

# LABOUR MARKET AND RELATED PAYMENTS a monthly profile

**Note: The Australian Bureau of Statistics (ABS) produces the official unemployment statistics. The figures contained in this publication are different from the ABS unemployment figures as the ABS and Department of Employment and Workplace Relations (DEWR) use different definitions to identify the unemployed and different methods of counting (see the Appendix for more information).**

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## INTRODUCTION

This publication presents statistical information on a monthly basis for the various types of labour market payments delivered by Centrelink largely on behalf of the Department of Employment and Workplace Relations (DEWR). After the Machinery of Government (MOG) changes, announced in October 2004, the responsibility for Newstart Allowance (NSA), Youth Allowance (other) (YA(O)), Mature Age Allowance (MAA), Partner Allowance (PA) and Widow Allowance (WA) was transferred to DEWR and responsibility for Youth Allowance (full-time students) (YA(FTS)) was transferred to the Department of Education, Science and Training (DEST). This publication covers NSA and YA(O) in some detail and, to a lesser extent, MAA, PA, WA, YA(FTS) and YA(Apprentices).

Table 1 provides information on the total number of NSA and YA recipients. The YA population is broken down into YA(FTS), YA(Apprentices) and YA(O) categories. The total number of MAA, PA and WA recipients are also provided in this table.

Tables 2 and 3 show the derivation of the NSA and YA(O) jobseeker populations (see the reference to Jobseekers in the 'Comparability of Data' section of the *Explanatory Notes*). These populations are added together to derive the total number of jobseekers.

Tables 4 to 8 provide information on the total jobseeker population.

When using time series figures, it is important to note that changes have occurred over time to the conditions of eligibility for different payments. Details of these changes are provided in the *Explanatory Notes*.

All media inquiries should be directed to the Centrelink National Media Officer on (02) 6284 6442. For more general inquiries regarding further statistical information please refer to the last page of this publication for other contact details.

The next issue of this publication is scheduled for release on 26 July 2006.

## STATISTICAL HIGHLIGHTS - May 2006

### Between May 2005 and May 2006:

Total Newstart Allowance (NSA) recipients and Youth Allowance (other) (YA(O)) recipients **decreased by 4.1%** overall from 574,743 to 551,363

- ◆ by 3.8% for NSA from 494,847 to 475,830 and
- ◆ 5.5% for YA(O) from 79,896 to 75,533.

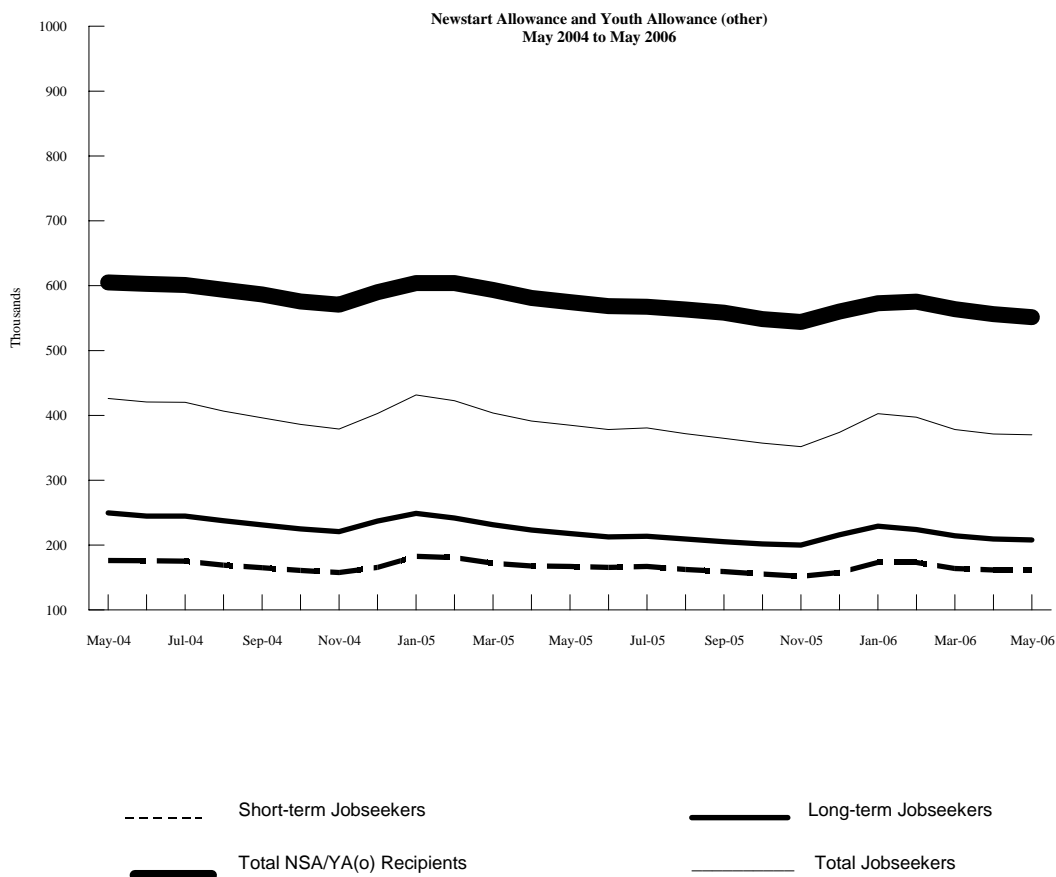
The number of jobseekers **decreased by 3.8%** overall from 384,927 to 370,117

- ◆ by 3.2% for NSA recipients from 321,404 to 311,151 and
- ◆ 7.2% for YA(O) recipients from 63,523 to 58,966.

Long-term jobseekers decreased by 4.5% from 217,727 to 207,935.

Short-term jobseekers decreased by 3.0% from 167,200 to 162,182.

Long-term recipients have been on income support for 12 months or more and can be without payment for up to 25 weeks before being reclassified as short-term. This differs significantly from the ABS definition of long-term unemployment (see Appendix).



**TABLE 1 - LABOUR MARKET PAYMENTS - TIME SERIES (a)**

	Newstart Allowance		Youth Allowance			Mature Age Allowance	Partner Allowance	Widow Allowance
	Long-term (b)	Total	Other	Full-time Students (c)	Apprentices (d)			
February 1994 (e)	472,785	977,796	..	..	..	..	..	..
May 2004	316,092	520,434	84,534	292,511	..	34,314	93,843	45,816
June 2004	313,883	517,895	84,841	296,560	..	33,310	92,058	45,781
July 2004	313,274	515,686	85,357	290,210	..	32,175	90,056	45,644
August 2004	311,282	511,799	81,939	297,594	..	31,046	88,133	45,544
September 2004	308,214	506,457	80,129	300,177	..	30,055	86,495	45,531
October 2004	304,351	499,388	76,376	294,394	..	28,921	84,565	45,438
November 2004	301,742	494,289	76,497	287,438	..	27,844	82,782	45,369
December 2004	306,022	502,350	87,732	245,322	..	26,820	81,078	45,282
January 2005	309,214	514,579	89,453	235,537	..	25,770	79,482	45,206
February 2005	307,987	516,730	87,258	245,621	..	24,864	78,040	45,173
March 2005	304,783	509,892	83,604	263,308	..	23,918	76,588	45,100
April 2005	299,698	500,391	80,661	274,240	..	22,935	75,014	45,009
May 2005	295,728	494,847	79,896	281,184	..	22,032	73,601	44,976
June 2005	291,977	488,910	79,564	284,926	0	21,144	72,331	44,864
July 2005	291,683	487,653	79,816	279,040	742	20,258	71,140	44,841
August 2005	291,607	485,823	77,459	285,864	1,655	19,462	70,365	45,009
September 2005	289,974	482,072	76,272	288,479	2,285	18,697	69,624	45,158
October 2005	287,468	475,490	72,915	280,308	2,416	17,939	68,919	45,287
November 2005	286,345	470,557	73,576	274,547	2,471	17,335	68,420	45,538
December 2005	290,391	476,028	84,022	233,273	2,486	16,623	67,762	45,830
January 2006	294,100	487,251	85,628	223,059	2,478	15,869	66,905	45,849
February 2006	294,250	491,955	83,559	232,189	2,731	15,111	65,681	45,760
March 2006	291,020	484,784	78,913	250,079	2,994	14,271	64,282	45,622
April 2006	288,017	479,378	76,747	260,349	3,190	13,547	62,924	45,438
May 2006	285,853	475,830	75,533	266,392	3,181	12,836	61,863	45,212
<i>Variation April 2006 - May 2006</i>								
Number	-2,164	-3,548	-1,214	6,043	-9	-711	-1,061	-226
Per cent	-0.8	-0.7	-1.6	2.3	-0.3	-5.2	-1.7	-0.5

(a) This table presents data using the revised method of measuring the number of people receiving labour market payments introduced in July 2002. Revised historical data from May 1998 to June 2002 is in Table A (May 1998 - June 2000) and Table 1 (July 2000 - July 2002) of July 2002 publication.

(b) Long-term Newstart allowees are persons who have been receiving income support for 12 months or more.

(c) The number of full time students does not include those who have traded in their entire Youth Allowance entitlement for a loan under the Student Financial Supplement Loan Scheme. The Government announced on 24 April 2003 that no further loans would be issued under this Scheme from 1 January 2004. For further details, refer to the Explanatory Notes at the back of this publication.

(d) New Apprenticeships combine employment with structured training to provide a nationally recognised qualification. New Apprentices enter formal agreements known as either 'Training Agreements' or 'Contracts of Training' which set out the relationship between the employer and the New Apprentice and their respective rights and responsibilities.

(e) February 1994 data has been included for comparison purposes due to the peak in the number of persons receiving JSA/NSA at this point in time.

Note: Most of the figures in this publication are averages and have been rounded. As a result, discrepancies may occur between sums of component items and totals, and in the calculation of variations.

**TABLE 2 - NEWSTART ALLOWEES - DERIVATION OF THE JOBSEEKER POPULATION**

	April 2006	May			Variation April - May	
		Males	Females	Persons	Number	Per cent
<b>Short-term NSA Customers</b>	<b>191,361</b>	<b>130,461</b>	<b>59,516</b>	<b>189,977</b>	<b>-1,384</b>	<b>-0.7</b>
CPS recipients (a)	3,953	2,876	1,035	3,911	-42	-1.1
Did not receive a payment (b)	12,159	7,172	4,126	11,298	-861	-7.1
Received a payment	175,249	120,413	54,355	174,768	-481	-0.3
Incapacitated (c)	17,481	10,844	6,225	17,069	-412	-2.4
Training	10,085	6,529	3,629	10,158	73	0.7
Self-employment development (d)	562	367	184	551	-11	-2.0
Voluntary/part-time work (e)	2,430	984	1,398	2,382	-48	-2.0
Other/temporary exemptions (f)	11,268	6,786	4,044	10,830	-438	-3.9
<b>Short-term NSA Jobseekers (g)</b>	<b>133,423</b>	<b>94,903</b>	<b>38,875</b>	<b>133,778</b>	<b>355</b>	<b>0.3</b>
<b>Long-term NSA Customers</b>	<b>288,017</b>	<b>181,124</b>	<b>104,729</b>	<b>285,853</b>	<b>-2,164</b>	<b>-0.8</b>
CPS recipients (a)	8,566	6,078	2,644	8,722	156	1.8
Did not receive a payment (b)	11,504	6,179	4,520	10,699	-805	-7.0
Received a payment	267,947	168,867	97,565	266,432	-1,515	-0.6
Incapacitated (c)	22,593	12,774	8,932	21,706	-887	-3.9
Training	36,924	23,338	14,146	37,484	560	1.5
Self-employment development (d)	258	157	97	254	-4	-1.6
Voluntary/part-time work (e)	10,625	6,041	4,555	10,596	-29	-0.3
Other/temporary exemptions (f)	19,689	11,241	7,778	19,019	-670	-3.4
<b>Long-term NSA Jobseekers (g)</b>	<b>177,858</b>	<b>115,316</b>	<b>62,057</b>	<b>177,373</b>	<b>-485</b>	<b>-0.3</b>
<b>All NSA Customers</b>	<b>479,378</b>	<b>311,585</b>	<b>164,245</b>	<b>475,830</b>	<b>-3,548</b>	<b>-0.7</b>
CPS recipients (a)	12,519	8,954	3,679	12,633	114	0.9
Did not receive a payment (b)	23,663	13,351	8,646	21,997	-1,666	-7.0
Received a payment	443,196	289,280	151,920	441,200	-1,996	-0.5
Incapacitated (c)	40,074	23,618	15,157	38,775	-1,299	-3.2
Training	47,009	29,867	17,775	47,642	633	1.3
Self-employment development (d)	820	524	281	805	-15	-1.8
Voluntary/part-time work (e)	13,055	7,025	5,953	12,978	-77	-0.6
Other/temporary exemptions (f)	30,957	18,027	11,822	29,849	-1,108	-3.6
<b>All NSA Jobseekers (g)</b>	<b>311,281</b>	<b>210,219</b>	<b>100,932</b>	<b>311,151</b>	<b>-130</b>	<b>-0.0</b>

(a) Persons with NSA eligibility who received CDEP Participant Supplement or add ons while participating in CDEP Projects.

(b) Persons who did not receive a payment due to their income and/or that of their partner. This group is often referred to as zero-paid.

(c) Activity code "incapacitated" relates to NSA recipients who have become temporarily ill or incapacitated.

(d) Those customers exempted from job search while they develop self-employment opportunities.

(e) Those customers undertaking approved full-time voluntary work or combinations of voluntary and part-time work who are not required to seek work.

(f) Includes other customers known not to have job search obligations. See 'Jobseekers' in Explanatory Notes.

(g) Those customers who received a payment and generally are required to search for work. These customers form the basis of the population group in Tables 2 - 7.

Notes:

- For information on short-term and long-term categories please refer to the Glossary.

- Most of the figures in this publication are averages and have been rounded. As a result, discrepancies may occur between sums of component items and totals, and in the calculation of variations.

**TABLE 3 - YOUTH ALLOWEES (OTHER) - DERIVATION OF THE JOBSITEER POPULATION**

	April 2006	May			Variation April - May	
		Males	Females	Persons	Number	Per cent
<b>Short-term YA (other) Customers</b>	<b>36,469</b>	<b>19,781</b>	<b>16,534</b>	<b>36,315</b>	<b>-154</b>	<b>-0.4</b>
CPS recipients (a)	2,319	1,390	851	2,241	-78	-3.4
Did not receive a payment (b)	922	412	503	915	-7	-0.8
Received a payment	33,228	17,979	15,180	33,159	-69	-0.2
Part-time study & work (c)	1	0	1	1	0	0.0
Part-time study & other YA activities (d)	57	33	38	71	14	24.6
Incapacitated (e)	1,687	787	865	1,652	-35	-2.1
Training	1,304	792	534	1,326	22	1.7
Self-employment development (e)	9	5	2	7	-2	-22.2
Full-time voluntary work	1	1	0	1	0	0.0
Other non-jobseekers (e)	1,692	768	929	1,697	5	0.3
<b>Short-term YA (other) Jobseekers (f)</b>	<b>28,477</b>	<b>15,593</b>	<b>12,811</b>	<b>28,404</b>	<b>-73</b>	<b>-0.3</b>
<b>Long-term YA (other) Customers</b>	<b>40,278</b>	<b>18,549</b>	<b>20,669</b>	<b>39,218</b>	<b>-1,060</b>	<b>-2.6</b>
CPS recipients (a)	1,442	942	569	1,511	69	4.8
Did not receive a payment (b)	1,516	562	849	1,411	-105	-6.9
Received a payment	37,320	17,045	19,251	36,296	-1,024	-2.7
Part-time study & work (c)	2	2	1	3	1	0.0
Part-time study & other YA activities (d)	64	29	51	80	16	25.0
Incapacitated (e)	1,505	538	922	1,460	-45	-3.0
Training	2,628	1,326	1,352	2,678	50	1.9
Self-employment development (e)	9	8	7	15	6	66.7
Full-time voluntary work	5	3	2	5	0	0.0
Other non-jobseekers (e)	1,530	585	908	1,493	-37	-2.4
<b>Long-term YA (other) Jobseekers (f)</b>	<b>31,577</b>	<b>14,554</b>	<b>16,008</b>	<b>30,562</b>	<b>-1,015</b>	<b>-3.2</b>
<b>All YA (other) Customers</b>	<b>76,747</b>	<b>38,330</b>	<b>37,203</b>	<b>75,533</b>	<b>-1,214</b>	<b>-1.6</b>
CPS recipients (a)	3,761	2,332	1,420	3,752	-9	-0.2
Did not receive a payment (b)	2,438	974	1,352	2,326	-112	-4.6
Received a payment	70,548	35,024	34,431	69,455	-1,093	-1.5
Part-time study & work (c)	3	2	2	4	1	0.0
Part-time study & other YA activities (d)	121	62	89	151	30	24.8
Incapacitated (e)	3,192	1,325	1,787	3,112	-80	-2.5
Training	3,932	2,118	1,886	4,004	72	1.8
Self-employment development (e)	18	13	9	22	4	22.2
Full-time voluntary work	6	4	2	6	0	0.0
Other non-jobseekers (e)	3,222	1,353	1,837	3,190	-32	-1.0
<b>All YA (other) Jobseekers (f)</b>	<b>60,054</b>	<b>30,147</b>	<b>28,819</b>	<b>58,966</b>	<b>-1,088</b>	<b>-1.8</b>

(a) Persons with YA eligibility who received CDEP Participant Supplement or add ons while participating in CDEP projects.

(b) Persons who did not receive a payment due to their own income and/or that of their partner or parents, where applicable. This group is often referred to as zero-paid.

(c) Those customers undertaking approved part-time study and work who are considered to have a full activity load and are not required to seek work.

(d) Those customers undertaking approved part-time study and other activities who are considered to have a full activity load and are not required to seek work.

(e) These categories are defined in the same way as in Table 2, except that those customers combining these activities with part-time study are classified under part-time study and other activities.

(f) Those customers who received a payment and generally are required to search for work. These customers form the basis of the population group in Tables 2 - 7.

Notes:

- For information on short-term and long-term categories please refer to the Glossary.

- Most of the figures in this publication are averages and have been rounded. As a result, discrepancies may occur between sums of component items and totals, and in the calculation of variations.

**TABLE 4 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE (OTHER)**  
**TIME SERIES (a)**

	Short-term	Long-term	Total
May 2004	176,366	249,705	426,071
June 2004	176,087	244,647	420,734
July 2004	175,344	244,846	420,190
August 2004	169,186	237,526	406,712
September 2004	165,156	231,221	396,377
October 2004	161,169	224,985	386,154
November 2004	157,970	220,919	378,889
December 2004	165,824	236,981	402,805
January 2005	182,718	248,933	431,651
February 2005	180,830	241,737	422,567
March 2005	172,254	231,336	403,590
April 2005	168,095	223,258	391,353
May 2005	167,200	217,727	384,927
June 2005	165,755	212,595	378,350
July 2005	167,154	213,585	380,739
August 2005	162,525	209,424	371,949
September 2005	159,378	205,254	364,632
October 2005	155,525	201,678	357,203
November 2005	151,863	200,077	351,940
December 2005	157,829	215,881	373,710
January 2006	173,502	229,230	402,732
February 2006	173,305	224,048	397,353
March 2006	164,016	214,293	378,309
April 2006	161,900	209,435	371,335
May 2006	162,182	207,935	370,117
<i>Variation April 2006 - May 2006</i>			
<i>Number</i>	282	-1,500	-1,218
<i>Per cent</i>	0.2	-0.7	-0.3

(a) This table presents data using the revised method of measuring the number of people receiving labour market payment introduced in July 2002. Revised historical data from May 1998 to June 2002 is in Table B of July 2002 publication.

Notes:

- For information on short-term and long-term categories please refer to the Glossary.
- Most of the figures in this publication are averages and have been rounded. As a result, discrepancies may occur between sums of component items and totals, and in the calculation of variations.

**TABLE 5 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE (OTHER)  
BY STATE**

<i>State</i>	April 2006	May 2006	Variation April - May	
			Number	Per cent
<b>SHORT-TERM JOBSEEKERS</b>				
New South Wales	55,532	55,803	271	0.5
Victoria	38,355	38,643	288	0.8
Queensland	34,681	34,251	-430	-1.2
South Australia	13,060	13,377	317	2.4
Western Australia	12,552	12,405	-147	-1.2
Tasmania	4,213	4,321	108	2.6
Northern Territory	2,015	1,962	-53	-2.6
Australian Capital Territory	1,492	1,420	-72	-4.8
<b>AUSTRALIA</b>	<b>161,900</b>	<b>162,182</b>	<b>282</b>	<b>0.2</b>
<b>LONG-TERM JOBSEEKERS</b>				
New South Wales	74,069	73,823	-246	-0.3
Victoria	52,331	51,755	-576	-1.1
Queensland	35,620	35,143	-477	-1.3
South Australia	18,633	18,662	29	0.2
Western Australia	14,452	14,219	-233	-1.6
Tasmania	8,876	8,950	74	0.8
Northern Territory	3,333	3,296	-37	-1.1
Australian Capital Territory	2,121	2,087	-34	-1.6
<b>AUSTRALIA</b>	<b>209,435</b>	<b>207,935</b>	<b>-1,500</b>	<b>-0.7</b>
<b>TOTAL JOBSEEKERS</b>				
New South Wales	129,601	129,626	25	0.0
Victoria	90,686	90,398	-288	-0.3
Queensland	70,301	69,394	-907	-1.3
South Australia	31,693	32,039	346	1.1
Western Australia	27,004	26,624	-380	-1.4
Tasmania	13,089	13,271	182	1.4
Northern Territory	5,348	5,258	-90	-1.7
Australian Capital Territory	3,613	3,507	-106	-2.9
<b>AUSTRALIA</b>	<b>371,335</b>	<b>370,117</b>	<b>-1,218</b>	<b>-0.3</b>

Note: The majority of figures in this publication are averages, and have been rounded. As a result, discrepancies may occur between sums of component items and totals. The discrepancies may also affect the calculation of the variations in Table 2, 3, 5 and 7.

**TABLE 6 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE (OTHER)  
BY AGE AND SEX**

Age	Short-term Jobseekers		Long-term Jobseekers		Total Jobseekers	
	Number	Per cent	Number	Per cent	Number	Per cent
<b>MALES</b>						
Less than 18 years	4,619	4.2	2,612	2.0	7,231	3.0
18 - 20 years	10,974	9.9	11,943	9.2	22,917	9.5
21 - 24 years	19,569	17.7	16,146	12.4	35,715	14.9
25 - 29 years	17,828	16.1	16,475	12.7	34,303	14.3
30 - 39 years	26,042	23.6	28,340	21.8	54,382	22.6
40 - 49 years	16,112	14.6	23,769	18.3	39,881	16.6
50 - 59 years	11,177	10.1	21,725	16.7	32,902	13.7
60 years and over	4,177	3.8	8,860	6.8	13,037	5.4
<b>TOTAL</b>	<b>110,498</b>	<b>100.0</b>	<b>129,870</b>	<b>100.0</b>	<b>240,368</b>	<b>100.0</b>
<b>FEMALES</b>						
Less than 18 years	4,575	8.9	3,058	3.9	7,633	5.9
18 - 20 years	8,237	15.9	12,950	16.6	21,187	16.3
21 - 24 years	10,263	19.9	10,992	14.1	21,255	16.4
25 - 29 years	6,010	11.6	7,115	9.1	13,125	10.1
30 - 39 years	6,189	12.0	9,878	12.7	16,067	12.4
40 - 49 years	6,764	13.1	16,036	20.5	22,800	17.6
50 - 59 years	7,781	15.1	14,755	18.9	22,536	17.4
60 years and over	1,865	3.6	3,281	4.2	5,146	4.0
<b>TOTAL</b>	<b>51,684</b>	<b>100.0</b>	<b>78,065</b>	<b>100.0</b>	<b>129,749</b>	<b>100.0</b>
<b>PERSONS</b>						
Less than 18 years	9,194	5.7	5,670	2.7	14,864	4.0
18 - 20 years	19,211	11.8	24,893	12.0	44,104	11.9
21 - 24 years	29,832	18.4	27,138	13.1	56,970	15.4
25 - 29 years	23,838	14.7	23,590	11.3	47,428	12.8
30 - 39 years	32,231	19.9	38,218	18.4	70,449	19.0
40 - 49 years	22,876	14.1	39,805	19.1	62,681	16.9
50 - 59 years	18,958	11.7	36,480	17.5	55,438	15.0
60 years and over	6,042	3.7	12,141	5.8	18,183	4.9
<b>TOTAL</b>	<b>162,182</b>	<b>100.0</b>	<b>207,935</b>	<b>100.0</b>	<b>370,117</b>	<b>100.0</b>

**TABLE 7 - JOBSSEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	April 2006	May 2006	Variation	
			April - May Number	Per cent
<i>EAST COAST (SYDNEY)</i>				
Bondi Junction	1,329	1,306	-23	-1.7
Chatswood	1,116	1,083	-33	-3.0
Darlinghurst	1,725	1,653	-72	-4.2
Darlinghurst YSU	38	38	0	%
Hornsby	827	814	-13	-1.6
Leichhardt	1,508	1,513	5	0.3
Maroubra	1,243	1,249	6	0.5
Marrickville	1,490	1,531	41	2.8
Northern Beaches	968	985	17	1.8
Sydney Central YSU	0	0	0	%
Other (a)	8	9	1	%
<i>Total</i>	10,252	10,181	-71	-0.7
<i>EAST COAST (WOLLONGONG)</i>				
Caringbah	1,453	1,439	-14	-1.0
Corrimal	1,376	1,389	13	0.9
Dapto	1,173	1,198	25	2.1
Hurstville	1,441	1,464	23	1.6
Nowra	2,032	2,081	49	2.4
Redfern	1,332	1,339	7	0.5
Rockdale	1,477	1,516	39	2.6
Shellharbour	1,532	1,495	-37	-2.4
Sutherland	59	74	15	%
Ulladulla	566	566	0	0.0
Wollongong	1,911	1,876	-35	-1.8
Other (a)	42	36	-6	%
<i>Total</i>	14,394	14,473	79	0.5

Note: For footnotes see end of table.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	April 2006	May 2006	Variation	
			April - May Number	Per cent
<i>HUNTER NSW</i>				
Armidale	1,238	1,231	-7	-0.6
Cessnock	883	875	-8	-0.9
Charlestown	2,526	2,539	13	0.5
Ettalong	1,172	1,159	-13	-1.1
Forster	846	877	31	3.7
Gosford*	1,809	1,835	26	1.4
Gunnedah	477	473	-4	-0.8
Inverell	697	698	1	0.1
Kempsey	1,290	1,310	20	1.6
Kurri Kurri	581	583	2	0.3
Lakehaven	1,782	1,809	27	1.5
Maitland	1,701	1,685	-16	-0.9
Mayfield	1,157	1,151	-6	-0.5
Muswellbrook	593	583	-10	-1.7
Nambucca Heads	1,173	1,155	-18	-1.5
Nelson Bay	575	554	-21	-3.7
Newcastle	1,680	1,651	-29	-1.7
Port Macquarie	1,833	1,890	57	3.1
Raymond Terrace	1,019	1,015	-4	-0.4
Singleton	309	300	-9	-2.9
Tamworth	1,803	1,821	18	1.0
Taree	1,774	1,798	24	1.4
The Entrance	1,159	1,161	2	0.2
Toronto	1,167	1,185	18	1.5
Wallsend	1,744	1,764	20	1.1
Wyong	633	639	6	0.9
Other (a)	93	91	-2	%
<i>Total</i>	31,714	31,832	118	0.4

Note: For footnotes see end of table.

\*12/05/2003 recipients transferred from Gosford NSS to Gosford CSC.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	April 2006	May 2006	Variation	
			April - May Number	Per cent
<i>SOUTH METROPOLITAN NSW</i>				
Ashfield	0	0	0	%
Bankstown	3,916	3,931	15	0.4
Burwood*	1,594	1,625	31	1.9
Cabramatta	2,187	2,217	30	1.4
Camden	513	525	12	2.3
Campbelltown	2,557	2,528	-29	-1.1
Campsie	2,340	2,394	54	2.3
Fairfield	3,662	3,587	-75	-2.0
Ingleburn	1,230	1,223	-7	-0.6
Lakemba	8	11	3	%
Liverpool	4,134	4,119	-15	-0.4
Revesby	2	2	0	%
Strathfield	0	1	1	%
Other (a)	5	4	-1	%
<i>Total</i>	22,148	22,167	19	0.1
<i>WEST NSW</i>				
Auburn	2,436	2,394	-42	-1.7
Baulkham Hills	759	730	-29	-3.8
Blacktown	3,102	3,088	-14	-0.5
Hawkesbury	854	843	-11	-1.3
Katoomba	634	634	0	0.0
Lithgow	697	709	12	1.7
Merrylands	1,856	1,867	11	0.6
Mt Druitt	2,500	2,509	9	0.4
Mudgee	723	734	11	1.5
Parramatta	1,956	1,962	6	0.3
Penrith	1,700	1,732	32	1.9
Ryde	1,063	1,051	-12	-1.1
Springwood	398	403	5	1.3
St Marys	1,867	1,884	17	0.9
Other (a)	25	17	-8	%
<i>Total</i>	20,570	20,557	-13	-0.1

Note: For footnotes see end of table.

\*Burwood CSC was opened on 24/10/05 and recipients previously serviced by Ashfield and Strathfield will be serviced in Burwood.

Ashfield and Strathfield CSCs closed on 21/10/05.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	April 2006	May 2006	Variation	
			April - May Number	Per cent
<i>SOUTH WEST NSW</i>				
Albury	2,203	2,149	-54	-2.5
Batemans Bay	894	922	28	3.1
Bathurst	911	911	0	0.0
Bega	765	742	-23	-3.0
Belconnen	1,149	1,112	-37	-3.2
Bourke	394	406	12	3.0
Bowral	507	528	21	4.1
Braddon	977	954	-23	-2.4
Cooma	279	296	17	6.1
Cowra	449	447	-2	-0.4
Deniliquin	271	272	1	0.4
Dubbo	1,922	1,868	-54	-2.8
Goulburn	696	683	-13	-1.9
Griffith	502	520	18	3.6
Gungahlin	88	89	1	%
Lanyon	40	41	1	%
Leeton	333	327	-6	-1.8
Narooma	378	390	12	3.2
Orange	1,014	1,037	23	2.3
Parkes	929	933	4	0.4
Queanbeyan	562	541	-21	-3.7
Tuggeranong	686	670	-16	-2.3
Tumut	320	343	23	7.2
Wagga	1,685	1,697	12	0.7
Woden	677	642	-35	-5.2
Yass	114	108	-6	-5.3
Young	412	416	4	1.0
Other (a)	23	24	1	%
<i>Total</i>	19,180	19,068	-112	-0.6

Note: For footnotes see end of table.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	April 2006	May 2006	Variation	
			April - May Number	Per cent
<i>NORTH-CENTRAL VICTORIA</i>				
Box Hill	1,801	1,740	-61	-3.4
Broadmeadows	3,571	3,640	69	1.9
Darebin	3,724	3,694	-30	-0.8
Echuca	430	434	4	0.9
Epping	2,109	2,078	-31	-1.5
Greensborough	1,535	1,518	-17	-1.1
Heidelberg	40	38	-2	%
Lilydale	1,402	1,411	9	0.6
Moreland	2,624	2,562	-62	-2.4
Newmarket	1,741	1,712	-29	-1.7
Ringwood	1,722	1,725	3	0.2
Seymour	570	565	-5	-0.9
Shepparton	2,088	2,159	71	3.4
Sth Melbourne	696	688	-8	-1.1
Wangaratta	1,580	1,584	4	0.3
Windsor (VIC)	3,160	3,112	-48	-1.5
Yarra*	2,607	2,588	-19	-0.7
Other (a)	25	27	2	%
<i>Total</i>	31,425	31,275	-150	-0.5

Note: For footnotes see end of table.

\* Yarra CSC was opened on 27/6/05. Recipients previously serviced by Fitzroy and Richmond CSCs have been transferred to Yarra CSC.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	April 2006	May 2006	Variation	
			April - May Number	Per cent
<i>SOUTH-EAST VICTORIA</i>				
Bairnsdale	839	839	0	0.0
Belgrave*	570	550	-20	-3.5
Camberwell	995	1,016	21	2.1
Cheltenham	1,941	1,943	2	0.1
Cranbourne	1,187	1,196	9	0.8
Dandenong	2,668	2,641	-27	-1.0
Fountain Gate	2,281	2,253	-28	-1.2
Frankston	3,195	3,139	-56	-1.8
Glen Waverley	1,065	1,051	-14	-1.3
Leongatha	0	0	0	%
Mornington	519	506	-13	-2.5
Morwell	2,384	2,344	-40	-1.7
Oakleigh	1,917	1,929	12	0.6
Rosebud	853	871	18	2.1
Rowville	437	438	1	0.2
Sale	838	840	2	0.2
Springvale	2,461	2,463	2	0.1
Wantirna*	1,294	1,260	-34	-2.6
Warragul	444	431	-13	-2.9
Wonthaggi	602	627	25	4.2
Other (a)	8	9	1	%
<i>Total</i>	26,498	26,346	-152	-0.6

Note: For footnotes see end of table.

\* Belgrave and Wantirna CSCs were previously included under Knox. Knox no longer exists and has been removed from list.

Belgrave and Wantirna CSCs are shown independently.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	April 2006	May 2006	Variation	
			April - May Number	Per cent
<i>WEST VICTORIA</i>				
Ararat	320	330	10	3.1
Ballarat	2,952	2,924	-28	-0.9
B Central*	1,165	1,070	-95	-8.2
Bendigo	1,972	2,007	35	1.8
Colac	422	449	27	6.4
Corio	1,767	1,836	69	3.9
Essendon (Airport West)	1,280	1,267	-13	-1.0
Footscray	1,652	1,637	-15	-0.9
Geelong	3,256	3,266	10	0.3
Hamilton	384	374	-10	-2.6
Horsham	723	722	-1	-0.1
Maryborough (VIC)	542	553	11	2.0
Melton	1,164	1,131	-33	-2.8
Mildura	1,728	1,790	62	3.6
Newport	1,153	1,166	13	1.1
Portland	501	485	-16	-3.2
Stawell	203	198	-5	-2.5
Sunbury	690	698	8	1.2
Sunshine	3,107	3,124	17	0.5
Swan Hill	865	886	21	2.4
Warrnambool	944	919	-25	-2.6
Watergardens	3,449	3,447	-2	-0.1
Werribee	2,371	2,406	35	1.5
Other (a)	14	21	7	%
<i>Total</i>	32,624	32,706	82	0.3

Note: For footnotes see end of table.

\*On 10/10/05 B Central was opened and recipients previously serviced by Bendigo will be serviced in B Central.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	April 2006	May 2006	Variation	
			April - May Number	Per cent
<i>BRISBANE</i>				
Annerley	811	805	-6	-0.7
Bundaberg	2,961	2,816	-145	-4.9
Caboolture	2,238	2,235	-3	-0.1
Caloundra	1,251	1,265	14	1.1
Capalaba	707	694	-13	-1.8
Chermside	856	872	16	1.9
Cleveland	780	789	9	1.2
Fortitude Valley	1,515	1,487	-28	-1.8
Gympie	1,224	1,215	-9	-0.7
Hervey Bay	1,223	1,225	2	0.2
Kawana Waters	564	570	6	1.1
Kingaroy	687	686	-1	-0.1
Maroochydore	1,677	1,658	-19	-1.1
Maryborough	1,223	1,165	-58	-4.7
Mitchelton	1,006	1,007	1	0.1
Mt Gravatt	1,756	1,733	-23	-1.3
Nambour	1,049	1,053	4	0.4
Noosa	1,145	1,139	-6	-0.5
Nundah	1,111	1,078	-33	-3.0
Redcliffe	1,512	1,495	-17	-1.1
Stones Corner	1,579	1,536	-43	-2.7
Strathpine	1,035	1,040	5	0.5
Toowong	974	902	-72	-7.4
Wynnum	771	782	11	1.4
Other (a)	5	11	6	%
<i>Total</i>	29,660	29,258	-402	-1.4

Note: For footnotes see end of table.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	April 2006	May 2006	Variation	
			April - May Number	Per cent
<i>CENTRAL &amp; NORTHERN QUEENSLAND</i>				
Atherton	749	747	-2	-0.3
Ayr	473	456	-17	-3.6
Biloela	154	149	-5	-3.2
Bowen	511	500	-11	-2.2
Cairns EMS (3)	3,038	2,944	-94	-3.1
Cairns FAO (3)	20	12	-8	%
Cairns Ret (3)	2	3	1	%
Charters Towers	317	304	-13	-4.1
Edmonton	5	4	-1	%
Emerald	285	298	13	4.6
Gladstone	959	925	-34	-3.5
Greenfields	6	4	-2	%
Indigenous ISC (2)	292	324	32	11.0
Ingham	335	336	1	0.3
Innisfail	1,293	1,223	-70	-5.4
Longreach (4)	114	106	-8	-7.0
Mackay	1,744	1,712	-32	-1.8
Mareeba	461	472	11	2.4
Mossman	380	342	-38	-10.0
Mt Isa	905	875	-30	-3.3
Normanton	160	152	-8	-5.0
Palm Island (2)	274	268	-6	-2.2
Rockhampton	2,084	1,981	-103	-4.9
Smithfield	92	86	-6	%
Thursday Is	180	178	-2	-1.1
Townsville City (1)	14	17	3	%
Townsville Employment Services (1)	3,244	3,219	-25	-0.8
Townsville FAO (1)	8	10	2	%
Townsville Retirement (1)	2	1	-1	%
Whitsunday	377	351	-26	-6.9
Yarrabah RASC (2)	127	120	-7	-5.5
Yeppoon	424	395	-29	-6.8
Other (a)	194	193	-1	-0.5
<i>Total</i>	19,223	18,707	-516	-2.7

Note: For footnotes see end of the table.

(1). As of November 2003 the above offices have changed names. Townsville Employment Services was previously known as Aitkenvale (Centrepoint), Townsville FAO was previously known as Ross River (Elizabeth St) and Townsville Retirement was previously known as Willows. Unemployment recipients are being transferred from Townsville Retirement to Townsville Employment Services. Townsville City is now an access point only and recipients are being transferred within the Townsville area to the appropriate CSCs.

(2). As of 29 March 2004 Cairns YAC is now known as Yarrabah RASC, Cairns Remote is now known as Indigenous ISC and Townsville YSC, is now known as Palm Island. Recipients are being transferred from these sites to better service the needs of Indigenous and rural recipients.

(3). As of 28 May 2004, Cairns is now known as Cairns EMS, Earville is now known as Cairns FAO and Cairns Grafton St is now known as Cairns Ret.

(4). Longreach CSC was opened on 25/2/05. Recipients previously serviced by Rockhampton will be serviced in Longreach.

**TABLE 7 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	April 2006	May 2006	Variation	
			April - May Number	Per cent
<i>SOUTH AUSTRALIA</i>				
Berri	882	948	66	7.5
Broken Hill	922	901	-21	-2.3
Ceduna	197	190	-7	-3.6
Cooper Pedy	125	125	0	0.0
Currie St (Adelaide)	702	680	-22	-3.1
Edwardstown	2,465	2,455	-10	-0.4
Elizabeth	2,471	2,512	41	1.7
Enfield	1,560	1,568	8	0.5
Gawler	1,125	1,155	30	2.7
Glenelg	955	966	11	1.2
Kadina	648	659	11	1.7
Kilkenny	1,793	1,844	51	2.8
Modbury	1,959	1,974	15	0.8
Mt Barker	758	762	4	0.5
Mt Gambier	1,374	1,410	36	2.6
Murray Bridge	827	838	11	1.3
Noarlunga	2,912	2,995	83	2.9
Norwood	1,761	1,764	3	0.2
Parkside	0	0	0	%
Port Adelaide	1,638	1,661	23	1.4
Port Augusta	648	658	10	1.5
Port Lincoln	579	554	-25	-4.3
Port Pirie	1,029	1,010	-19	-1.8
Salisbury	2,411	2,431	20	0.8
Torrens ville	1,463	1,467	4	0.3
Victor Harbor	581	606	25	4.3
Whyalla	908	890	-18	-2.0
Other (a)	28	35	7	%
<i>Total</i>	32,721	33,058	337	1.0

Note: For footnotes see end of table.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	April 2006	May 2006	Variation	
			April - May Number	Per cent
<i>WESTERN AUSTRALIA</i>				
Albany	915	979	64	7.0
Armadale	879	871	-8	-0.9
Bunbury	1,533	1,504	-29	-1.9
Busselton (3)	310	309	-1	-0.3
Cannington	1,401	1,386	-15	-1.1
Carnarvon	216	214	-2	-0.9
Centrelink City (2)	0	0	0	%
Christmas Island	13	11	-2	%
Cocos Island	43	37	-6	%
Collie	6	5	-1	%
Esperance	293	279	-14	-4.8
Fremantle	1,285	1,288	3	0.2
Geraldton	1,323	1,307	-16	-1.2
Gosnells	958	949	-9	-0.9
Innaloo	1,634	1,595	-39	-2.4
Joondalup	1,255	1,220	-35	-2.8
Kalgoorlie	595	597	2	0.3
Karratha	267	264	-3	-1.1
Mandurah	1,197	1,175	-22	-1.8
Midland	1,749	1,717	-32	-1.8
Mirrabooka	1,652	1,665	13	0.8
Morley	2,067	1,976	-91	-4.4
Northam	518	526	8	1.5
Rockingham (1)	1,660	1,647	-13	-0.8
South Hedland	320	304	-16	-5.0
Spearwood	976	973	-3	-0.3
Victoria Park	2,153	2,128	-25	-1.2
Warwick Grove	896	836	-60	-6.7
Other (a)	349	346	-3	-0.9
<i>Total</i>	26,463	26,108	-355	-1.3

Note: For footnotes see end of table.

(1). As of 30 May 2003 Kwinana became a sub office of Rockingham.

(2). From 30 June 2003 processes at Centerlink City, formerly known as Milligan Street, became limited to forms lodgement and quick general enquiries only.

(3). On 14 February 2005 Busselton was established as a full time office. Recipients previously serviced by Bunbury will be serviced in Busselton.

**TABLE 7 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	April 2006	May 2006	Variation	
			April - May Number	Per cent
<i>TASMANIA</i>				
Bridgewater	611	607	-4	-0.7
Burnie	1,555	1,599	44	2.8
Devonport	1,729	1,791	62	3.6
Glenorchy	1,799	1,809	10	0.6
Hobart	1,725	1,697	-28	-1.6
Huonville	551	580	29	5.3
Launceston	3,627	3,681	54	1.5
Mowbray	11	11	0	%
Rosny Park	1,030	1,036	6	0.6
Sorell	522	526	4	0.8
Other (a)	26	27	1	%
<i>Total</i>	13,186	13,364	178	1.3
<i>NORTH AUSTRALIA</i>				
Alice Springs	1,013	1,033	20	2.0
Alice Springs (Remote)*	3	2	-1	%
Broome	287	306	19	6.6
Casuarina	1,102	1,049	-53	-4.8
Casuarina YSC	3	2	-1	%
Derby	115	104	-11	-9.6
Katherine	704	694	-10	-1.4
Knuckey Street	670	655	-15	-2.2
Kununurra	174	152	-22	-12.6
Nhulunbuy	134	137	3	2.2
Palmerston	917	898	-19	-2.1
Tangentyere	251	254	3	1.2
Tennant Creek	188	185	-3	-1.6
Tennant Creek (Remote)	65	56	-9	%
Other (a)	428	415	-13	-3.0
<i>Total</i>	6,054	5,942	-112	-1.9

Note: For footnotes see end of table.

\* In October 2005, region codes were transferred from Alice Springs (Remote) CSC to Alice Springs CSC.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	April 2006	May 2006	Variation	
			April - May Number	Per cent
<i>PACIFIC CENTRAL</i>				
Ballina	1,188	1,144	-44	-3.7
Beaudesert	434	388	-46	-10.6
Beenleigh	1,578	1,582	4	0.3
Biggera Waters	1,530	1,551	21	1.4
Browns Plains	1,347	1,355	8	0.6
Brunswick Heads	641	634	-7	-1.1
Byron Bay	751	736	-15	-2.0
Casino	727	708	-19	-2.6
Charleville	157	151	-6	-3.8
Coffs Harbour	2,923	2,894	-29	-1.0
Dalby	580	557	-23	-4.0
Goodna	1,095	1,095	0	0.0
Goondiwindi	289	284	-5	-1.7
Grafton	1,681	1,684	3	0.2
Inala	1,331	1,367	36	2.7
Ipswich	2,146	2,131	-15	-0.7
Lightning Ridge	7	1	-6	%
Lismore	2,109	2,078	-31	-1.5
Moree	513	490	-23	-4.5
Murwillumbah	656	638	-18	-2.7
Narrabri	338	317	-21	-6.2
Nerang	1,646	1,656	10	0.6
Palm Beach	2,058	2,056	-2	-0.1
Roma	167	165	-2	-1.2
Southport	2,260	2,256	-4	-0.2
Stanthorpe	422	428	6	1.4
Toowoomba	2,294	2,286	-8	-0.3
Tweed Heads	1,434	1,495	61	4.3
Walgett	397	397	0	0.0
Warwick	520	517	-3	-0.6
Woodridge	1,926	1,962	36	1.9
Other (a)	25	23	-2	%
<i>Total</i>	35,170	35,026	-144	-0.4

Note: For footnotes see end of table.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	April 2006	May 2006	Variation	
			April - May Number	Per cent
<i>CENTRELINK CALL CENTRES*</i>				
Adelaide	2	4	2	%
Bendigo	2	2	0	%
Brisbane	1	0	-1	%
Bunbury	1	0	-1	%
Cairns	1	1	0	%
Cardiff	0	0	0	%
Coffs Harbour	0	0	0	%
Geelong	0	0	0	%
Gosford	0	0	0	%
Hobart	0	0	0	%
Illawarra	1	1	0	%
Latrobe	2	4	2	%
Liverpool	0	0	0	%
Maryborough	1	1	0	%
Moorabbin	0	0	0	%
Moreland	0	0	0	%
Newcastle	0	0	0	%
Perth	3	1	-2	%
Port Augusta	0	0	0	%
Port Macquarie	2	4	2	%
Sydney	0	0	0	%
Toowoomba	0	0	0	%
Townsville	0	1	1	%
Tweed Heads	3	2	-1	%
Warilla	0	0	0	%
Wendouree	0	0	0	%
<i>Total</i>	19	21	2	%
NOT CODED TO AN AREA	34	28	-6	%
<b>AUSTRALIA</b>	<b>371,335</b>	<b>370,117</b>	<b>-1,218</b>	<b>-0.3</b>

(a) Recipients not coded to a Customer Service Centre.

% Monthly variations in percentage terms are not included where the Customer Service Centre has a population less than 100 in both of the reported months.

\*Jobseekers receiving NSA / YA (o) in the Centrelink Call Centres were previously counted in various Area Offices.

Note: The majority of figures in this publication are averages, and have been rounded. As a result, discrepancies may occur between sums of component items and totals. The discrepancies may also affect the calculation of the variations in Table 2, 3, 5 and 7.

**TABLE 8 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE (OTHER)  
BY FORTNIGHTLY EARNINGS (%) AND SEX (a), FORTNIGHT TO 19 MAY 2006**

<i>Fortnightly Earnings</i>	Short-term Jobseekers	Long-term Jobseekers	Total Jobseekers
<b>MALES</b>			
Did not earn an income	85.6	82.5	83.9
Earned an income	14.4	17.5	16.1
Amount earned			
\$0.01 - \$62.00	0.7	1.1	0.9
\$62.01 - \$142.00	2.7	3.3	3.0
\$142.01 - \$236.00	2.7	3.4	3.1
\$236.01 - \$316.00	1.9	2.3	2.1
Over \$316.00	6.5	7.3	6.9
Total	100.0	100.0	100.0
<b><i>Jobseekers receiving NSA and YA (other)</i></b>	<b><i>110,717</i></b>	<b><i>129,654</i></b>	<b><i>240,371</i></b>
<b>FEMALES</b>			
Did not earn an income	76.8	73.4	74.7
Earned an income	23.2	26.6	25.3
Amount earned			
\$0.01 - \$62.00	1.3	1.6	1.4
\$62.01 - \$142.00	3.9	4.3	4.1
\$142.01 - \$236.00	4.1	5.0	4.6
\$236.01 - \$316.00	3.2	3.5	3.4
Over \$316.00	10.8	12.3	11.7
Total	100.0	100.0	100.0
<b><i>Jobseekers receiving NSA and YA (other)</i></b>	<b><i>51,662</i></b>	<b><i>77,725</i></b>	<b><i>129,387</i></b>
<b>PERSONS</b>			
Did not earn an income	82.8	79.1	80.7
Earned an income	17.2	20.9	19.3
Amount earned			
\$0.01 - \$62.00	0.9	1.3	1.1
\$62.01 - \$142.00	3.1	3.7	3.4
\$142.01 - \$236.00	3.1	4.0	3.6
\$236.01 - \$316.00	2.3	2.8	2.6
Over \$316.00	7.8	9.2	8.6
Total	100.0	100.0	100.0
<b><i>Jobseekers receiving NSA and YA (other)</i></b>	<b><i>162,379</i></b>	<b><i>207,379</i></b>	<b><i>369,758</i></b>

(a) Total figures in this table are different from Tables 2 to 7 because of different methodologies applied. Tables 2 to 7 are based on averages of weekly figures while this table is based on point in time data. See Explanatory Notes for further information.

## EXPLANATORY NOTES

### Introduction

This publication provides monthly statistical information on DEWR labour market and related payments administered by Centrelink. These Explanatory Notes provide details of the scope and methodology of the publication, as well as the policy changes which have affected the data since the publication was introduced in December 1995 by the then Department of Social Security (which became FaCS in October 1998).

Prior to December 1995, this publication was titled the '*Monthly Job Search and Newstart Allowance Statistics*'.

### Scope

The primary focus of the publication is to provide information on unemployed people on Newstart Allowance and Youth Allowance, with a particular focus on the total number of jobseekers. The number of people on Mature Age Allowance, Partner Allowance and Widow Allowance are also reported.

### Methodology

Data in this publication relate to the average number of people who are both eligible (eg. meet 'unemployed' qualification) and entitled (eg. meet income and assets criteria) to receive a payment calculated over a reference month. Averages are calculated using figures collected for each Friday throughout the reference month.

Table 1 provides information on the total number of unemployed people on Newstart Allowance and Youth Allowance. The Youth Allowance population is split into Youth Allowance (full-time students), Youth Allowance (apprentices) and Youth Allowance (other) categories. Numbers of people on Mature Age Allowance, Partner Allowance and Widow Allowance are also provided.

Tables 2 and 3 provide a summary of the Newstart Allowance and Youth Allowance (other) populations and show the derivation of the respective jobseeker populations (see the reference to *Jobseekers* in the Comparability of Data section of these Explanatory Notes). These populations are added together to derive the total number of jobseekers. Tables 4 to 8 provide information on the total jobseeker population.

The earnings data in Table 8 is derived using a different methodology to that of the other tables in the publication. Table 8 is based on the combined population of jobseekers who are eligible for and entitled to receive Newstart Allowance or Youth Allowance (other) at the end of the second last week in the month. Thus, the data obtained from this table will not be directly comparable with those calculated using monthly averages in other tables.

## Payment History

### *Youth Allowance*

From 1 July 1998 Youth Allowance was introduced to provide income support to young people, including students, those looking for work, and those who are sick. Youth Allowees may be undertaking full-time study, full-time job search or a combination of approved activities. Some young people will be exempt from the activity test because of their personal circumstances, eg. illness, homelessness or major personal crisis. The Youth Allowance replaced:

- AUSTUDY for 16-24 year olds (and certain 15 year olds);
- Newstart Allowance for 16-20 year olds (and certain 15 year olds);
- Youth Training Allowance for 16-17 year olds (and certain 15 year olds);
- Sickness Allowance for 16-20 year olds (and certain 15 year olds); and
- More-than-minimum rate Family Payment for secondary students aged 16-18 not getting AUSTUDY.

Youth Allowance recipients are subject to the parental means test. Under previous arrangements, unemployed people aged 18 to 20 were not subject to the parental means test, unlike 18 to 20 year old students.

Special provisions applied for 18 to 20 year olds who were already on Newstart or Sickness Allowance at the date of announcement of Youth Allowance, and who remained on payment when Youth Allowance commenced on 1 July 1998. This group were able to remain on their existing payment and retain their existing benefits.

Youth Allowance had a significant downward effect on Newstart Allowance numbers from July 1998 and total jobseeker numbers due to the parental means test.

### *Newstart Allowance*

From 1 July 1998, Newstart Allowance for 16-20 year olds (and certain 15 year olds) was replaced by Youth Allowance. Young people aged 18 to 20 years old who were on Newstart or Sickness Allowance at the date of announcement of Youth Allowance, and when Youth Allowance commenced on 1 July 1998 were able to remain on Newstart Allowance.

From 20 September 1996, Job Search Allowance and Newstart Allowance were combined into one payment – Newstart Allowance – which was payable to eligible recipients aged 18 years and over and to some people who were in receipt of Job Search Allowance and aged under 18 at 31 December 1994 (see *Job Search Allowance*).

Prior to 20 September 1996, Newstart Allowance was payable to eligible persons over 18 years who had been registered as unemployed with the Commonwealth Employment Service (CES) for 12 months or more.

<i>Job Search Allowance</i>	<p>From 20 September 1996, the payment was combined with Newstart Allowance to form one payment called Newstart Allowance. All Job Search Allowance recipients were transferred to Newstart Allowance.</p> <p>Prior to 20 September 1996, Job Search Allowance was payable to eligible persons who had been registered as unemployed with the CES for up to 12 months. It was also payable to eligible persons who were in receipt of Job Search Allowance and under 18 years of age at 31 December 1994. Persons aged 15 to 18 years who were not receiving Job Search Allowance prior to 1 January 1995 commenced on Youth Training Allowance.</p>
<i>Sickness Allowance</i>	<p>From 17 March 1996, persons in receipt of Newstart Allowance or Youth Training Allowance who became temporarily incapacitated no longer transferred to Sickness Allowance after 13 weeks. This change had the effect of increasing total Newstart Allowance/Youth Training Allowance figures but did not affect Jobseeker figures as those recipients who were incapacitated were excluded from the Newstart and Youth Training Jobseeker populations.</p> <p>Under current arrangements, these recipients remain on their existing payments but are exempt from the activity test for the duration of their medical certificates. People who become unemployed because of illness, and those who suffer a potential loss of income due to sickness, are paid Newstart Allowance because they are unemployed.</p> <p>Sickness Allowance for 16 to 20 year olds (and certain 15 year olds) has now been replaced by Youth Allowance, which was introduced on 1 July 1998 (see <i>Youth Allowance</i>).</p>
<i>Partner Allowance</i>	<p>From 20 September 2003, Partner Allowance was closed off to new claimants. People on Partner Allowance before this date can remain on the allowance while they remain 'current', that is retain eligibility and entitlement for the allowance.</p> <p>From 1 July 1995 Partner Allowance has only been granted to persons who are dependent partners of pensioners and allowees who were born before 1 July 1955, have no dependent children and have little or no recent workforce experience. Other dependent partners have to qualify for an income support payment in their own right, such as Newstart Allowance.</p> <p>Partner Allowance was introduced in September 1994, and was paid to partners of persons receiving Job Search Allowance, Newstart Allowance, Sickness Allowance or Special Benefit if certain eligibility criteria were satisfied.</p>
<i>Youth Training Allowance</i>	<p>Youth Training Allowance was replaced by Youth Allowance on 1 July 1998 (see <i>Youth Allowance</i>).</p> <p>From 1 January 1995, eligible persons aged under 18 years who were new entrants to the job search pool were paid Youth</p>

Training Allowance. (People who were in receipt of Job Search Allowance and aged under 18 years at 31 December 1994 continued to be paid Job Search Allowance. From 20 September 1996, those young persons still being paid Job Search Allowance were transferred to Newstart Allowance.)

*Widow Allowance*

Widow Allowance, introduced in 1 January 1995, is payable to females aged 50 years or over who have become widowed, divorced or separated since turning 40 years (50 prior to 20 March 1997), if they meet a number of other criteria relating to current marital status and recent work experience. This has had a slight downwards effect on Newstart Allowance numbers from January 1995.

*Mature Age Allowance*

From 20 September 2003, Mature Age Allowance was closed off to new claimants. People on Mature Age Allowance before this date can remain on the allowance while they remain 'current', that is retain eligibility and entitlement for the allowance.

From 1 July 1996, the qualification conditions for Mature Age Allowance changed for new claimants. The requirement for 12 months prior receipt of income support was reduced to 9 months for people transferring from Newstart Allowance and removed entirely for people transferring from non-activity tested payments. The requirement to have been registered as unemployed for 9 months was replaced with a requirement to have no recent workforce experience. Reporting of these new claimants commenced from September 1996.

Mature Age Allowance was introduced on 24 March 1994, and was paid to long-term unemployed persons aged 60 years and over (but below Age Pension age) who had been receiving income support for 9 months or more and who were eligible for Newstart Allowance. The introduction of Mature Age Allowance had a downwards effect on Newstart Allowance numbers from April 1994 until September 2003.

**Comparability of Data**

There have been significant changes to the data presented in this publication due to a number of events. The main changes are:

- the method of counting recipients;
- the inclusion of some CDEP recipients in the total recipient numbers;
- the introduction of Youth Allowance in July 1998;
- the way 'jobseeker' is defined; and
- the way duration is calculated.

People using this data to construct time series should note the following comments.

*Definition of Recipient*

From July 2002, FaCS introduced a new method to more accurately measure the number of people receiving labour market and related payments. For those receiving labour market and related payments, their eligibility and entitlement status is administered by a payment system called Newstart Common Platform System. Within this system recipients who are both eligible and entitled to receive a payment have a determination

status of 'current'. The new method therefore counts these 'current' recipients.

The old method of counting recipients was specified to include all paid recipients – those who received a payment within a given fortnight. As compiled, however, this count excluded, from mid 1998, recipients who received a 'one-off' payment. These can occur, for instance, when a normal payment is interrupted (eg. payment is cancelled and then restored within that pay period) and a portion of the normal payment is paid.

The time series in Tables 1 and 4 reflect the revised method, as does the remainder of the publication. Revised historical data for these time series from May 1998 to June 2002 can be found in the July 2002 publication.

From July 2003 FaCS introduced a more sustainable methodology for this revised recipient count. Due to limitations in available data sources in 2002, the revised recipient count had to be derived through a complicated process. This more sustainable methodology resulted in slight differences from the recipient numbers used in previous editions.

*Community Development Employment Projects (CDEP)* From 20 March 2000, eligible participants in CDEP started receiving CDEP participant supplement and other add-ons, such as rent assistance, as part of income support payments. This added a number of new recipients to those who are normally eligible for payments reported in this publication.

*Introduction of Youth Allowance* The sum of the number of Newstart Allowees and Youth Training Allowees prior to July 1998 is broadly comparable with the sum of Newstart Allowees and Youth Allowees (other) after July 1998. There are two main problems in comparing these two series. The first is the exclusion of some 18 to 20 year old unemployed people due to the application of the Youth Allowance parental means test (see the *Youth Allowance* section under Payment History). The second is the inclusion of Sickness Allowees in the Youth Allowance (other) population.

There is greater comparability between total Newstart Allowance and Youth Training Allowance jobseekers prior to July 1998 and total Newstart Allowance and Youth Allowance (other) jobseekers after July 1998. This is because the Sickness Allowance group is excluded from the jobseeker total. The problem, however, of the exclusion of some recipients through the application of the Youth Allowance parental means test still remains.

*Jobseekers* Prior to July 1998, the jobseeker category was defined by excluding all Newstart Allowees who did not receive a payment, recipients who were incapacitated, and those receiving a payment who were undertaking training. Some people who were not required to engage in job search were classified as jobseekers, including people undertaking full-time voluntary work, people on jury duty and pregnant women around the time of the birth of their child.

From July 1998, the definition of jobseekers has been placed on a sounder conceptual basis. It is now derived for Newstart Allowance and Youth Allowance (other) recipients by excluding all people who did not receive a payment due to their own and/or their partner's income, or where applicable, parental income, and all those known not to be required to search for work. People receiving Intensive Support Customised Assistance under Job Network arrangements are classified as jobseekers although they may not always be undertaking job search. These people negotiate their activity agreement with their Job Network member.

The total number of jobseekers (comparable to pre-July 1998 estimates) is calculated by adding together the number of jobseekers in receipt of Newstart Allowance and Youth Allowance (other) – see the Explanatory Notes on *Youth Allowance*.

*Duration*

Following system changes in May 1998, duration has been defined according to the time a recipient spends on income support – short-term recipients are those who have been on income support for up to 12 months and long-term recipients are those who have been on income support for 12 months or more.

Prior to 1998, duration was defined according to the time a recipient was registered as unemployed – short-term recipients were people who were registered as unemployed for up to 12 months and long-term recipients were people who were registered for 12 months or more.

*Closure of Mature Age and Partner Allowances*

From 20 September 2003, Mature Age Allowance and Partner Allowance were closed off to new claimants. People on these allowances before this date can remain on that allowance while they remain 'current', that is retain eligibility and entitlement for the allowance. The majority of people who would previously have claimed these payments will now claim Newstart Allowance.

**Symbols**

n.a. not available  
.. not applicable

## GLOSSARY

<b>Activity Test Status</b>	The activity that a Newstart Allowance or Youth Allowance (other) recipient has agreed to undertake in order to meet the activity test. To satisfy the activity test recipients must be actively seeking and willing to take up work or undertaking activities to improve their employment prospects.
<b>Age</b>	Age in years at time of data collection.
<b>Area Support Office</b>	A Centrelink office that supports a set of Customer Service Centres for a specified area. These are generally not confined to State boundaries.
<b>Centrelink Youth Service Centre</b>	A Centrelink Youth Service Centre consists of specialised staff who provide young people with improved access to Government services and income support. This is done by offering a mainstream service, as well as specialist case management to help access educational, labour market, job search, housing, health and general welfare assistance; and by providing a regular FaCS visiting service to youth via hostels, refuges and voluntary agencies.
<b>Community Development Employment Projects (CDEP)</b>	<p>The CDEP scheme is a program funded currently by DEWR and in the past by the Aboriginal and Torres Strait Islander Commission (ATSIC). The scheme enables Aboriginal and Torres Strait Islander community councils and other approved Aboriginal and Torres Strait Islander groups to offer work to community members in activities that assist individuals in acquiring skills which benefit the community, develop business enterprises and/or lead to unsubsidised employment. The scheme also aims to develop management and business skills in an environment conducive to the principles of self-determination.</p> <p>The CDEP Participant Supplement (CPS) is payable to eligible CDEP participants. It can be paid fortnightly or as a 12 weekly payment.</p>
<b>Customer Service Centre</b>	A Customer Service Centre set within a particular region that provides FaCS, DEWR and other payments and related information and services to recipients. Customer Service Centres are managed by Area Support Offices.
<b>Did Not Receive a Payment</b>	Persons who did not receive a payment due to their own income and/or that of their partner, or parents, where applicable. This group is often referred to as 'zero-paid'.
<b>Eligibility and Payment Status</b>	Refer to the Methodology entry in the Explanatory Notes.
<b>Fortnightly Earnings</b>	Amount of income earned, derived, or received by a person for the person's own use or benefit in the previous fortnight.
<b>Incapacitated</b>	A person on Newstart Allowance or Youth Allowance (other) who has an activity test status indicating they are temporarily ill or incapacitated. Refer to the entry for Sickness Allowance in the Explanatory Notes.

<b>Jobseekers</b>	A person on Newstart Allowance or Youth Allowance (other) who would usually be engaged in jobsearch. See Explanatory Notes for definition and history.
<b>Job Search Allowance (JSA)</b>	Up to 20 September 1996, Job Search Allowance was payable to CES eligible persons who had been registered as unemployed with the CES for up to 12 months. From 20 September 1996, the payment was combined with Newstart Allowance to form one payment called Newstart Allowance. See Explanatory Notes for history.
<b>Long-term Recipients</b>	Persons on Newstart Allowance or Youth Allowance who have been receiving income support for 12 months or more. Duration of long-term recipients can be reset to zero if they exited from payments for more than 13 weeks.
<b>Mature Age Allowance (MAA)</b>	<p>From 20 September 2003, Mature Age Allowance was closed off to new claimants. People on Mature Age Allowance before this date can remain on the allowance while they remain 'current', that is retain eligibility and entitlement for the allowance.</p> <p>Mature Age Allowance, a non-activity-tested payment, is payable to unemployed people aged 60 years and over (but below Age Pension age) with little or no recent workforce experience who meet certain requirements for previous receipt of income support. See Explanatory Notes for history.</p>
<b>Newstart Allowance (NSA)</b>	Newstart Allowance is payable to eligible unemployed persons aged 21 years and over (but below Age Pension age) who satisfy the activity test. See Explanatory Notes for history.
<b>Newstart Common Platform System (NCP)</b>	The Newstart Common Platform System (NCP) was introduced in May 1998. The NCP administers all labour market and related payments. This includes primary payments such as Newstart Allowance, Youth Allowance, Mature Age Allowance, Widow Allowance and Partner Allowance. Other payments on the NCP include Special Benefit, Sickness Allowance, Exceptional Circumstances Relief, Farm Help and Austudy.
<b>Partner Allowance (PA)</b>	<p>From 20 September 2003, Partner Allowance was closed off to new claimants. People on Partner Allowance before this date can remain on the allowance while they remain 'current', that is retain eligibility and entitlement for the allowance.</p> <p>Partner Allowance, a non-activity-tested payment, is payable to persons who are dependent partners of pensioners and allowees who were born before 1 July 1955, have no dependent children and have little or no recent workforce experience. See Explanatory Notes for history.</p>
<b>Short-term Recipients</b>	Persons on Newstart Allowance or Youth Allowance who have been receiving income support for less than 12 months. Duration of short-term recipients can be reset to zero if they exited from payments for more than 6 weeks.
<b>States</b>	States and Territories of Australia derived from the postcode of the recipient's residence as held on the Centrelink payment system.

<b>Widow Allowance (WA)</b>	<p>From 1 July 2005 Widow Allowance was closed off to new claimants, unless the woman was born on or before 1 July 1955.</p> <p>Widow Allowance, a non-activity-tested payment, is payable to females aged 50 years or over who have become widowed, divorced or separated since turning 40 years if they have little or no recent work experience and meet a number of other criteria relating to current marital status. See Explanatory Notes for history.</p>
<b>Youth Training Allowance (YTA)</b>	<p>From 1 January 1995 eligible persons aged under 18 years who were registered as unemployed with the CES were paid Youth Training Allowance. From 1 July 1998, Youth Training Allowance was replaced by Youth Allowance. See Explanatory Notes for history.</p>
<b>Youth Allowance (YA)</b>	<p>Youth Allowance is payable to eligible full-time students aged 16 to 25 years, and to eligible unemployed persons aged 16 to 21 years who satisfy the activity test. Note, there are certain exceptions for some 15 and 25 year olds. See Explanatory Notes for history.</p> <p>Youth Allowees may be undertaking full-time study, full-time job search or a combination of approved activities. Some young people will be exempt from the activity test because of their personal circumstances, eg. illness, homelessness or major personal crisis. See the Explanatory Notes for more information.</p>
<b>Youth Allowance (other)</b>	<p>Youth Allowance recipients who are not full-time students or full-time new apprentices.</p>
<b>Zero-Paid</b>	<p>See 'Did Not Receive a Payment'.</p>

## APPENDIX

### COMPARISONS BETWEEN DEWR UNEMPLOYMENT LABOUR MARKET PAYMENT NUMBERS AND ABS LABOUR FORCE UNEMPLOYMENT STATISTICS

<b>Official Statistics</b>	Official unemployment statistics are released by the Australian Bureau of Statistics (ABS). The ABS uses definitions recommended by the International Labour Office which have been accepted internationally as the most appropriate for the compilation of official statistics of unemployment.
<b>ABS Definition</b>	The ABS unemployment statistics measure the number of persons who, for a particular reference period, did not undertake any paid work, were actively looking for work and were available to start work.
<b>DEWR Unemployment Labour Market Payment Statistics</b>	The labour market payment statistics give the number of persons who are both eligible and entitled to receive Newstart Allowance or Youth Allowance (other). The criteria for receipt of these payments do not match those the ABS uses to determine whether a person is classed as unemployed or employed for statistical purposes.
<b>Differences</b>	Care should be taken when comparing the ABS labour force and DEWR labour market payment data. There are a number of reasons why the two series cannot be directly compared.
<i>Duration</i>	<p>Both DEWR and the ABS classify long term duration as over 12 months, but use substantially different definitions of duration:</p> <p>DEWR measures duration of <b>income support</b>. This includes not just time on unemployment benefits but time on any income support payment.</p> <p>The ABS measures length of time <b>unemployed</b> using their unemployment definition.</p> <p>DEWR unemployed recipients can have breaks without payment for up to 25 weeks but still be classified long term income support recipients:</p> <ul style="list-style-type: none"><li>- Recipients who do not receive a payment due to their earnings can have up to 12 weeks without a payment before they are automatically cancelled. This reduces disincentives to accept short-term work.</li><li>- Long-term recipients can have another 13 weeks off payment after payment is cancelled and still keep their long-term status if they return to income support. This means they keep access to assistance such as the</li></ul>

Employment Entry Payment and the higher payment rate for recipients over 60.

For the ABS statistics, any hours of work for a period as short as two weeks count as a break from unemployment and so are enough to reset a person's unemployment duration.

The difference between these two concepts, together with the fact that DEWR recipients are able to have ongoing part-time work (see 'employment' below) mean that many unemployed recipients remain classified by DEWR as long-term recipients when they would be classified as short-term unemployed under the ABS definition.

*Seasonal Adjustment*

The ABS produces a seasonally adjusted series. The DEWR labour market payment numbers data are not seasonally adjusted.

*Classification*

The ABS classifies a person as unemployed if he or she is aged 15 years and over, was not employed during the week before the interview, has actively looked for full-time or part-time work and is available to start work. From February 2004, people who had not actively looked for work because they were waiting to start a job within four weeks, are also classified as unemployed.

The Newstart Allowance and Youth Allowance (other) series generally count people who are eligible for and entitled to receive a payment between the ages of 15 years and 64 years in the case of men and 15 to 62 years in the case of women.

*Employment*

Newstart Allowance and Youth Allowance (other) recipients may be employed part-time, but within an income test limit; the ABS classifies a person as "employed" if, among other things, he or she has worked for one hour or more during the survey period.

*Timing*

The timing of collections of the series are different:

DEWR reports monthly average numbers of people both eligible for and entitled to receive Newstart Allowance and Youth Allowance (other). These monthly averages are calculated using figures collected for each Friday throughout the reference month.

ABS numbers are based on a sample interview survey of occupants of selected dwellings covering around 0.5% of the total Australian population. These persons are interviewed during the two weeks beginning the Monday between the 6th and 12th of each month and the information obtained is based on the week before the interview takes place.

<i>Treatment of Partners</i>	The ABS series includes unemployed persons whose spouse is working, irrespective of income, whereas Newstart Allowance and Youth Allowance (other) recipients are subject to an income and assets test for themselves and their spouse.
<i>Pensioners</i>	The ABS series includes persons being paid a pension but looking for work (eg sole parents in receipt of Parenting Payments looking for work).
<i>Non-jobseekers</i>	The overall Newstart Allowance and Youth Allowance (other) series includes persons who are not required to undertake jobsearch. These persons are separately identified in Tables 2 and 3, and have then been excluded in subsequent tables. These people may be undertaking training, the development of self-employment opportunities, full-time voluntary work or a combination of voluntary and part-time work which excludes them from jobsearch obligations. They may also be incapacitated or have another temporary exemption from jobsearch.
<i>Waiting Periods</i>	The ABS series includes persons who are serving a waiting period before being granted Newstart Allowance or Youth Allowance (other), or whose allowance was deferred.
<i>Survey</i>	The ABS figures are derived from a Labour Force Survey which is a sample survey, whereas the DEWR statistics are a complete count of those both eligible for and entitled to receive Newstart Allowance and Youth Allowance (other).

## FOR MORE INFORMATION

### **Labour Market Information**

Other statistics on recipients of labour market related payments are available on request.

In addition to Newstart and Youth Allowances, statistics are also available on Partner Allowance, Mature Age Allowance and Widow Allowance.

For further information please contact the Business Information Help Desk on (02) 6244 7270.

Written correspondence concerning this publication or statistics on labour market related payments should be addressed to:

Director  
Working Age Payments Performance and Monitoring Section  
Department of Employment and Workplace Relations  
PO Box 9879  
Canberra Mail Centre ACT 2601

or forwarded via facsimile to (02) 6275 3312.

### **Other Recipient Information**

Statistics relating to other recipients are also available, including recipient numbers and characteristics for the various FaCS pensions, benefits and family payments.

For further information please contact the Business Information Help Desk on (02) 6244 7270.

### **Other Statistical Outputs:**

The following statistical output is available on request:

*Commonwealth Department of Family and Community Services  
Customers - A Statistical Overview, 1996, 1997, 1998, 1999, 2000 and 2001.*