	1,047	-16	-1.5
Portland	478	464	-14	-2.9
Stawell	178	175	-3	-1.7
Sunbury	647	654	7	1.1
Sunshine	2,636	2,665	29	1.1
Swan Hill	821	812	-9	-1.1
Warrnambool	873	865	-8	-0.9
Watergardens	3,328	3,346	18	0.5
Werribee	2,333	2,299	-34	-1.5
Other (a)	16	18	2	%
<i>Total</i>	31,178	30,967	-211	-0.7

Note: For footnotes see end of table.

\*On 10/10/05 B Central was opened and customers previously serviced by Bendigo will be serviced in B Central.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	October 2005	November 2005	Variation	
			October - November Number	Per cent
<i>BRISBANE</i>				
Annerley	784	779	-5	-0.6
Bundaberg	2,703	2,629	-74	-2.7
Caboolture	2,051	2,105	54	2.6
Caloundra	1,189	1,166	-23	-1.9
Capalaba	653	645	-8	-1.2
Chermside	825	798	-27	-3.3
Cleveland	733	703	-30	-4.1
Fortitude Valley	1,450	1,444	-6	-0.4
Gympie	1,139	1,139	0	0.0
Hervey Bay	1,137	1,167	30	2.6
Kawana Waters	545	540	-5	-0.9
Kingaroy	697	693	-4	-0.6
Maroochydore	1,552	1,560	8	0.5
Maryborough	1,190	1,194	4	0.3
Mitchelton	902	889	-13	-1.4
Mt Gravatt	1,761	1,663	-98	-5.6
Nambour	1,026	986	-40	-3.9
Noosa	1,105	1,084	-21	-1.9
Nundah	975	948	-27	-2.8
Redcliffe	1,465	1,452	-13	-0.9
Stones Corner	1,555	1,529	-26	-1.7
Strathpine	987	989	2	0.2
Toowong	926	920	-6	-0.6
Wynnum	785	766	-19	-2.4
Other (a)	4	5	1	%
<i>Total</i>	28,139	27,793	-346	-1.2

Note: For footnotes see end of table.

**TABLE 7 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	October 2005	November 2005	Variation	
			October - November Number	Per cent
<i>CENTRAL &amp; NORTHERN QUEENSLAND</i>				
Atherton	744	775	31	4.2
Ayr	343	342	-1	-0.3
Biloela	173	168	-5	-2.9
Bowen	356	391	35	9.8
Cairns EMS (3)	2,919	2,825	-94	-3.2
Cairns FAO (3)	22	12	-10	%
Cairns Ret (3)	5	2	-3	%
Charters Towers	323	320	-3	-0.9
Edmonton	1	2	1	%
Emerald	339	361	22	6.5
Gladstone	915	884	-31	-3.4
Greenfields	7	3	-4	%
Indigenous ISC (2)	303	302	-1	-0.3
Ingham	241	233	-8	-3.3
Innisfail	720	697	-23	-3.2
Longreach (4)	86	91	5	%
Mackay	1,768	1,712	-56	-3.2
Mareeba	396	393	-3	-0.8
Mossman	252	254	2	0.8
Mt Isa	844	868	24	2.8
Normanton	161	170	9	5.6
Palm Island (2)	287	292	5	1.7
Rockhampton	2,135	2,108	-27	-1.3
Smithfield	63	47	-16	%
Thursday Is	155	168	13	8.4
Townsville City (1)	29	16	-13	%
Townsville Employment Services (1)	2,922	2,917	-5	-0.2
Townsville FAO (1)	10	10	0	%
Townsville Retirement (1)	3	3	0	%
Whitsunday	360	355	-5	-1.4
Yarrabah RASC (2)	110	118	8	7.3
Yeppoon	403	428	25	6.2
Other (a)	209	202	-7	-3.3
<i>Total</i>	17,604	17,469	-135	-0.8

Note: For footnotes see end of the table.

1. As of November 2003 the above offices have changed names. Townsville Employment Services was previously known as Aitkenvale (Centrepoint), Townsville FAO was previously known as Ross River (Elizabeth St) and Townsville Retirement was previously known as Willows. Unemployment customers are being transferred from Townsville Retirement to Townsville Employment Services. Townsville City is now an access point only and customers are being transferred within the Townsville area to the appropriate CSC's.
2. As of 29 March 2004 Cairns YAC is now known as Yarrabah RASC, Cairns Remote is now known as Indigenous ISC and Townsville YSC, is now known as Palm Island. Customers are being transferred from these sites to better service the needs of Indigenous and rural customers.
3. As of 28 May 2004, Cairns is now known as Cairns EMS, Earville is now known as Cairns FAO and Cairns Grafton St is now known as Cairns Ret.
4. Longreach CSC was opened on 25/2/05. Customers previously serviced by Rockhampton will be serviced in Longreach.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	October 2005	November 2005	Variation	
			October - November Number	Per cent
<i>SOUTH AUSTRALIA</i>				
Berri	892	878	-14	-1.6
Broken Hill	914	920	6	0.7
Ceduna	176	178	2	1.1
Cooper Pedy	126	121	-5	-4.0
Currie St (Adelaide)	1,027	862	-165	-16.1
Edwardstown	2,292	2,268	-24	-1.0
Elizabeth	2,381	2,359	-22	-0.9
Enfield	1,457	1,470	13	0.9
Gawler	1,111	1,056	-55	-5.0
Glenelg	858	831	-27	-3.1
Kadina	625	604	-21	-3.4
Kilkenny	1,728	1,686	-42	-2.4
Modbury	1,799	1,728	-71	-3.9
Mt Barker	655	644	-11	-1.7
Mt Gambier	1,384	1,354	-30	-2.2
Murray Bridge	763	791	28	3.7
Noarlunga	2,673	2,617	-56	-2.1
Norwood	1,626	1,627	1	0.1
Parkside	0	0	0	%
Port Adelaide	1,566	1,584	18	1.1
Port Augusta	658	674	16	2.4
Port Lincoln	677	668	-9	-1.3
Port Pirie	1,068	1,002	-66	-6.2
Salisbury	2,350	2,327	-23	-1.0
Torrensville	1,403	1,379	-24	-1.7
Victor Harbor	605	578	-27	-4.5
Whyalla	961	936	-25	-2.6
Other (a)	17	25	8	%
<i>Total</i>	31,792	31,167	-625	-2.0

Note: For footnotes see end of table.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	October 2005	November 2005	Variation	
			October - November Number	Per cent
<i>WESTERN AUSTRALIA</i>				
Albany	1,046	987	-59	-5.6
Armadale	1,018	978	-40	-3.9
Bunbury	1,691	1,628	-63	-3.7
Busselton*	306	301	-5	-1.6
Cannington	1,567	1,492	-75	-4.8
Carnarvon	216	219	3	1.4
Centrelink City*	0	2	2	%
Christmas Island	22	19	-3	%
Cocos Island	39	45	6	%
Collie	6	6	0	%
Esperance	287	281	-6	-2.1
Fremantle	1,460	1,379	-81	-5.5
Geraldton	1,478	1,473	-5	-0.3
Gosnells	1,025	1,023	-2	-0.2
Innaloo	1,777	1,733	-44	-2.5
Joondalup	1,333	1,315	-18	-1.4
Kalgoorlie	638	626	-12	-1.9
Karratha	276	263	-13	-4.7
Mandurah	1,410	1,371	-39	-2.8
Midland	1,838	1,736	-102	-5.5
Mirrabooka	1,946	1,804	-142	-7.3
Morley	2,292	2,189	-103	-4.5
Northam	534	535	1	0.2
Rockingham*	1,738	1,635	-103	-5.9
South Hedland	282	286	4	1.4
Spearwood	1,104	1,033	-71	-6.4
Victoria Park	2,265	2,224	-41	-1.8
Warwick Grove	941	894	-47	-5.0
Other (a)	307	337	30	9.8
<i>Total</i>	28,842	27,814	-1,028	-3.6

Note: For footnotes see end of table.

\*As of 30 May 2003 Kwinana became a sub office of Rockingham.

\*From 30 June 2003 processes at Centerlink City, formerly known as Milligan Street, became limited to forms lodgement and quick general enquiries only.

\*On 14 February 2005 Busselton was established as a full time office. Customers previously serviced by Bunbury will be serviced in Busselton.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	October 2005	November 2005	Variation	
			October - November Number	Per cent
<i>TASMANIA</i>				
Bridgewater	691	678	-13	-1.9
Burnie	1,769	1,749	-20	-1.1
Devonport	1,876	1,827	-49	-2.6
Glenorchy	1,709	1,686	-23	-1.3
Hobart	1,826	1,780	-46	-2.5
Huonville	588	580	-8	-1.4
Launceston	3,885	3,902	17	0.4
Mowbray	23	16	-7	%
Rosny Park	1,062	1,059	-3	-0.3
Sorell	501	477	-24	-4.8
Other (a)	14	18	4	%
<i>Total</i>	13,944	13,772	-172	-1.2
<i>NORTH AUSTRALIA</i>				
Alice Springs	762	736	-26	-3.4
Alice Springs (Remote)*	30	35	5	%
Broome	265	274	9	3.4
Casuarina	1,004	1,002	-2	-0.2
Casuarina YSC	2	1	-1	%
Derby	104	111	7	6.7
Katherine	650	645	-5	-0.8
Knuckey Street	633	593	-40	-6.3
Kununurra	160	142	-18	-11.3
Nhulunbuy	171	158	-13	-7.6
Palmerston	841	823	-18	-2.1
Tangentyere	163	165	2	1.2
Tennant Creek	143	149	6	4.2
Tennant Creek (Remote)	54	69	15	%
Other (a)	489	470	-19	-3.9
<i>Total</i>	5,471	5,373	-98	-1.8

Note: For footnotes see end of table.

In October 2005, region codes were transferred from Alice Springs (Remote) CSC to Alice Springs CSC.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	October 2005	November 2005	Variation	
			October - November Number	Per cent
<i>PACIFIC CENTRAL</i>				
Ballina	1,122	1,135	13	1.2
Beaudesert	401	412	11	2.7
Beenleigh	1,460	1,443	-17	-1.2
Biggera Waters	1,548	1,439	-109	-7.0
Browns Plains	1,303	1,316	13	1.0
Brunswick Heads	672	656	-16	-2.4
Byron Bay	753	742	-11	-1.5
Casino	700	702	2	0.3
Charleville	148	148	0	0.0
Coffs Harbour	2,863	2,838	-25	-0.9
Dalby	608	609	1	0.2
Goodna	1,050	1,015	-35	-3.3
Goondiwindi	300	307	7	2.3
Grafton	1,633	1,643	10	0.6
Inala	1,273	1,203	-70	-5.5
Ipswich	2,005	1,969	-36	-1.8
Lightning Ridge	7	6	-1	%
Lismore	2,057	2,075	18	0.9
Moree	551	549	-2	-0.4
Murwillumbah	618	626	8	1.3
Narrabri	382	366	-16	-4.2
Nerang	1,515	1,471	-44	-2.9
Palm Beach	1,956	1,936	-20	-1.0
Roma	153	147	-6	-3.9
Southport	2,291	2,308	17	0.7
Stanthorpe	120	321	201	167.5
Toowoomba	2,234	2,226	-8	-0.4
Tweed Heads	1,452	1,439	-13	-0.9
Walgett	397	390	-7	-1.8
Warwick	787	551	-236	-30.0
Woodridge	1,808	1,764	-44	-2.4
Other (a)	15	21	6	%
<i>Total</i>	34,182	33,773	-409	-1.2

Note: For footnotes see end of table.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	October 2005	November 2005	Variation	
			October - November Number	Per cent
<i>CENTRELINK CALL CENTRES*</i>				
Adelaide	0	1	1	%
Bendigo	1	2	1	%
Brisbane	0	0	0	%
Bunbury	0	0	0	%
Cairns	1	1	0	%
Cardiff	0	0	0	%
Coffs Harbour	0	0	0	%
Geelong	0	0	0	%
Gosford	0	0	0	%
Hobart	0	0	0	%
Illawarra	2	1	-1	%
Latrobe	0	0	0	%
Liverpool	0	1	1	%
Maryborough	0	0	0	%
Moorabbin	0	0	0	%
Moreland	0	0	0	%
Newcastle	0	1	1	%
Perth	0	0	0	%
Port Augusta	0	1	1	%
Port Macquarie	2	1	-1	%
Sydney	0	0	0	%
Toowoomba	1	1	0	%
Townsville	1	1	0	%
Warilla	0	0	0	%
Wendouree	0	0	0	%
<i>Total</i>	8	11	3	%
NOT CODED TO AN AREA	40	35	-5	%
<b>AUSTRALIA</b>	<b>357,203</b>	<b>351,940</b>	<b>-5,263</b>	<b>-1.5</b>

(a) Customers not coded to a Customer Service Centre.

% Monthly variations in percentage terms are not included where the Customer Service Centre has a population less than 100 in both of the reported months.

\*Jobseekers receiving NSA / YA (o) in the Centrelink Call Centres were previously counted in various Area Offices.

Note: The majority of figures in this publication are averages, and have been rounded. As a result, discrepancies may occur between sums of component items and totals. The discrepancies may also affect the calculation of the variations in Table 2, 3, 5 and 7.

**TABLE 8 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE (OTHER)  
BY FORTNIGHTLY EARNINGS (%) AND SEX (a), FORTNIGHT TO 18 NOVEMBER 2005**

<i>Fortnightly Earnings</i>	Short-term Jobseekers	Long-term Jobseekers	Total Jobseekers
<b>MALES</b>			
Did not earn an income	84.1	81.4	82.6
Earned an income	15.9	18.6	17.4
Amount earned			
\$0.01 - \$62.00	0.9	1.2	1.1
\$62.01 - \$142.00	3.0	3.5	3.3
\$142.01 - \$236.00	3.0	3.6	3.3
\$236.01 - \$316.00	2.1	2.5	2.3
Over \$316.00	6.9	7.7	7.4
Total	100.0	100.0	100.0
<b><i>Jobseekers receiving NSA and YA (other)</i></b>	<b><i>102,529</i></b>	<b><i>126,931</i></b>	<b><i>229,460</i></b>
<b>FEMALES</b>			
Did not earn an income	75.1	71.7	73.1
Earned an income	24.9	28.3	26.9
Amount earned			
\$0.01 - \$62.00	1.5	1.7	1.6
\$62.01 - \$142.00	4.3	4.6	4.5
\$142.01 - \$236.00	4.5	5.3	5.0
\$236.01 - \$316.00	3.3	3.7	3.6
Over \$316.00	11.3	12.9	12.3
Total	100.0	100.0	100.0
<b><i>Jobseekers receiving NSA and YA (other)</i></b>	<b><i>48,865</i></b>	<b><i>72,757</i></b>	<b><i>121,622</i></b>
<b>PERSONS</b>			
Did not earn an income	81.2	77.9	79.3
Earned an income	18.8	22.1	20.7
Amount earned			
\$0.01 - \$62.00	1.1	1.4	1.3
\$62.01 - \$142.00	3.4	3.9	3.7
\$142.01 - \$236.00	3.4	4.2	3.9
\$236.01 - \$316.00	2.5	3.0	2.7
Over \$316.00	8.4	9.6	9.1
Total	100.0	100.0	100.0
<b><i>Jobseekers receiving NSA and YA (other)</i></b>	<b><i>151,394</i></b>	<b><i>199,688</i></b>	<b><i>351,082</i></b>

(a) Total figures in this table are different from Tables 2 to 7 because of different methodologies applied. Tables 2 to 7 are based on averages of weekly figures while this table is based on point in time data. See Explanatory Notes for further information.

## EXPLANATORY NOTES

### Introduction

This publication provides monthly statistical information on DEWR labour market and related payments administered by Centrelink. These Explanatory Notes provide details of the scope and methodology of the publication, as well as the policy changes which have affected the data since the publication was introduced in December 1995 by the then Department of Social Security (which became FaCS in October 1998).

Prior to December 1995, this publication was titled the '*Monthly Job Search and Newstart Allowance Statistics*'.

### Scope

The primary focus of the publication is to provide information on unemployed people on Newstart Allowance and Youth Allowance, with a particular focus on the total number of jobseekers. The number of people on Mature Age Allowance, Partner Allowance and Widow Allowance are also reported.

### Methodology

Data in this publication relate to the average number of people who are both eligible (eg. meet 'unemployed' qualification) and entitled (eg. meet income and assets criteria) to receive a payment calculated over a reference month. Averages are calculated using figures collected for each Friday throughout the reference month.

Table 1 provides information on the total number of unemployed people on Newstart Allowance and Youth Allowance. The Youth Allowance population is split into Youth Allowance (full-time students), Youth Allowance (apprentices) and Youth Allowance (other) categories. Numbers of people on Mature Age Allowance, Partner Allowance and Widow Allowance are also provided.

Tables 2 and 3 provide a summary of the Newstart Allowance and Youth Allowance (other) populations and show the derivation of the respective jobseeker populations (see the reference to *Jobseekers* in the Comparability of Data section of these Explanatory Notes). These populations are added together to derive the total number of jobseekers. Tables 4 to 8 provide information on the total jobseeker population.

The earnings data in Table 8 is derived using a different methodology to that of the other tables in the publication. Table 8 is based on the combined population of jobseekers who are eligible for and entitled to receive Newstart Allowance or Youth Allowance (other) at the end of the second last week in the month. Thus, the data obtained from this table will not be directly comparable with those calculated using monthly averages in other tables.

## Payment History

### *Youth Allowance*

From 1 July 1998 Youth Allowance was introduced to provide income support to young people, including students, those looking for work, and those who are sick. Youth Allowees may be undertaking full-time study, full-time job search or a combination of approved activities. Some young people will be exempt from the activity test because of their personal circumstances, eg. illness, homelessness or major personal crisis. The Youth Allowance replaced:

- AUSTUDY for 16-24 year olds (and certain 15 year olds);
- Newstart Allowance for 16-20 year olds (and certain 15 year olds);
- Youth Training Allowance for 16-17 year olds (and certain 15 year olds);
- Sickness Allowance for 16-20 year olds (and certain 15 year olds); and
- More-than-minimum rate Family Payment for secondary students aged 16-18 not getting AUSTUDY.

Youth Allowance customers are subject to the parental means test. Under previous arrangements, unemployed people aged 18 to 20 were not subject to the parental means test, unlike 18 to 20 year old students.

Special provisions applied for 18 to 20 year olds who were already on Newstart or Sickness Allowance at the date of announcement of Youth Allowance, and who remained on payment when Youth Allowance commenced on 1 July 1998. This group were able to remain on their existing payment and retain their existing benefits.

Youth Allowance had a significant downward effect on Newstart Allowance numbers from July 1998 and total jobseeker numbers due to the parental means test.

### *Newstart Allowance*

From 1 July 1998, Newstart Allowance for 16-20 year olds (and certain 15 year olds) was replaced by Youth Allowance. Young people aged 18 to 20 years old who were on Newstart or Sickness Allowance at the date of announcement of Youth Allowance, and when Youth Allowance commenced on 1 July 1998 were able to remain on Newstart Allowance.

From 20 September 1996, Job Search Allowance and Newstart Allowance were combined into one payment – Newstart Allowance – which was payable to eligible customers aged 18 years and over and to some people who were in receipt of Job Search Allowance and aged under 18 at 31 December 1994 (see *Job Search Allowance*).

Prior to 20 September 1996, Newstart Allowance was payable to eligible persons over 18 years who had been registered as unemployed with the Commonwealth Employment Service (CES) for 12 months or more.

<i>Job Search Allowance</i>	<p>From 20 September 1996, the payment was combined with Newstart Allowance to form one payment called Newstart Allowance. All Job Search Allowance customers were transferred to Newstart Allowance.</p> <p>Prior to 20 September 1996, Job Search Allowance was payable to eligible persons who had been registered as unemployed with the CES for up to 12 months. It was also payable to eligible persons who were in receipt of Job Search Allowance and under 18 years of age at 31 December 1994. Persons aged 15 to 18 years who were not receiving Job Search Allowance prior to 1 January 1995 commenced on Youth Training Allowance.</p>
<i>Sickness Allowance</i>	<p>From 17 March 1996, persons in receipt of Newstart Allowance or Youth Training Allowance who became temporarily incapacitated no longer transferred to Sickness Allowance after 13 weeks. This change had the effect of increasing total Newstart Allowance/Youth Training Allowance figures but did not affect Jobseeker figures as those customers who were incapacitated were excluded from the Newstart and Youth Training Jobseeker populations.</p> <p>Under current arrangements, these customers remain on their existing payments but are exempt from the activity test for the duration of their medical certificates. People who become unemployed because of illness, and those who suffer a potential loss of income due to sickness, are paid Newstart Allowance because they are unemployed.</p> <p>Sickness Allowance for 16 to 20 year olds (and certain 15 year olds) has now been replaced by Youth Allowance, which was introduced on 1 July 1998 (see <i>Youth Allowance</i>).</p>
<i>Partner Allowance</i>	<p>20 September 2003, Partner Allowance was closed off to new claimants. People on Partner Allowance before this date can remain on the allowance while they remain 'current', that is retain eligibility and entitlement for the allowance.</p> <p>From 1 July 1995 Partner Allowance has only been granted to persons who are dependent partners of pensioners and allowees who were born before 1 July 1955, have no dependent children and have little or no recent workforce experience. Other dependent partners have to qualify for an income support payment in their own right, such as Newstart Allowance.</p> <p>Partner Allowance was introduced in September 1994, and was paid to partners of persons receiving Job Search Allowance, Newstart Allowance, Sickness Allowance or Special Benefit if certain eligibility criteria were satisfied.</p>
<i>Youth Training Allowance</i>	<p>Youth Training Allowance was replaced by Youth Allowance on 1 July 1998 (see <i>Youth Allowance</i>).</p> <p>From 1 January 1995, eligible persons aged under 18 years who were new entrants to the job search pool were paid Youth</p>

Training Allowance. (People who were in receipt of Job Search Allowance and aged under 18 years at 31 December 1994 continued to be paid Job Search Allowance. From 20 September 1996, those young persons still being paid Job Search Allowance were transferred to Newstart Allowance.)

*Widow Allowance*

Widow Allowance, introduced in 1 January 1995, is payable to females aged 50 years or over who have become widowed, divorced or separated since turning 40 years (50 prior to 20 March 1997), if they meet a number of other criteria relating to current marital status and recent work experience. This has had a slight downwards effect on Newstart Allowance numbers from January 1995.

*Mature Age Allowance*

From 20 September 2003, Mature Age Allowance was closed off to new claimants. People on Mature Age Allowance before this date can remain on the allowance while they remain 'current', that is retain eligibility and entitlement for the allowance.

From 1 July 1996, the qualification conditions for Mature Age Allowance changed for new claimants. The requirement for 12 months prior receipt of income support was reduced to 9 months for people transferring from Newstart Allowance and removed entirely for people transferring from non-activity tested payments. The requirement to have been registered as unemployed for 9 months was replaced with a requirement to have no recent workforce experience. Reporting of these new claimants commenced from September 1996.

Mature Age Allowance was introduced on 24 March 1994, and was paid to long-term unemployed persons aged 60 years and over (but below Age Pension age) who had been receiving income support for 9 months or more and who were eligible for Newstart Allowance. The introduction of Mature Age Allowance had a downwards effect on Newstart Allowance numbers from April 1994 until September 2003.

**Comparability of Data**

There have been significant changes to the data presented in this publication due to a number of events. The main changes are: the method of counting customers; the inclusion of some CDEP customers in the total customer numbers; the introduction of Youth Allowance in July 1998; the way 'jobseeker' is defined; and the way duration is calculated. People using this data to construct time series should note the following comments.

*Definition of Customer*

From July 2002, FaCS introduced a new method to more accurately measure the number of people receiving labour market and related payments. For those receiving labour market and related payments, their eligibility and entitlement status is administered by a payment system called Newstart Common Platform System. Within this system customers who are both eligible and entitled to receive a payment have a determination status of 'current'. The new method therefore counts these 'current' customers.

The old method of counting customers was specified to include all paid customers – those who received a payment within a given fortnight. As compiled, however, this count excluded, from mid 1998, customers who received a ‘one-off’ payment. These can occur, for instance, when a normal payment is interrupted (eg. payment is cancelled and then restored within that pay period) and a portion of the normal payment is paid.

The time series in Tables 1 and 4 reflect the revised method, as does the remainder of the publication. Revised historical data for these time series back to May 1998 can be found in the July 2002 publication.

From July 2003 FaCS introduced a more sustainable methodology for this revised customer count. Due to limitations in available data sources in 2002, the revised customer count had to be derived through a complicated process. This more sustainable methodology resulted in slight differences from the customer numbers used in previous editions.

*Community Development  
Employment Projects  
(CDEP)*

From 20 March 2000, eligible participants in CDEP started receiving CDEP participant supplement and other add-ons, such as rent assistance, as part of income support payments. This added a number of new customers to those who are normally eligible for payments reported in this publication.

*Introduction of  
Youth Allowance*

The sum of the number of Newstart Allowees and Youth Training Allowees prior to July 1998 is broadly comparable with the sum of Newstart Allowees and Youth Allowees (other) after July 1998. There are two main problems in comparing these two series. The first is the exclusion of some 18 to 20 year old unemployed people due to the application of the Youth Allowance parental means test (see the *Youth Allowance* section under Payment History). The second is the inclusion of Sickness Allowees in the Youth Allowance (other) population.

There is greater comparability between total Newstart Allowance and Youth Training Allowance jobseekers prior to July 1998 and total Newstart Allowance and Youth Allowance (other) jobseekers after July 1998. This is because the Sickness Allowance group is excluded from the jobseeker total. The problem, however, of the exclusion of some customers through the application of the Youth Allowance parental means test still remains.

*Jobseekers*

Prior to July 1998, the jobseeker category was defined by excluding all Newstart Allowees who did not receive a payment, customers who were incapacitated, and those receiving a payment who were undertaking training. Some people who were not required to engage in job search were classified as jobseekers, including people undertaking full-time voluntary work, people on jury duty and pregnant women around the time of the birth of their child.

From July 1998, the definition of jobseekers has been placed on a sounder conceptual basis. It is now derived for Newstart Allowance and Youth Allowance (other) customers by

excluding all people who did not receive a payment due to their own and/or their partner's income, or where applicable, their parent's, and all those known not to be required to search for work. People receiving Intensive Support Customised Assistance under Job Network arrangements are classified as jobseekers although they may not always be undertaking job search. These people negotiate their activity agreement with their Job Network member.

The total number of jobseekers (comparable to pre-July 1998 estimates) is calculated by adding together the number of jobseekers in receipt of Newstart Allowance and Youth Allowance (other) – see the Explanatory Notes on *Youth Allowance*.

*Duration*

Following system changes in May 1998, duration has been defined according to the time a customer spends on income support – short-term customers are those who have been on income support for up to 12 months and long-term customers are those who have been on income support for 12 months or more.

Prior to 1998, duration was defined according to the time a customer was registered as unemployed – short-term customers were people who were registered as unemployed for up to 12 months and long-term customers were people who were registered for 12 months or more.

*Closure of Mature Age and Partner Allowances*

From 20 September 2003, Mature Age Allowance and Partner Allowance were closed off to new claimants. People on these allowances before this date can remain on that allowance while they remain 'current', that is retain eligibility and entitlement for the allowance. The majority of people who would previously have claimed these payments will now claim Newstart Allowance.

**Symbols**

n.a. not available  
.. not applicable

## GLOSSARY

<b>Activity Test Status</b>	The activity that a Newstart Allowance or Youth Allowance (other) customer has agreed to undertake in order to meet the activity test. To satisfy the activity test customers must be actively seeking and willing to take up work or undertaking activities to improve their employment prospects.
<b>Age</b>	Age in years at time of data collection.
<b>Area Support Office</b>	A Centrelink office that supports a set of Customer Service Centres for a specified area. These are generally not confined to State boundaries.
<b>Centrelink Youth Service Centre</b>	A Centrelink Youth Service Centre consists of specialised staff who provide young people with improved access to Government services and income support. This is done by offering a mainstream service, as well as specialist case management to help access educational, labour market, job search, housing, health and general welfare assistance; and by providing a regular FaCS visiting service to youth via hostels, refuges and voluntary agencies.
<b>Community Development Employment Projects (CDEP)</b>	<p>The CDEP scheme is a program funded currently by DEWR and in the past by the Aboriginal and Torres Strait Islander Commission (ATSIC). The scheme enables Aboriginal and Torres Strait Islander community councils and other approved Aboriginal and Torres Strait Islander groups to offer work to community members in activities that assist individuals in acquiring skills which benefit the community, develop business enterprises and/or lead to unsubsidised employment. The scheme also aims to develop management and business skills in an environment conducive to the principles of self-determination.</p> <p>The CDEP Participant Supplement (CPS) is payable to eligible CDEP participants. It can be paid fortnightly or as a 12 weekly payment.</p>
<b>Customer Service Centre</b>	A Customer Service Centre set within a particular region that provides FaCS, DEWR and other payments and related information and services to customers. Customer Service Centres are managed by Area Support Offices.
<b>Did Not Receive a Payment</b>	Persons who did not receive a payment due to their own income and/or that of their partner, or parents, where applicable. This group is often referred to as 'zero-paid'.
<b>Eligibility and Payment Status</b>	Refer to the Methodology entry in the Explanatory Notes.
<b>Fortnightly Earnings</b>	Amount of income earned, derived, or received by a person for the person's own use or benefit in the previous fortnight.
<b>Incapacitated</b>	A person on Newstart Allowance or Youth Allowance (other) who has an activity test status indicating they are temporarily ill or incapacitated. Refer to the entry for Sickness Allowance in the Explanatory Notes.

<b>Jobseekers</b>	A person on Newstart Allowance or Youth Allowance (other) who would usually be engaged in jobsearch. See Explanatory Notes for definition and history.
<b>Job Search Allowance (JSA)</b>	Up to 20 September 1996, Job Search Allowance was payable to CES eligible persons who had been registered as unemployed with the CES for up to 12 months. From 20 September 1996, the payment was combined with Newstart Allowance to form one payment called Newstart Allowance. See Explanatory Notes for history.
<b>Long-term Customers</b>	Persons on Newstart Allowance or Youth Allowance who have been receiving income support for 12 months or more. Duration of long-term customers can be reset to zero if they exited from payments for more than 13 weeks.
<b>Mature Age Allowance (MAA)</b>	<p>From 20 September 2003, Mature Age Allowance was closed off to new claimants. People on Mature Age Allowance before this date can remain on the allowance while they remain 'current', that is retain eligibility and entitlement for the allowance.</p> <p>Mature Age Allowance, a non-activity-tested payment, is payable to unemployed people aged 60 years and over (but below Age Pension age) with little or no recent workforce experience who meet certain requirements for previous receipt of income support. See Explanatory Notes for history.</p>
<b>Newstart Allowance (NSA)</b>	Newstart Allowance is payable to eligible unemployed persons aged 21 years and over (but below Age Pension age) who satisfy the activity test. See Explanatory Notes for history.
<b>Newstart Common Platform System (NCP)</b>	The Newstart Common Platform System (NCP) was introduced in May 1998. The NCP administers all labour market and related payments. This includes primary payments such as Newstart Allowance, Youth Allowance, Mature Age Allowance, Widow Allowance and Partner Allowance. Other payments on the NCP include Special Benefit, Sickness Allowance, Exceptional Circumstances Relief, Farm Help and Austudy.
<b>Partner Allowance (PA)</b>	<p>From 20 September 2003, Partner Allowance was closed off to new claimants. People on Partner Allowance before this date can remain on the allowance while they remain 'current', that is retain eligibility and entitlement for the allowance.</p> <p>Partner Allowance, a non-activity-tested payment, is payable to persons who are dependent partners of pensioners and allowees who were born before 1 July 1955, have no dependent children and have little or no recent workforce experience. See Explanatory Notes for history.</p>
<b>Short-term Customers</b>	Persons on Newstart Allowance or Youth Allowance who have been receiving income support for less than 12 months. Duration of short-term customers can be reset to zero if they exited from payments for more than 6 weeks.
<b>States</b>	States and Territories of Australia derived from the postcode of the customer's residence as held on the Centrelink payment system.

<b>Widow Allowance (WA)</b>	<p>From 1 July 2005 Widow Allowance was closed off to new claimants, unless the woman was born on or before 1 July 1955.</p> <p>Widow Allowance, a non-activity-tested payment, is payable to females aged 50 years or over who have become widowed, divorced or separated since turning 40 years if they have little or no recent work experience and meet a number of other criteria relating to current marital status. See Explanatory Notes for history.</p>
<b>Youth Training Allowance (YTA)</b>	<p>From 1 January 1995 eligible persons aged under 18 years who were registered as unemployed with the CES were paid Youth Training Allowance. From 1 July 1998, Youth Training Allowance was replaced by Youth Allowance. See Explanatory Notes for history.</p>
<b>Youth Allowance (YA)</b>	<p>Youth Allowance is payable to eligible full-time students aged 16 to 25 years, and to eligible unemployed persons aged 16 to 21 years who satisfy the activity test. Note, there are certain exceptions for some 15 and 25 year olds. See Explanatory Notes for history.</p> <p>Youth Allowees may be undertaking full-time study, full-time job search or a combination of approved activities. Some young people will be exempt from the activity test because of their personal circumstances, eg. illness, homelessness or major personal crisis. See the Explanatory Notes for more information.</p>
<b>Youth Allowance (other)</b>	<p>Youth Allowance customers who are not full-time students.</p>
<b>Zero-Paid</b>	<p>See 'Did Not Receive a Payment'.</p>

## APPENDIX

### COMPARISONS BETWEEN DEWR UNEMPLOYMENT LABOUR MARKET PAYMENT NUMBERS AND ABS LABOUR FORCE UNEMPLOYMENT STATISTICS

<b>Official Statistics</b>	Official unemployment statistics are released by the Australian Bureau of Statistics (ABS). The ABS uses definitions recommended by the International Labour Office which have been accepted internationally as the most appropriate for the compilation of official statistics of unemployment.
<b>ABS Definition</b>	The ABS unemployment statistics measure the number of persons who, for a particular reference period, did not undertake any paid work, were actively looking for work and were available to start work.
<b>DEWR Unemployment Labour Market Payment Statistics</b>	The labour market payment statistics give the number of persons who are both eligible and entitled to receive Newstart Allowance or Youth Allowance (other). The criteria for receipt of these payments do not match those the ABS uses to determine whether a person is classed as unemployed or employed for statistical purposes.
<b>Differences</b>	Care should be taken when comparing the ABS labour force and DEWR labour market payment data. There are a number of reasons why the two series cannot be directly compared.
<i>Duration</i>	<p>Both DEWR and the ABS classify long term duration as over 12 months, but use substantially different definitions of duration:</p> <p>DEWR measures duration of <b>income support</b>. This includes not just time on unemployment benefits but time on any income support payment.</p> <p>The ABS measures length of time <b>unemployed</b> using their unemployment definition.</p> <p>DEWR unemployed recipients can have breaks without payment for up to 25 weeks but still be classified long term income support recipients:</p> <ul style="list-style-type: none"><li>- Recipients who do not receive a payment due to their earnings can have up to 12 weeks without a payment before they are automatically cancelled. This reduces disincentives to accept short-term work.</li><li>- Long-term recipients can have another 13 weeks off payment after payment is cancelled and still keep their long-term status if they return to income support. This means they keep access to assistance such as the</li></ul>

Employment Entry Payment and the higher payment rate for recipients over 60.

For the ABS statistics, any hours of work for a period as short as two weeks count as a break from unemployment and so are enough to reset a person's unemployment duration.

The difference between these two concepts, together with the fact that DEWR recipients are able to have ongoing part-time work (see 'employment' below) mean that many unemployed recipients remain classified by DEWR as long-term recipients when they would be classified as short-term unemployed under the ABS definition.

*Seasonal Adjustment*

The ABS produces a seasonally adjusted series. The DEWR labour market payment numbers data are not seasonally adjusted.

*Classification*

The ABS classifies a person as unemployed if he or she is aged 15 years and over, was not employed during the week before the interview, has actively looked for full-time or part-time work and is available to start work. From February 2004, people who had not actively looked for work because they were waiting to start a job within four weeks, are also classified as unemployed.

The Newstart Allowance and Youth Allowance (other) series generally count people who are eligible for and entitled to receive a payment between the ages of 15 years and 64 years in the case of men and 15 to 62 years in the case of women.

*Employment*

Newstart Allowance and Youth Allowance (other) recipients may be employed part-time, but within an income test limit; the ABS classifies a person as "employed" if, among other things, he or she has worked for one hour or more during the survey period.

*Timing*

The timing of collections of the series are different:

DEWR reports monthly average numbers of people both eligible for and entitled to receive Newstart Allowance and Youth Allowance (other). These monthly averages are calculated using figures collected for each Friday throughout the reference month.

ABS numbers are based on a sample interview survey of occupants of selected dwellings covering around 0.5% of the total Australian population. These persons are interviewed during the two weeks beginning the Monday between the 6th and 12th of each month and the information obtained is based on the week before the interview takes place.

<i>Treatment of Partners</i>	The ABS series includes unemployed persons whose spouse is working, irrespective of income, whereas Newstart Allowance and Youth Allowance (other) recipients are subject to an income and assets test for themselves and their spouse.
<i>Pensioners</i>	The ABS series includes persons being paid a pension but looking for work (eg sole parents in receipt of Parenting Payments looking for work).
<i>Non-jobseekers</i>	The overall Newstart Allowance and Youth Allowance (other) series includes persons who are not required to undertake jobsearch. These persons are separately identified in Tables 2 and 3, and have then been excluded in subsequent tables. These people may be undertaking training, the development of self-employment opportunities, full-time voluntary work or a combination of voluntary and part-time work which excludes them from jobsearch obligations. They may also be incapacitated or have another temporary exemption from jobsearch.
<i>Waiting Periods</i>	The ABS series includes persons who are serving a waiting period before being granted Newstart Allowance or Youth Allowance (other), or whose allowance was deferred.
<i>Survey</i>	The ABS figures are derived from a Labour Force Survey which is a sample survey, whereas the DEWR statistics are a complete count of those both eligible for and entitled to receive Newstart Allowance and Youth Allowance (other).

## FOR MORE INFORMATION

### **Labour Market Information**

Other statistics on recipients of labour market related payments are available on request.

In addition to Newstart and Youth Allowances, statistics are also available on Partner Allowance, Mature Age Allowance and Widow Allowance.

For further information please contact the Business Information Help Desk on (02) 6244 7270.

Written correspondence concerning this publication or statistics on labour market related payments should be addressed to:

Director  
Unemployment and Mature Age Payments Programme Management  
Section  
Department of Employment and Workplace Relations  
PO Box 9879  
Canberra Mail Centre ACT 2601

or forwarded via facsimile to (02) 6275 3312.

### **Other Customer Information**

Statistics relating to other customers are also available, including customer numbers and characteristics for the various FaCS pensions, benefits and family payments.

For further information please contact the Business Information Help Desk on (02) 6244 7270.

### **Other Statistical Outputs:**

The following statistical output is available on request:

*Commonwealth Department of Family and Community Services  
Customers - A Statistical Overview, 1996, 1997, 1998, 1999, 2000 and  
2001.*