



Job Network Member Performance Ratings

as at 31 August 2001

JOB NETWORK MEMBER RATINGS August 2001



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Introduction

Performance assessment

The performance information presented in this report is based on data drawn from the Integrated Employment System (IES) – the Department of Employment, Workplace Relations and Small Business's (DEWRSB) business system used by Job Network members. The data, covering the period between 28 February 2000 and 31 August 2001¹ reflect the success of Job Network members in assisting job seekers under the second Employment Services contract. Ratings of earlier performance under the current Job Network contract were published on 14 March 2001.

Performance ratings are sharply focused on the achievement of employment outcomes for job seekers and provide reliable comparisons between Job Network members. The method for assessing the performance of Job Network members was developed with the assistance of the Universities of Flinders and Adelaide, South Australian Centre for Economic Studies (SACES).

Since March 2001 when earlier ratings were released, the assessment method has been further refined to incorporate longer term outcomes achieved for job seekers - for example, 26 week job outcomes for Intensive Assistance participants. Ratings for the New Enterprise Incentive Scheme (NEIS), which has placements lasting a full 12 months, have been produced for the first time and account for performance under both the first and second contracts.

The National Employment Services Association and the National NEIS Association were consulted in the development of the current ratings.

The assessment method provides for comparisons between Job Network members in each of the 19 Job Network labour market regions. Differences in the labour market conditions under which providers may operate (e.g. unemployment rates and employment growth) and differences in job seeker characteristics (e.g. duration of unemployment, age, gender, membership of disadvantaged groups and time in assistance) are accounted for in assessing Job Network members' relative performance. As detailed below, the assessment method uses indicators that identify those Job Network members that are best at helping job seekers by placing them into jobs.

Ratings are for Job Matching, Job Search Training, Intensive Assistance and NEIS.

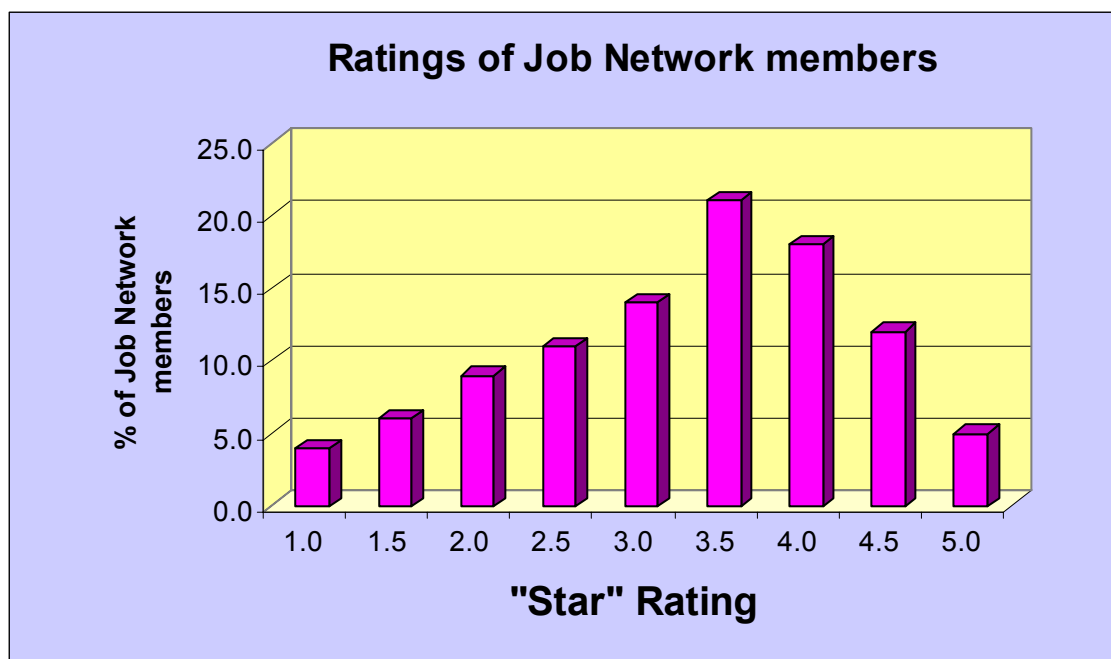
Ratings of Job Network members

Job Network members are rated for the services they deliver in each region in which they operate. A Job Network member's rating for a region can vary from "one star", indicating room for improvement, to "five stars" representing performance that is well above the average. As shown in the following chart, on a national basis, approximately 70 percent of Job Network members are rated at "3 stars" or better. The ratings categories include "half star" increments to better indicate differences in Job Network members' relative performance.

¹ For some NEIS providers, off-benefits data from the first Job Network contract has been used to derive their performance ratings.

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A range of factors that are known to influence employment outcomes levels are taken into account in measuring the performance of Job Network members. As a result, the assessment method provides ratings that are comparable across all 19 Job Network labour market regions. For example, a Job Network member rated as 5 stars in the Central and Northern Queensland region is the equal of any other Job Network member rated at 5 stars for the same service in any other region.

The proportion of Job Network members rated at each level is determined on a national basis. An equal rating means equal performance (e.g. 4 stars in Sydney is equal to 4 stars in Greater Western Australia). Therefore, there are regions where no Job Network member is rated at a particular level, for example 5 stars, for a service. On the other hand, there are regions where two or more Job Network members may receive a 5 star rating for the same service. In addition to reflecting the achievements of all Job Network members relative to each other, the ratings provide a broad indication of the extent of competition between Job Network members within each region.

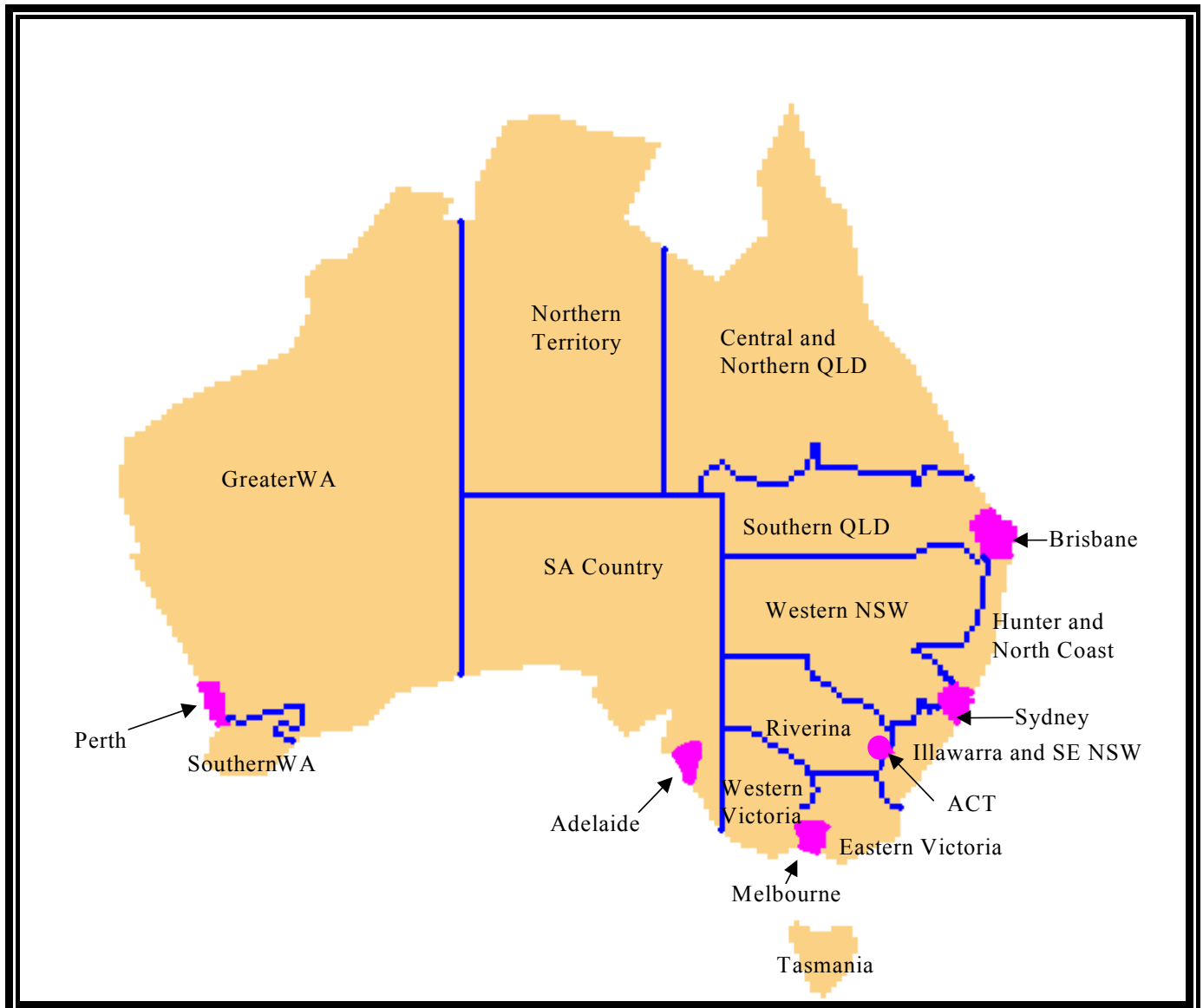
Job Network labour market regions

The 19 Job Network labour market regions are shown on the following map. There are 137 smaller Employment Services Areas (ESAs) that comprise these regions. In addition to data at region level, the IES provides Job Network members with information for the services they deliver in each of the ESAs in which they operate. This additional information includes data on the key performance indicators that are specified in Job Network contracts and used to produce performance ratings.

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Job Network labour market regions



Performance indicators

The performance indicators used by DEWRSB are contained in Job Network contracts. The following table details the related performance measures that are used for Job Matching, Job Search Training, Intensive Assistance and NEIS. These performance measures are strongly focused on the achievement of employment outcomes for job seekers and associated reductions in dependence on income support.

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Performance Indicators for Job Matching, Job Search Training, Intensive Assistance and NEIS

Service	Performance Indicators
Job Matching	<ul style="list-style-type: none"> ◆ Job placements as a proportion of contracted number. ◆ Proportion of placements that are full time jobs. ◆ Proportion of job placements taken up by: job seekers who have been unemployed for more than 6 months; and, for more than 12 months. ◆ Proportion of job placements taken up by: people with disabilities; people from non-English speaking backgrounds; and, indigenous peoples.
Job Search Training	<ul style="list-style-type: none"> ◆ Proportion of job seekers placed in jobs within 3 months after their participation in Job Search Training. ◆ Proportion of job seekers employed for 13 weeks after their participation in Job Search Training. ◆ Proportion of job seekers no longer receiving income support payments 3 months after their participation in Job Search Training. ◆ Proportion of job placements for Job Search Training participants taken up by: people with disabilities; people from non-English speaking backgrounds; and, indigenous peoples.
Intensive Assistance	<ul style="list-style-type: none"> ◆ Proportion of Intensive Assistance participants placed in jobs of a minimum 13 consecutive weeks duration – and resulting in income support payment reductions of at least 70 percent. ◆ Proportion of Intensive Assistance participants placed in jobs of a minimum 26 consecutive weeks duration – and resulting in income support payment reductions of at least 70 percent. ◆ Proportion of Intensive Assistance participants receiving job placements. ◆ Proportion of 13 week jobs for Intensive Assistance participants taken up by: people with disabilities; people from non-English speaking backgrounds; and, indigenous peoples.

For all three services, only those job placements of sufficient duration to attract Job Network fees are counted for performance assessment purposes. Job Network members may place eligible job seekers into shorter term, temporary or casual jobs that do not attract fees.

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Performance Indicators for Job Matching, Job Search Training and Intensive Assistance and NEIS

Service	Performance Indicators
New Enterprise Incentive Scheme (NEIS)	<ul style="list-style-type: none">◆ Number of job seekers commencing in NEIS as a proportion of contracted commencements.◆ Proportion of NEIS participants no longer receiving income support 3 months after the end of programme participation.◆ Proportion of NEIS participants withdrawing from NEIS and returning to income support.

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SYDNEY

JOB NETWORK MEMBER ¹	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
BREAK THRU PERSONNEL - XCELERATE EMPLOYMENT SERVICES	★★★	924		★★☆		
BREAK THRU PERSONNEL - XCELERATE EMPLOYMENT SERVICES				★★★☆	People with disabilities	
BUSINESS ENTERPRISE CENTRE NORTHSIDE						★★★★☆
CENTACARE EMPLOYMENT	★★★★	968		★★★		
CHOICE HR	★★	612		★★		
EASTERN SUBURBS BEC						★★☆
EMPLOYMENT AMES	★★★★	1,311		★★★★	People from non-English speaking backgrounds	
EMPLOYMENT NATIONAL	★★	13,088				
FIRST CONTACT (COASTAL EMPLOYMENT)	★☆	690		★☆		★★★
GLOBAL SKILLS	★★★	1,350	★★★★			
INNERSKILL	★★☆	154		★★★☆		
IPA PERSONNEL	★	2,495		★★		
IPC EMPLOYMENT	★☆	6,847	★★★★	★★★☆		
JOB FUTURES ²	★★☆	5,205	★★★☆	★★		
JOB FUTURES				★★★	Aboriginal and Torres Strait Islander peoples	
JOB FUTURES				★★★★☆	People with disabilities (hearing impaired)	
JOB FUTURES				★★★☆	PLWHA & HEP+	
JOBFIND CENTRE	★★★☆	3,112	★★★★☆	★★★		

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SYDNEY

JOB NETWORK MEMBER	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
LEONIE GREEN & ASSOCIATES	★	1,120	★★★☆☆	★★★		
MACARTHUR BUSINESS ENTERPRISE CENTRE						★☆☆
MISSION EMPLOYMENT	★★★★☆	4,122	★★★★☆	★★★		★★☆☆
NAAMORO ABORIGINAL EMPLOYMENT SERVICES	★★★☆☆	252		★★★★☆	Aboriginal and Torres Strait Islander peoples	
PENRITH BUSINESS ADVISORY CENTRE						★★★★
ST GEORGE CAREERS DEVELOPMENT CENTRE	★★☆☆	147	★☆☆			★★★★
T & A SKILLS CARE SERVICES	★★★★★	6,745		★★★★★	People from non-English speaking backgrounds	
THE SALVATION ARMY EMPLOYMENT PLUS	★★★★	3,759		★★★☆☆		
WAYS YOUTH EMPLOYMENT	★★★★☆	270		★★★★☆	Young people (20 years of age or less)	
WESLEY UNITING EMPLOYMENT	★★★☆☆	4,589	★★★☆☆	★★☆☆		
WORK DIRECTIONS AUSTRALIA	★★★★☆	3,186		★★★★		
WORKING SOLUTIONS	★	560	★★★★☆			

1. The Royal Blind Society of NSW is contracted to deliver a specialist Intensive Assistance service but as yet has assisted only a small number of job seekers and is not listed in the table.
2. Job Futures members include: Job Futures/Inner West Skills Centre; Job Futures/MTC Work Solutions; Job Futures/Waverley Works; Job Futures/YWCA; Job Futures/Options Enterprises; Job Futures/Work Ventures; Job Futures – Jobquest; and Job Futures/Employment Transactions Australia.

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HUNTER AND NORTH COAST

JOB NETWORK MEMBER	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
A1 EMPLOYMENT AND TRAINING SERVICES	★★	478				
BALLINA EMPLOYMENT AND TRAINING CENTRE	★★★☆	832				
CHOICE HR	★★★☆	298	★☆			
EMPLOYMENT DIRECTIONS AUSTRALIA (ACSO)	★☆	281	★☆			
EMPLOYMENT NATIONAL	★☆	3,211				
ENTERPRISE AND TRAINING COMPANY OF COFFS HARBOUR	★★☆	1,255		★★★☆		
IPA PERSONNEL	★★★☆	303		★★		
JOB FUTURES	★☆	409	★			
JOBFIND CENTRE	★★☆	439	★★★★			
JOBLINK PLUS	★★★★☆	439	★★★☆	★★★★☆		
JOBS AUSTRALIA	★★★	72		★★		
MISSION EMPLOYMENT	★★★★	3,688	★☆	★★☆		
NEW HUNTER BUSINESS						★★★★
SARINA RUSSO JOB ACCESS	★★★	763	★★★	★★		
THE BUSINESS COLLEGE						★☆
THE SALVATION ARMY EMPLOYMENT PLUS	★★	2,009	★★★	★★★☆		
TURSA EMPLOYMENT & TRAINING	★★☆	1,526	★★☆	★★☆		
TURSA EMPLOYMENT & TRAINING				★★	Aboriginal and Torres Strait Islander peoples	
TWEED RECRUITMENT	★★★☆	712	★★★	★☆		
UPPER HUNTER BEC (WORKPLUS)						★★
WESLEY UNITING EMPLOYMENT	★★★★	3,846		★★☆		
WINNING EDGE PERSONNEL	★★	482	★★☆	★☆		
WORK DIRECTIONS AUSTRALIA	★★☆	1,317	★★★☆	★★★☆		

1. Jobs Australia is contracted to deliver Job Search Training in the Hunter and North Coast region, but as yet has assisted only a small number of job seekers.
2. Job Futures members include: Job Futures/Samaritans; Job Futures/Lismore Skills Centre; and Job Futures/Hunter Workways.

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ILLAWARRA AND SOUTH EAST NEW SOUTH WALES

JOB NETWORK MEMBER ¹	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
EMPLOYMENT DIRECTIONS AUSTRALIA (ACSO)	★☆	186	★★★★★			
EMPLOYMENT NATIONAL	★★	3,169				
IPC EMPLOYMENT	★★	682	★★★☆	★★☆		
MBC EMPLOYMENT SERVICES	★★★★	964	★★★★☆			
MISSION EMPLOYMENT	★★★☆	3,419	★★	★★☆		
QUEST EMPLOYMENT AND TRAINING SOLUTIONS	★	686		★★☆		
SERTEC	★★★☆	590	★★★	★★☆		★★★☆
SETS-SOUTH EAST TRAINING SERVICES						★★★☆
SHOALHAVEN EMPLOYMENT AND TRAINING	★★★★☆	599	★★★	★★★		
THE ILLAWARRA ITEC LTD						★★
THE SALVATION ARMY EMPLOYMENT PLUS	★★★	173	★★★★★			
WESLEY UNITING EMPLOYMENT	★★★★	1,045	★★☆	★★		
WORKWAYS ASSOCIATION	★★★	662	★	★★☆		

1. CREEDA is contracted to NEIS in the Illawarra and SE NSW region but as yet has assisted only small numbers of job seekers and is not listed in the table.

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WESTERN NEW SOUTH WALES

JOB NETWORK MEMBER ¹	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
BEC WESTERN NEIS SERVICES						★★★
BEST EMPLOYMENT	★★★★☆	2,173	★★★★☆	★★★☆☆		
CENTRAL WEST RECRUITMENT	★★★☆☆	3,214	★★	★★★☆☆		
CENTRAL WEST RECRUITMENT				★★★☆☆	Aboriginal and Torres Strait Islander peoples	
COUNTRY EMPLOYMENT SERVICES	★★☆☆	1,072		★★★★		
EMPLOYMENT NATIONAL	★★★★	4,407				
IPA PERSONNEL	★★★★	159		★★		
JOBLINK PLUS	★★★★	4,297	★★★☆☆	★★★☆☆		
JOBS AUSTRALIA	★★★★	636	★★☆☆	★★★★		
MISSION EMPLOYMENT	★★★★	965	★★★★☆	★☆☆		
NARROMINE COMMUNITY SKILLS PROJECT	★★★★☆	469		★★★★		
NGS EMPLOYMENT	★★★★★	659				
OCTEC	★★★★	3,045	★★			
OEC EMPLOYMENT AGENCY	★★★	1,245	★★★	★★☆☆		
PEEL VALLEY TRAINING AND EMPLOYMENT	★★★☆☆	162	★	★☆☆		
SUMMIT PERSONNEL	★★	412	★☆☆			
SUREWAY EMPLOYMENT	★★★★	442	★	★★★		
THE BUSINESS COLLEGE						★★
WESLEY UNITING EMPLOYMENT						★★★★☆
WESTERN EMPLOYMENT SERVICE	★★★★☆	382		★		

- Country Employment Services is also contracted to deliver Job Search Training in the Western NSW region, but as yet has assisted only a small number of job seekers. Competent Appointment Services Pty Ltd is contracted to deliver NEIS in the Western NSW region, but as yet has assisted only a small number of job seekers and is not listed in the table.

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RIVERINA

JOB NETWORK MEMBER ¹	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
ACTIVE CONSULTING TRAINING SPECIALISTS	★★☆	58		★☆		
DRAKE JOBSEEK	★	79	★★★★☆			
EMPLOYMENT NATIONAL	★★★☆	3,259				
MADEC JOBS AUSTRALIA	★★★★☆	405	★★★★	★★☆		
MISSION EMPLOYMENT	★★★★☆	589	★★☆	★☆		★★☆
MURRAY MALLEE TRAINING COMPANY	★★★★☆	1,504	★★★★	★		
RIVERINA COMMUNITY COLLEGE	★★★★	921	★★☆	★★★		
SUMMIT PERSONNEL	★★★	2,179	★★★★			
WESLEY UNITING EMPLOYMENT	★★★☆	349	★★☆	★★		

- Two Job Network members delivering services in the Riverina region are not listed in the table. Albury-Wodonga Business Enterprise Centre Inc and MIA Business Enterprise Centre are contracted to deliver NEIS, but as yet have assisted only small numbers of job seekers. MADEC Jobs Australia is also contracted to deliver NEIS but as yet has assisted only small numbers of job seekers

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MELBOURNE

JOB NETWORK MEMBER ¹	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
ASCENDENCE PTY LTD	★★	221	★★★★	★★★★★		
AUSTRALIAN GREEK WELFARE SOCIETY LIMITED	★☆	785	★★			
DIRECT RECRUITMENT	★★★★	338		★★★★☆		
DRAKE JOBSEEK	★☆	447	★★			
ECHO RECRUITMENT SERVICES	★★★★	794				
EMPLOY-EASE	★★☆	375		★★★☆		
EMPLOYMENT AMES	★★★★☆	2,884		★★★★		
EMPLOYMENT AMES				★★★★☆	People from non-English speaking backgrounds	
EMPLOYMENT DIRECTIONS AUSTRALIA (ACSO)	★★★☆	3,994	★★☆	★★★	People with drug or alcohol problems	
EMPLOYMENT INNOVATIONS VICTORIA	★★★☆	350	★☆			
EMPLOYMENT NATIONAL	★★☆	12,897				
GRAMETS						★★★★☆
HOLMESGLEN AMES NEIS PROGRAM						★★★★
INTERACT EMPLOYMENT	★★★★☆	1,218		★★★★		
IPA PERSONNEL	★★	5,883		★★★★		
JOB FUTURES ²	★★★★	5,346	★★★★☆	★★★		
JOB FUTURES				★★★★★	PLWHA & HEP+	
JOBS PLUS - EMPLOYMENT AND TRAINING	★★	2,849				
LANG'S BUSINESS COLLEGE	★★★☆	471	★★★			

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MELBOURNE

JOB NETWORK MEMBER	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
LEONIE GREEN & ASSOCIATES	★★★☆☆	3,188	★★★★	★★★★		
MATCH WORKS	★★★★★	653		★★★★		
MELBOURNE EAST GROUP TRAINING (MEGT)	★★★★☆	2,161	★★★			
MELBOURNE JOB CENTRE (INDO CHINESE EMPLOYMENT SERVICE)	★★	557		★★★		
NMIT/DECL						★★★☆☆
ONE PLUS ONE INTERNATIONAL PTY LTD						★★★★
RMIT TRAINING PTY LTD						★★
SARINA RUSSO JOB ACCESS	★★★★	4,127	★★★☆☆	★★★★☆		
THE SALVATION ARMY EMPLOYMENT PLUS	★★★★	7,591		★★★★		
TRACY THE PLACEMENT PEOPLE	★★★☆☆	2,079	★★★★☆			
VSDC	★★★★	83		★★★★		
VSDC				★★★★★	People with disabilities (hearing impaired)	
WISE EMPLOYMENT	★★★	1,684	★★★☆☆	★★★★		
WORKPLACE PERSONNEL	★★☆☆	57		★★★	People with psychiatric or behavioural difficulties	
YOUR EMPLOYMENT SOLUTIONS	★★★★	2,707		★★★★		

- Two Job Network members delivering services in the Melbourne region are not listed in the table. South East Australian Training Services (SEATS) is contracted to deliver NEIS and Senswide Sensory Employment Services is contracted to deliver Intensive Assistance and Job Matching but both as yet have assisted only small numbers of job seekers.
- Job Futures members include: Job Futures/Brotherhood of St. Laurence; Job Futures/Djerriwarrh Employment & Education Services; Job Futures/Employment Focus; Job Futures/Job Co.; Job Futures/Northwest Work Net; Job Futures/Options Enterprises; Job Futures/New Hope Employment & Training Services; Job Futures/Springvale Community Aid & Advice Bureau; Job Futures/Westgate Community Initiatives Group; and Job Futures – Workplacement.

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EASTERN VICTORIA

JOB NETWORK MEMBER	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
ATEL EMPLOYMENT	★★★★	354	★★★	★★☆		
BEC ALBURY-WODONGA						★★★
CVGT	★★★★	1,561	★★★★	★★★★☆		
EMPLOYMENT INNOVATIONS VICTORIA	★★★★	1,745	★★★	★★★★☆		
EMPLOYMENT NATIONAL	★★★★	3,886				
GIPPSLAND PERSONNEL	★★★★	319	★★	★★☆		
GRAMETS						★★★★☆
LATROBE PERSONNEL	★★★☆	1,615		★☆		
MISSION EMPLOYMENT	★★★☆	273		★★☆		
NET GAIN	★★★☆	353	★☆			★★★★☆
SARINA RUSSO JOB ACCESS	★★★☆	154		★★★★		
SOUTH EAST AUSTRALIAN TRAINING SERVICES (SEATS)						★★★★
THE SALVATION ARMY EMPLOYMENT PLUS	★★★★	427		★★★★☆		
WORKTRAINERS	★★★☆	2,624	★★★★	★★★		
WORKWAYS ASSOCIATION	★★★★	3,694	★★	★★★★		

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WESTERN VICTORIA

JOB NETWORK MEMBER	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Speciality	NEIS
ACTIVE CONSULTING TRAINING SPECIALISTS	★★★☆☆	497		★★★☆☆		
AUSTRALIAN BUSINESS DEVELOPMENT CENTRE						★★☆☆
BALLARAT EMPLOYMENT SERVICE AND TRAINING	★★★★☆	996	★★★★☆	★★★★☆		
BRACE EMPLOYMENT	★★★★☆	686		★★★		★★★★☆
CENTACARE EMPLOYMENT	★★★★★	625	★★★☆☆	★★★☆☆		
CVGT	★★	1,385	★★			
DIRECT RECRUITMENT	★★★☆☆	607		★★★★		
DRAKE JOBSEEK	★	37	★			
EMPLOYMENT DIRECTIONS AUSTRALIA (ACSO)	★★	183	★★	★★☆☆		
EMPLOYMENT NATIONAL	★★★☆☆	3,863				
INTERACT EMPLOYMENT	★★★★	205		★★★★☆		
IPA PERSONNEL	★★★★☆	763		★★★★★		
JOB FUTURES ¹	★★★★☆	925		★★★		
JOB FUTURES				★★★★	Young people (25 years of age or less)	
LANG'S BUSINESS COLLEGE	★	321	★★★★			
LEONIE GREEN & ASSOCIATES	★★★	218		★★★		
MADEC JOBS AUSTRALIA	★★★★★	3,065	★★★★★	★★★☆☆		★★★☆☆
MATCHWORKS	★★★★★	654		★★★★☆		
MATCHWORKS				★★★★★	People with disabilities	
MURRAY MALLEE TRAINING COMPANY	★★★☆☆	599	★★★			
SEAL INC						★★☆☆

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WESTERN VICTORIA

JOB NETWORK MEMBER	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
ST LAURENCE EMPLOYMENT SERVICES	★★★★☆	2,288		★★★★		
STAFFING SOLUTIONS	★★★	1,962	★★★☆	★★★★		
THE SALVATION ARMY EMPLOYMENT PLUS	★★★★☆	674	★★★★	★★★★		
TRACY THE PLACEMENT PEOPLE	★★★★	2,224	★★★★☆	★★★★★		
WESTERN DISTRICT EMPLOYMENT ACCESS	★★★☆	1,131		★★★☆		
WORKCO	★★☆	1,129	★★☆	★★★★☆		
YOUR EMPLOYMENT SOLUTIONS	★★★★	1,104		★★★★		

1. Job Futures members include: Job Futures/Ballarat Employment Options; Job Futures/MEP Employment Services; and Job Futures/Mt Alexander Employment.

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BRISBANE

JOB NETWORK MEMBER	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
WORK SKILLS ADVANCEMENT FOR EDA (ACSO)	★★☆	255	★☆			
BTC EMPLOYMENT SERVICES AND TRAINING	★☆	1,139				
BUSINESS SUCCESS GROUP PTY LTD						★★☆
CADET (COMMUNITY AGENCY FOR DEVELOPMENT EMPLOYMENT AND TRAINING)	★★★	2,760		★★★★☆		
CAMPION COLLEGE PTY LTD						★★★
CAREER EMPLOYMENT AUSTRALIA CONSORTIUM						★★★
CAREER SOLUTIONS	★★	2,086	★★☆			
CENTACARE EMPLOYMENT	★★★★☆	1,039		★★★★☆		
CHALLENGE EMPLOYMENT AND TRAINING	★☆	1,066	★★★☆	★★		
CMAS CONSULTING	★☆	3,130	★★★★			
EMPLOYMENT NATIONAL	★★☆	12,356				
GOLD COAST COLLEGE OF BUSINESS	★	1,101	★★★			
INTERACT EMPLOYMENT	★★★★☆	511		★★★★☆		
IPA PERSONNEL	★★	2,057		★★★★☆		
JOB FUTURES	★★☆	596	★★			
JOBLINE	★★	1,580				
LEONIE GREEN & ASSOCIATES	★★☆	4,663	★★★★	★★★★☆		
MISSION EMPLOYMENT	★★★☆	7,686	★★★☆	★★★★☆		
NOOSA COMMUNITY TRAINING CENTRE	★	57	★★			

JOB NETWORK MEMBER RATINGS

August 2001



BRISBANE

JOB NETWORK MEMBER	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
SARINA RUSSO JOB ACCESS	★★★	13,591	★★★★☆	★★★★☆		★★★★★
SKILL CENTRED REGIONAL QUEENSLAND	★★★	111		★★	Young people (20 years of age or less)	
TEAM EMPLOYMENT & TRAINING NETWORK	★☆	3,030	★★★★			
THE SALVATION ARMY EMPLOYMENT PLUS	★★★★☆	5,875		★★★★☆		
VISION QUEENSLAND	★★★☆	42		★★★★☆	People with disabilities (vision impaired)	
WINNING EDGE PERSONNEL	★★★	438	★★★	★☆		
WORK DIRECTIONS AUSTRALIA	★★★☆	2,610		★★★☆		
YOUTHCO	★★★☆	759				

JOB NETWORK MEMBER RATINGS

August 2001



SOUTHERN QUEENSLAND

JOB NETWORK MEMBER	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
ADD EMPLOYMENT	★★★	1,936		★★★☆		
BEST EMPLOYMENT	★★★	602	★★★★★			
BUNDABERG RIVERSIDE ENTERPRISE CENTRES						★★★★☆
BUSINESS SUCCESS GROUP PTY LTD						★★★
CENTACARE EMPLOYMENT	★★★★	722		★★★★		
CHALLENGE EMPLOYMENT AND TRAINING	★★	337				
CHR EMPLOYMENT SERVICES	★★★★	7,004	★★★☆	★★★★		
CTC EMPLOYMENT AND TRAINING SERVICES	★★★☆	771				
EMPLOYMENT NATIONAL	★★★	3,738				
JOBS AUSTRALIA ¹	★★★★★	552		★☆		
LEONIE GREEN & ASSOCIATES	★☆	431	★★★			
MISSION EMPLOYMENT	★★★★	2,909	★★★☆	★★★☆		★★★☆
NORTHERN TRAINING & DEVELOPMENT SERVICES (TETI)						★★★★☆
SARINA RUSSO JOB ACCESS	★★★☆	2,225	★★★★☆	★★★★		
SKILL CENTRED REGIONAL QUEENSLAND	★★★★	742	★★★☆	★★★☆		
SKILL CENTRED REGIONAL QUEENSLAND				★★★★★	Young people (20 years of age or less)	
WESLEY UNITING EMPLOYMENT	★★☆	142		★★★★		

1. Jobs Australia is contracted to deliver Job Search Training in the Southern Queensland region, but as yet has assisted only small numbers of job seekers.

JOB NETWORK MEMBER RATINGS

August 2001



CENTRAL AND NORTHERN QUEENSLAND

JOB NETWORK MEMBER	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
CENTACARE EMPLOYMENT	★★★	1,384		★★☆		
CHR EMPLOYMENT SERVICES	★★★★	11,504	★★★★	★★★		
COMMERCIAL STUDIES CENTRE						★★★★★
EMPLOY NET APPRENTICE AND TRAINEESHIP SERVICE	★★★★☆	1,161		★★☆	Aboriginal and Torres Strait Islander peoples	
EMPLOYMENT NATIONAL	★★	4,038				
EMPLOYMENT NORTH	★★☆	3,101	★★★			★★☆
INDUSTRY EDUCATION NETWORKING ¹	★★★★☆	198		★★★★★		
INNISFAIL JOB CENTRE	★★	468				
JOBFIND CENTRE	★★★☆	3,099	★★★★	★★★		
JOBFIND CENTRE				★	Aboriginal and Torres Strait Islander peoples	
LEONIE GREEN & ASSOCIATES ²	★★★★	471	★★★★☆			
MARTIN EMPLOYMENT	★★★☆	358	★★★★			
MINNIECON AND BURKE	★★★☆	3,686		★★★★		
NORTHERN EMPLOYMENT AND TRAINING ORGANISATION	★★★☆	5,043	★★★★★	★★★		
NORTHERN TRAINING & DEVELOPMENT SERVICES (TETI)						★★★★★
QUALITY INDUSTRY TRAINING AND EMPLOYMENT	★★★☆	1,500	★★★☆	★★★		
ROCKHAMPTON ENTERPRISE CENTRE INC						★★
YALGA-BINBI NEIS PROJECT						★☆

1. Industry Education Networking are also contracted to deliver Job Search Training services in the Central and Northern Queensland region, but as yet have assisted only small numbers of job seekers.

JOB NETWORK MEMBER RATINGS

August 2001



PERTH

JOB NETWORK MEMBER	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
ABORIGINAL GROUP TRAINING	★★☆	67		★★	Aboriginal and Torres Strait Islander peoples	
AUSTRALIAN LEARNING ACADEMY						★★★
BEDFORD WORKFORCE	★★★★	665	★★★☆			
BONNE CRES SERVICES	★★	178				
CENTACARE EMPLOYMENT	★★★☆	3,097	★★★☆	★★★		
CENTACARE EMPLOYMENT				★☆	People from non-English speaking backgrounds	
COMMUNICARE INC	★★★☆	963	★★★	★★★★		
DAVID WELLS & ASSOCIATES						★★★★★
EMPLOYMENT NATIONAL	★☆	4,367				
ENTERPRISE MANAGEMENT CONSULTANCY SERVICES						★★★★★
IPA PERSONNEL	★★★★	311		★★★★☆		
JOB FUTURES ¹	★★★★	2,517	★★★★			
JOBFIND CENTRE	★★☆	1,586	★★★★	★★★★		
JOBS AUSTRALIA	★★★★★	853	★★★★★	★★★☆		
MANGURI EMPLOYMENT SERVICES	★★★	140		★★☆	Aboriginal and Torres Strait Islander peoples	
MISSION EMPLOYMENT	★★★	3,522	★★★☆	★★★		
ORS EMPLOYMENT SOLUTIONS	★★★★	119		★★★	People with disabilities	
PVS WORKFIND	★★★★★	2,157		★★★★		
SOUTH METROPOLITAN YOUTH LINK INC	★★★☆	1,780				
THE SALVATION ARMY EMPLOYMENT PLUS	★★★☆	1,501		★★★☆		

1. Job Futures members include: Job Futures/First Choice Employment; Job Futures/South Metrop MRC; Job Futures/Co-Scope; Job Futures/Bridging the Gap; and Job Futures/Anglicare WA ITEC Personnel.

JOB NETWORK MEMBER RATINGS

August 2001



SOUTHERN WESTERN AUSTRALIA

JOB NETWORK MEMBER ¹	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
BUSINESS ENTERPRISE CENTRES OF WA						★★★★☆
EMPLOYMENT NATIONAL	★★★	2,211		★★★★		
JOB FUTURES ²	★★☆	2,402	★★	★★★		
JOB FUTURES				★★	Young people (25 years of age or less)	
JOBS SOUTH WEST	★★★★	1,691	★★			
MISSION EMPLOYMENT	★★★	1,188	★☆	★★★☆		
THE SALVATION ARMY EMPLOYMENT PLUS	★★	202		★★★☆		

1. Australian Learning Academy is contracted to deliver NEIS services in the Southern WA region, but as yet has assisted only small numbers of job seekers and is not listed in the table.
2. Job Futures members include: Job Futures/Peel Training and Employment; Job Futures/Albany Job Futures; and Job Futures/Great Southern.

JOB NETWORK MEMBER RATINGS

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GREATER WESTERN AUSTRALIA

JOB NETWORK MEMBER ¹	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
BUSINESS ENTERPRISE CENTRES OF WA						★★
DAVID WELLS & ASSOCIATES						★★★
DERBY-WEST KIMBERLEY SKILLSHARE	★★★★	440		★		
EMPLOYMENT NATIONAL	★★☆	1,995				
ESPERANCE CAREER START	★★☆	211	★★★☆	★★☆		
INDIAN OCEAN GROUP TRAINING ASSOCIATION	★★★★☆	510				
JOB FUTURES	★★★☆	706		★		
KUNUNURRA EMPLOYMENT AND TRAINING BUSINESS CENTRE	★★★★☆	1,143		★		
MISSION EMPLOYMENT	★★★☆	1,099	★★★☆	★☆		
THE SALVATION ARMY EMPLOYMENT PLUS	★★★	260	★★★★	★★★☆		
WORKBASE (MTM)	★★★	1,453	★★★★	★★☆		

1. In the Greater WA region, Indian Ocean Group Training, Job Futures and Kununurra Employment and Training Business Centre are contracted for Intensive Assistance and Job Search Training and NEIS respectively, but as yet have assisted only small numbers of job seekers.

JOB NETWORK MEMBER RATINGS

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ADELAIDE

JOB NETWORK MEMBER	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
ADELAIDE NEW ENTERPRISE TRAINING						★☆☆
ARA JOBS	★★★★☆	772		★★★★		
ARA JOBS				★★★★☆	People from non-English speaking backgrounds	
ASK EMPLOYMENT AND TRAINING SERVICES	★★★☆☆	724	★★★☆☆	★★★★		
BAKAS EMPLOYMENT SOLUTIONS	★★★★	739		★★★★☆		
BAKAS EMPLOYMENT SOLUTIONS				★★★★☆	People with disabilities	
CENTACARE EMPLOYMENT	★★★☆☆	368		★★☆☆		
EASTSIDE SA INCORPORATED	★★★	281	★★☆☆			
EEDA INC						★★
EMPLOYMENT NATIONAL	★★☆☆	4,031				
IPA JOBMART	★★☆☆	1,642				
JOBS STATEWIDE	★★	2,357	★★★★☆	★★★☆☆		
LEONIE GREEN & ASSOCIATES	★☆☆	526	★★★☆☆	★★☆☆		
MAXIMA JOBLINK	★★★★☆	1,707		★★★★		
MISSION EMPLOYMENT						★☆☆
PATDC EMPLOYMENT AND TRAINING	★★★	1,504	★★★★☆	★★★★		
ROYAL SOCIETY FOR THE BLIND OF SA INC	★★★	95		★★★★★	People with disabilities (vision impaired)	
STATUS EMPLOYMENT SERVICES	★★★	1,421	★★★★☆	★★★☆☆		
SYC JOB PROSPECTS	★★★☆☆	3,299	★★★☆☆	★★★☆☆		
THE SALVATION ARMY EMPLOYMENT PLUS	★★★☆☆	3,288		★★★★☆		
WORKSKIL INCORPORATED	★★★☆☆	1,123		★★★★		

JOB NETWORK MEMBER RATINGS

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SOUTH AUSTRALIA COUNTRY

JOB NETWORK MEMBER ¹	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
ACTIVE CONSULTING TRAINING SPECIALISTS	★★★★★	122		★★★☆☆		
ARA JOBS	★★★★★	412		★★★☆☆		
ASK EMPLOYMENT AND TRAINING SERVICES	★★★☆☆	187	★★☆☆	★★★		
COMPLETE PERSONNEL	★★★	2,079		★★★★		
COMPLETE PERSONNEL				★★★★☆	Aboriginal and Torres Strait Islander peoples	
EMPLOY SA	★☆☆	49	★★☆☆			
EMPLOYMENT DIRECTIONS (BCGET)	★★★★★	1,656	★★★☆☆	★★★★☆		
EMPLOYMENT NATIONAL	★★★	2,526				
EMPLOYMENT OPTIONS	★★★	699	★★★	★★★★☆		★★★★
LINCOLN EMPLOYMENT SERVICES	★★★★	459		★★★★☆		
MADEC JOBS AUSTRALIA	★★★★	1,071	★★★★☆	★★★		
MISSION EMPLOYMENT	★★★★★	536		★☆☆		
PEGLER PERSONNEL	★★★★	1,140	★★★★	★★★☆☆		
PORT AUGUSTA EMPLOYMENT SERVICES			★★☆☆			
RIVSKILLS	★★★☆☆	1,127	★★★☆☆	★★★☆☆		
SERDE	★★☆☆	528				★★★
SYC JOB PROSPECTS	★★★	661		★★★		
THE SALVATION ARMY EMPLOYMENT PLUS	★★★★	2,134		★★★★		
WESLEY UNITING EMPLOYMENT						★★★
WORKSKIL INCORPORATED	★★★★★	996	★☆☆	★★★☆☆		
YORKE PENINSULA EMPLOYMENT	★★★★☆	455	★★★★☆	★★★★		

1. In the South Australia Country region, Mission Employment, Port Augusta Employment Services and MADEC Jobs Australia are also contracted to deliver Job Search Training, Job Matching and NEIS respectively but as yet have assisted only a small number of job seekers. Northern Regional Development Board is contracted to deliver NEIS services in the South Australia Country region but as yet has assisted only a small number of job seekers and is not listed in the table.

JOB NETWORK MEMBER RATINGS

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TASMANIA

JOB NETWORK MEMBER	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
CENTAPACT EMPLOYMENT	★★★☆	4,870		★★★		
EMPLOYMENT DIRECTIONS AUSTRALIA (ACSO)	★	181	★★★			
JOB FUTURES	★☆	251	★★★			
JOBNET TASMANIA INC	★★★☆	758		★★☆		
MISSION EMPLOYMENT	★★★	1,100		★★		★☆
NORTHERN JOBLINK INCORPORATED	★★★★	513		★★		
STEPS (SOUTHERN TAS EMP AND PLACEMENT SOLUTIONS)	★★★	794	★★★☆	★★★★		
TAFE TASMANIA						★★★★★
TASMANIA BUSINESS AND EMPLOYMENT CENTRE	★★☆	2,219	★★☆	★★★		
THE SALVATION ARMY EMPLOYMENT PLUS	★★★★☆	651		★★★★☆		
WORKSKILLS	★★★★	245		★★★☆		

JOB NETWORK MEMBER RATINGS

August 2001



NORTHERN TERRITORY

JOB NETWORK MEMBER ¹	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
CENTACARE EMPLOYMENT	★★★★	895		★★		
DARWIN SKILLS DEVELOPMENT SCHEME	★★★☆	1,279		★		
EMPLOYMENT NATIONAL	★★☆	1,395				
INDUSTRY TRAINING AND EMPLOYMENT COUNSEL	★★★☆	172	★★★			
JOBFIND CENTRE	★★	1,030	★★★★★	★☆		
JULALIKARI JOBPLACE	★★☆	172		★		
LEONIE GREEN & ASSOCIATES	★★★☆	685	★★★★	★★★☆		
MISSION EMPLOYMENT	★★★	722	★★★★☆	★★		
NYANGATJATJARA ABORIGINAL CORPORATION				★★	Aboriginal and Torres Strait Islander peoples	
STREET RYAN AND ASSOCIATES PTY LTD						★★★
TANGENTYERE JOB SHOP	★★★★☆	138		★	Aboriginal and Torres Strait Islander peoples	

1. In the Northern Territory, Darwin Skills Development Scheme and Julalikari Council Aboriginal Corporation are also contracted to deliver Job Search Training but as yet have assisted only small numbers of job seekers. Nyangatjatjara Aboriginal Corporation is also contracted for Job Matching but has assisted only a small number of job seekers.

JOB NETWORK MEMBER RATINGS

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AUSTRALIAN CAPITAL TERRITORY

JOB NETWORK MEMBER	Job Matching	Job Matching Placements	Job Search Training	Intensive Assistance	Intensive Assistance Specialty	NEIS
CALOOKA SKILLS TRAINING AND JOB PLACEMENTS	★★☆	486	★★	★★★		
CREEDA						★★
EMPLOYMENT NATIONAL	★★	1,190				
IPA PERSONNEL	★★★☆	346		★★★☆		
JOB FUTURES	★★★	402	★★★			
MISSION EMPLOYMENT	★★☆	344	★★★★	★★		
QSKILLZ						★★★★☆
QUEST EMPLOYMENT AND TRAINING SOLUTIONS	★★☆	1,219	★★★★	★★★★☆		

1. Job Futures member is: Job Futures/Work Resources Centre.

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Note

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