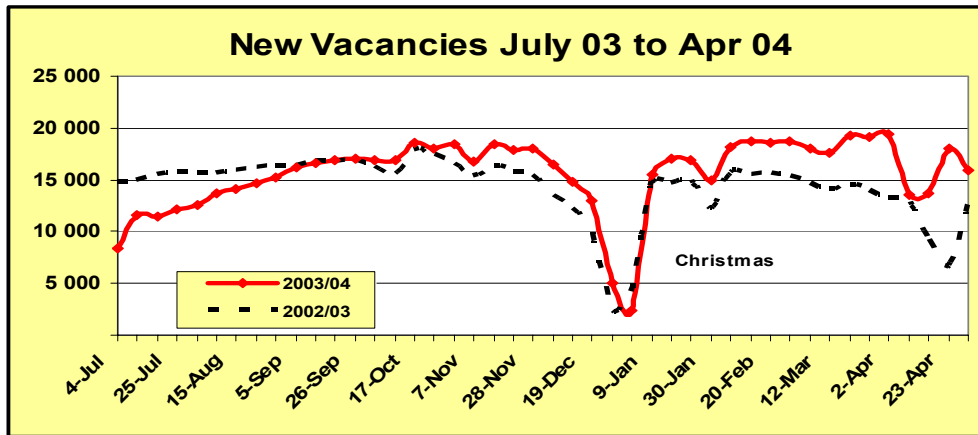
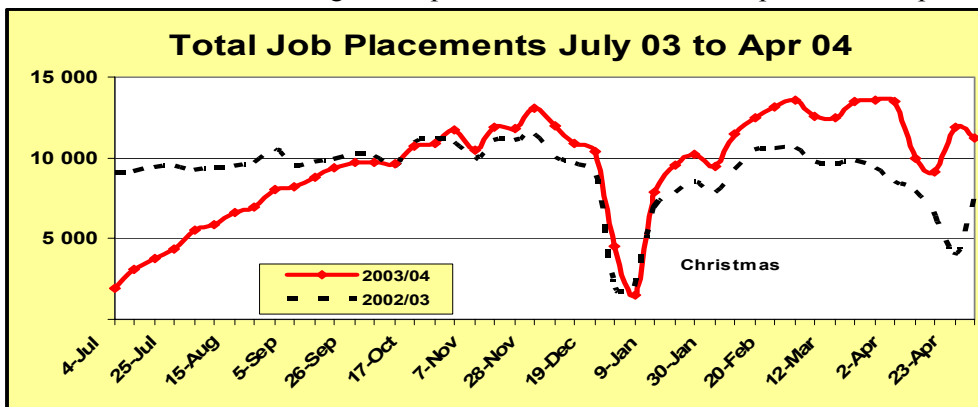




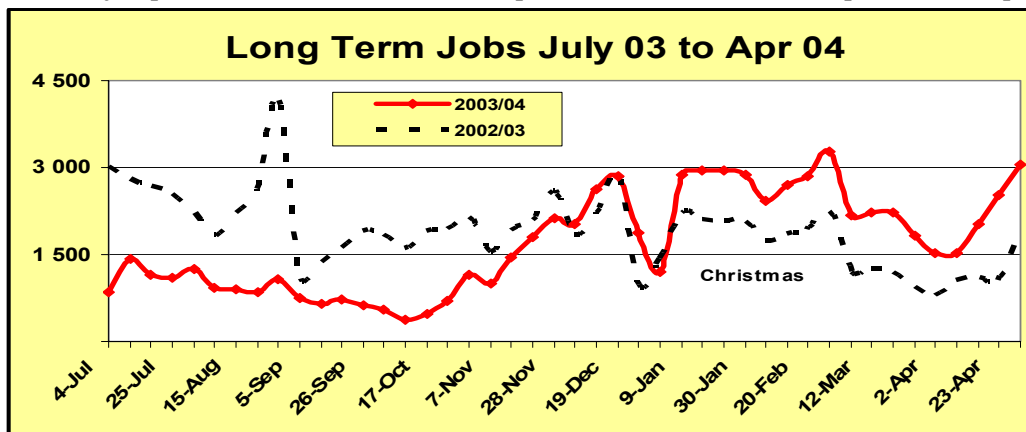
Job Network Performance Profile – April 2004



- ✓ Since 1 July 2003, over 685,100 new vacancies have been lodged on the national vacancy database.
- ✓ From September 2003, following the transitional or ‘establishment’ phase of the new contract, vacancy numbers have been higher than in the previous year.
- ✓ Around 68,200 new vacancies were lodged in April 2004, an increase of 42 per cent on April 2003.



- ✓ Since 1 July 2003, over 416,600 job placements have been recorded for people assisted through Job Network.
- ✓ Job Network members and Job Placement Organisations are currently recording an average of around 11,600 job placements per week.
- ✓ More than 46,400 job placements were recorded in April 2004, an increase of 55 per cent on April 2003.



- ✓ Since 1 July 2003, 72,500 long term job outcomes have been achieved for disadvantaged job seekers and those unemployed for more than three months.
- ✓ The highest long term job outcomes in the history of Job Network have been achieved in each of the last five months with 52,600 recorded between December 2003 and April 2004 (47 per cent higher than the same period in 2002-03).
- ✓ In April 2004 a new record of 9,400 long term job outcomes (80 per cent higher than April 2003) was set.

- ✓ Unemployed people are assisted by 111 Job Network members and hundreds of licensed Job Placement Organisations operating from more than 2,700 sites across Australia.
- ✓ From 1 July 2003, Job Network services were refined through implementation of the *Active Participation Model*.
 - These improvements mean that, for the duration of their unemployment, job seekers have a single Job Network member who will work closely with them to help them find a job. Job seekers receive more intensive assistance the longer they are unemployed.
 - Under the new arrangements, two main forms of assistance are provided for job seekers - Job Search Support and Intensive Support. Job Search Support is aimed at placing unemployed people directly into jobs. Intensive Support provides training and other forms of assistance specifically tailored to meet the individual's needs, to help disadvantaged job seekers and those unemployed for more than three months find and keep a job.
 - A new dedicated Job Seeker Account, worth \$180 million this year, has been established so that Job Network members may, for example, pay for eligible job seekers to undertake training courses, cover their travel expenses when they attend interviews, or purchase uniforms and equipment when they are needed for the person to take up a job.
 - The new Job Placement Organisations harness the strengths of the commercial recruitment sector to bring more vacancies to job seekers. Job seekers can access vacancies at no cost on the Job Search jobs database, through the internet or the nearly 3,000 kiosks located in Job Network sites and Centrelink offices throughout Australia.
- ✓ The Job Network Performance Profile (see page 1) shows weekly numbers for three key indicators:
 - new vacancies lodged on Job Search by Job Network members and Job Placement Organisations;
 - the total job placements providers record for job seekers, including those that may become long term job outcomes at a later stage; and
 - long term job outcomes achieved for Intensive Support participants.

These indicators show that following the transition phase from the previous Job Network arrangements to the *Active Participation Model*, in which new sites were established and improved services for job seekers introduced, performance levels have been significantly better than under the previous service arrangements – with new records achieved.

- ✓ Long term job outcomes reflect the completion of a minimum of 13 consecutive weeks employment. Those recorded from 1 July to 30 September 2003 reflect jobs which started in the last part of the previous financial year and resulted in outcomes 13 weeks later. In view of the 13 week timeframe, the first long term outcomes under the *Active Participation Model* were recorded in October 2003 and rapidly increased to the highest levels in the history of Job Network. Later reports will include additional education and training outcomes, as they are recorded after the completion of the first Semester in 2004.