

# LABOUR MARKET AND RELATED PAYMENTS a monthly profile

**Note: The Australian Bureau of Statistics (ABS) produces the official unemployment statistics. The figures contained in this publication are different from the ABS unemployment figures as the ABS and Department of Employment and Workplace Relations (DEWR) use different definitions to identify the unemployed and different methods of counting (see the Appendix for more information).**

**This publication was produced in the past by Family and Community Services (FaCS) and since October 2004 by DEWR**

This publication can be found at <http://www.workplace.gov.au/lmrp>

August 2005

Embargoed  
Until 11.30 am, 28 September 2005

*Annual Subscription - \$65.00*

## CONTENTS

	<i>Page</i>
<b>Introduction</b>	1
<b>Statistical Highlights</b>	2
<b>Tables</b>	
1. Labour Market Payments - Time Series	3
2. Newstart Allowees - Derivation of the Jobseeker Population	4
3. Youth Allowees (other) - Derivation of the Jobseeker Population	5
4. Jobseekers receiving Newstart Allowance and Youth Allowance (other) - Time Series	6
5. Jobseekers receiving Newstart Allowance and Youth Allowance (other) by State	7
6. Jobseekers receiving Newstart Allowance and Youth Allowance (other) by Age and Sex	8
7. Jobseekers receiving Newstart Allowance and Youth Allowance (other) by Area Support Office and Customer Service Centre	9
8. Jobseekers receiving Newstart Allowance and Youth Allowance (other) by Fortnightly Earnings and Sex	23
<b>Explanatory Notes</b>	24
<b>Glossary</b>	30
<b>Appendix</b>	33
<b>For More Information ....</b>	36

## INTRODUCTION

This publication presents statistical information on a monthly basis for the various types of labour market payments delivered by Centrelink largely on behalf of the Department of Employment and Workplace Relations (DEWR). After the Machinery of Government (MOG) changes announced in October 2004 the responsibility for Newstart Allowance (NSA), Youth Allowance (other) (YA(O)), Mature Age Allowance (MAA), Partner Allowance (PA) and Widow Allowance (WA) was transferred to DEWR and responsibility for Youth Allowance (full-time students) (YA(FTS)) was transferred to Department of Education, Science and Training (DEST). This publication covers NSA and YA in some detail and, to a lesser extent MAA, PA and WA.

Table 1 provides information on the total number of NSA and YA recipients. The YA population is broken down into YA(FTS) and YA(O) categories. The total number of MAA, PA and WA recipients are also provided in this table.

Tables 2 and 3 show the derivation of the NSA and YA(O) jobseeker populations (see the reference to Jobseekers in the 'Comparability of Data' section of the *Explanatory Notes*). These populations are added together to derive the total number of jobseekers.

Tables 4 to 8 provide information on the total jobseeker population.

When using time series figures, it is important to note that changes have occurred over time to the conditions of eligibility for different payments. Details of these changes are provided in the *Explanatory Notes*.

All media inquiries should be directed to the Centrelink National Media Officer on (02) 6284 6442. For more general inquiries regarding further statistical information please refer to the last page of this publication for other contact details.

The next issue of this publication is scheduled for release on 26 October 2005.

## STATISTICAL HIGHLIGHTS - August 2005

### Between August 2004 and August 2005:

Total Newstart Allowance (NSA) customers and Youth Allowance (other) (YA(O)) customers **decreased by 5.1%** overall from 593,738 to 563,282

- ◆ by 5.1% for NSA from 511,799 to 485,823 and
- ◆ 5.5% for YA(O) from 81,939 to 77,459.

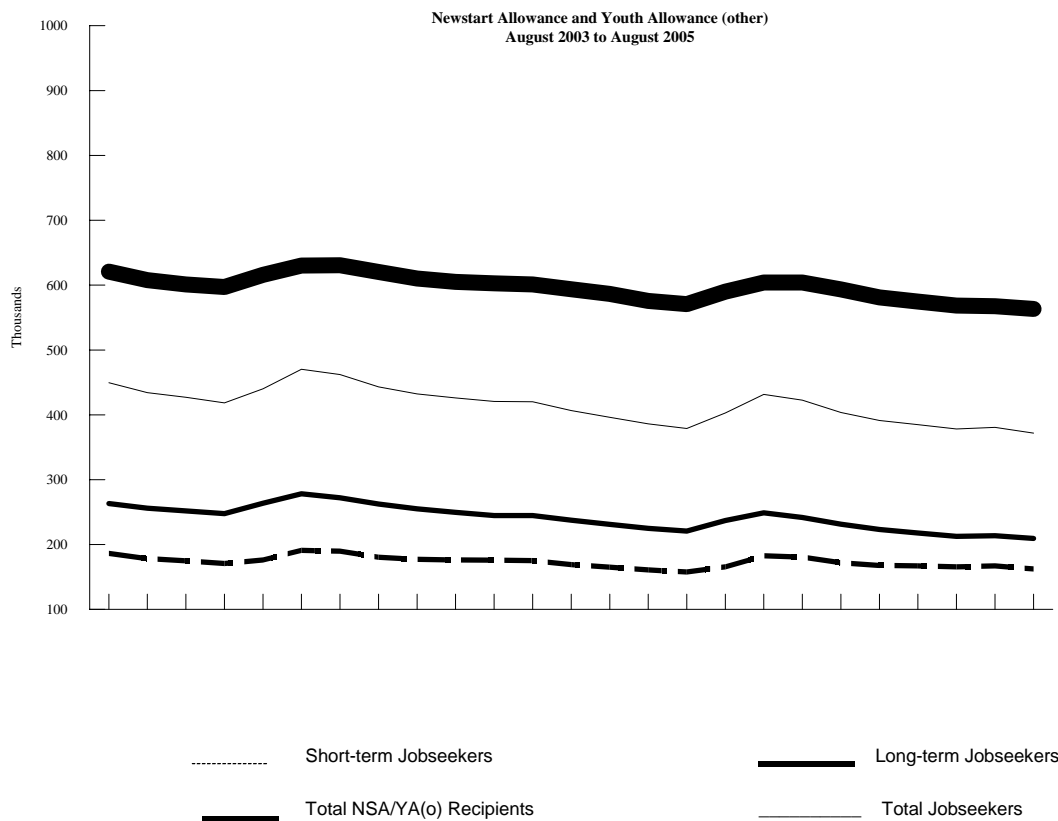
The number of jobseekers **decreased by 9.4%** overall from 406,712 to 371,949

- ◆ by 8.9% for NSA from 340,851 to 310,665 and
- ◆ 6.9% for YA(O) customers from 65,861 to 61,284.

Long-term jobseekers decreased by 11.8% from 237,526 to 209,424.

Short-term jobseekers decreased by 3.9% from 169,186 to 162,525.

Long-term clients have been on income support for 12 months or more and can be without payment for up to 25 weeks before being reclassified as short-term. This differs significantly from the ABS definition of long-term unemployment (see Appendix).



**TABLE 1 - LABOUR MARKET PAYMENTS - TIME SERIES (a)**

	Newstart Allowance		Youth Allowance			Mature Age Allowance	Partner Allowance	Widow Allowance
	Long-term (b)	Total	Other	Full-time Students (c)	Apprentices (d)			
February 1994 (d)	472,785	977,796	..	..	..	..	..	..
August 2003	324,559	535,399	85,340	305,220	..	41,882	105,173	44,188
September 2003	320,932	524,947	82,836	309,974	..	42,625	106,144	44,644
October 2003	318,997	520,317	80,666	306,946	..	42,140	105,973	45,014
November 2003	316,791	515,849	81,332	297,405	..	41,124	104,772	45,401
December 2003	321,781	523,107	92,671	256,770	..	40,117	103,495	45,760
January 2004	326,578	535,559	94,664	243,087	..	39,027	101,894	45,859
February 2004	326,028	539,098	91,562	255,944	..	37,835	99,912	45,892
March 2004	322,730	532,043	88,396	274,602	..	36,761	97,958	45,925
April 2004	318,836	524,504	85,607	286,058	..	35,507	95,817	45,840
May 2004	316,092	520,434	84,534	292,511	..	34,314	93,843	45,816
June 2004	313,883	517,895	84,841	296,560	..	33,310	92,058	45,781
July 2004	313,274	515,686	85,357	290,210	..	32,175	90,056	45,644
August 2004	311,282	511,799	81,939	297,594	..	31,046	88,133	45,544
September 2004	308,214	506,457	80,129	300,177	..	30,055	86,495	45,531
October 2004	304,351	499,388	76,376	294,394	..	28,921	84,565	45,438
November 2004	301,742	494,289	76,497	287,438	..	27,844	82,782	45,369
December 2004	306,022	502,350	87,732	245,322	..	26,820	81,078	45,282
January 2005	309,214	514,579	89,453	235,537	..	25,770	79,482	45,206
February 2005	307,987	516,730	87,258	245,621	..	24,864	78,040	45,173
March 2005	304,783	509,892	83,604	263,308	..	23,918	76,588	45,100
April 2005	299,698	500,391	80,661	274,240	..	22,935	75,014	45,009
May 2005	295,728	494,847	79,896	281,184	..	22,032	73,601	44,976
June 2005	291,977	488,910	79,564	284,926	0	21,144	72,331	44,864
July 2005	291,683	487,653	79,816	279,040	742	20,258	71,140	44,841
August 2005	291,607	485,823	77,459	285,864	1,655	19,462	70,365	45,009
<i>Variation July 2005 - August 2005</i>								
Number	-76	-1,830	-2,357	6,824	913	-796	-775	168
Per cent	-0.0	-0.4	-3.0	2.4	123.0	-3.9	-1.1	0.4

(a) This table presents data using the revised method of measuring the number of people receiving FaCS labour market payments introduced in July 2002. Revised historical data back to May 1998 is in Table A, July 2002 publication.

(b) Long-term Newstart allowees are persons who have been receiving income support for 12 months or more.

(c) The number of full time students does not include those who have traded in their entire Youth Allowance entitlement for a loan under the Student Financial Supplement Loan Scheme. The Government announced on 24 April 2003 that no further loans will be issued under this Scheme from 1 January 2004. For further details, refer to the Explanatory Notes at the back of this publication.

(d) New Apprenticeships combine employment with structured training to provide a nationally recognised qualification. New Apprentices enter formal agreements known as either 'Training Agreements' or 'Contracts of Training' which set out the relationship between the employer and the New Apprentice and their respective rights and responsibilities.

(e) February 1994 data has been included for comparison purposes due to the peak in the number of persons receiving JSA/NSA at this point in time.

Note: Most of the figures in this publication are averages and have been rounded. As a result, discrepancies may occur between sums of component items and totals, and in the calculation of variations.

**TABLE 2 - NEWSTART ALLOWEES - DERIVATION OF THE JOBSEEKER POPULATION**

	July 2005	August			Variation July - August	
		Males	Females	Persons	Number	Per cent
<b>Short-term NSA Customers</b>	<b>195,970</b>	<b>132,355</b>	<b>61,861</b>	<b>194,216</b>	<b>-1,754</b>	<b>-0.9</b>
CPS recipients (a)	3,100	2,436	877	3,313	213	6.9
Did not receive a payment (b)	11,396	7,272	4,410	11,682	286	2.5
Received a payment	181,474	122,647	56,574	179,221	-2,253	-1.2
Incapacitated (c)	19,932	12,672	7,193	19,865	-67	-0.3
Training	9,208	6,594	3,799	10,393	1,185	12.9
Self-employment development (d)	418	363	198	561	143	34.2
Voluntary/part-time work (e)	2,984	1,333	1,663	2,996	12	0.4
Other/temporary exemptions (f)	13,050	7,856	5,165	13,021	-29	-0.2
<b>Short-term NSA Jobseekers (g)</b>	<b>135,882</b>	<b>93,829</b>	<b>38,556</b>	<b>132,385</b>	<b>-3,497</b>	<b>-2.6</b>
<b>Long-term NSA Customers</b>	<b>291,683</b>	<b>187,917</b>	<b>103,690</b>	<b>291,607</b>	<b>-76</b>	<b>-0.0</b>
CPS recipients (a)	7,431	5,356	2,256	7,612	181	2.4
Did not receive a payment (b)	10,843	6,691	4,726	11,417	574	5.3
Received a payment	273,409	175,870	96,708	272,578	-831	-0.3
Incapacitated (c)	27,869	16,501	11,143	27,644	-225	-0.8
Training	34,222	22,370	13,791	36,161	1,939	5.7
Self-employment development (d)	196	163	98	261	65	33.2
Voluntary/part-time work (e)	9,362	5,718	3,730	9,448	86	0.9
Other/temporary exemptions (f)	20,834	12,389	8,395	20,784	-50	-0.2
<b>Long-term NSA Jobseekers (g)</b>	<b>180,926</b>	<b>118,729</b>	<b>59,551</b>	<b>178,280</b>	<b>-2,646</b>	<b>-1.5</b>
<b>All NSA Customers</b>	<b>487,653</b>	<b>320,272</b>	<b>165,551</b>	<b>485,823</b>	<b>-1,830</b>	<b>-0.4</b>
CPS recipients (a)	10,531	7,792	3,133	10,925	394	3.7
Did not receive a payment (b)	22,239	13,963	9,136	23,099	860	3.9
Received a payment	454,883	298,517	153,282	451,799	-3,084	-0.7
Incapacitated (c)	47,801	29,173	18,336	47,509	-292	-0.6
Training	43,430	28,964	17,590	46,554	3,124	7.2
Self-employment development (d)	614	526	296	822	208	33.9
Voluntary/part-time work (e)	12,346	7,051	5,393	12,444	98	0.8
Other/temporary exemptions (f)	33,884	20,245	13,560	33,805	-79	-0.2
<b>All NSA Jobseekers (g)</b>	<b>316,808</b>	<b>212,558</b>	<b>98,107</b>	<b>310,665</b>	<b>-6,143</b>	<b>-1.9</b>

(a) Persons with NSA eligibility who received CDEP Participant Supplement or add ons while participating in CDEP Projects.

(b) Persons who did not receive a payment due to their income and/or that of their partner. This group is often referred to as zero-paid.

(c) Activity code "incapacitated" relates to NSA recipients who have become temporarily ill or incapacitated.

(d) Those customers exempted from job search while they develop self-employment opportunities.

(e) Those customers undertaking approved full-time voluntary work or combinations of voluntary and part-time work who are not required to seek work.

(f) Includes other customers known not to have job search obligations. See 'Jobseekers' in Explanatory Notes.

(g) Those customers who received a payment and generally are required to search for work. These customers form the basis of the population group in Tables 2 - 7.

Notes:

- For information on short-term and long-term categories please refer to the Glossary.

- Most of the figures in this publication are averages and have been rounded. As a result, discrepancies may occur between sums of component items and totals, and in the calculation of variations.

**TABLE 3 - YOUTH ALLOWEES (OTHER) - DERIVATION OF THE JOBSEEKER POPULATION**

	July 2005	August			Variation July - August	
		Males	Females	Persons	Number	Per cent
<b>Short-term YA (other) Customers</b>	<b>39,104</b>	<b>20,916</b>	<b>17,233</b>	<b>38,149</b>	<b>-955</b>	<b>-2.4</b>
CPS recipients (a)	1,764	1,141	675	1,816	52	2.9
Did not receive a payment (b)	954	434	503	937	-17	-1.8
Received a payment	36,386	19,341	16,055	35,396	-990	-2.7
Part-time study & work (c)	1	0	3	3	2	100.0
Part-time study & other YA activities (d)	54	20	42	62	8	14.8
Incapacitated (e)	1,988	995	973	1,968	-20	-1.0
Training	1,207	829	564	1,393	186	15.4
Self-employment development (e)	10	4	3	7	-3	-30.0
Full-time voluntary work	4	2	2	4	0	0.0
Other non-jobseekers (e)	1,850	872	947	1,819	-31	-1.7
<b>Short-term YA (other) Jobseekers (f)</b>	<b>31,272</b>	<b>16,619</b>	<b>13,521</b>	<b>30,140</b>	<b>-1,132</b>	<b>-3.6</b>
<b>Long-term YA (other) Customers</b>	<b>40,712</b>	<b>18,507</b>	<b>20,803</b>	<b>39,310</b>	<b>-1,402</b>	<b>-3.4</b>
CPS recipients (a)	1,060	668	428	1,096	36	3.4
Did not receive a payment (b)	1,226	469	719	1,188	-38	-3.1
Received a payment	38,426	17,370	19,656	37,026	-1,400	-3.6
Part-time study & work (c)	2	0	4	4	2	200.0
Part-time study & other YA activities (d)	79	33	59	92	13	16.5
Incapacitated (e)	1,615	621	996	1,617	2	0.1
Training	2,445	1,311	1,270	2,581	136	5.6
Self-employment development (e)	6	2	5	7	1	16.7
Full-time voluntary work	12	5	7	12	0	0.0
Other non-jobseekers (e)	1,608	654	915	1,569	-39	-2.4
<b>Long-term YA (other) Jobseekers (f)</b>	<b>32,659</b>	<b>14,744</b>	<b>16,400</b>	<b>31,144</b>	<b>-1,515</b>	<b>-4.6</b>
<b>All YA (other) Customers</b>	<b>79,816</b>	<b>39,423</b>	<b>38,036</b>	<b>77,459</b>	<b>-2,357</b>	<b>-3.0</b>
CPS recipients (a)	2,824	1,809	1,103	2,912	88	3.1
Did not receive a payment (b)	2,180	903	1,222	2,125	-55	-2.5
Received a payment	74,812	36,711	35,711	72,422	-2,390	-3.2
Part-time study & work (c)	3	0	7	7	4	300.0
Part-time study & other YA activities (d)	133	53	101	154	21	15.8
Incapacitated (e)	3,603	1,616	1,969	3,585	-18	-0.5
Training	3,652	2,140	1,834	3,974	322	8.8
Self-employment development (e)	16	6	8	14	-2	-12.5
Full-time voluntary work	16	7	9	16	0	0.0
Other non-jobseekers (e)	3,458	1,526	1,862	3,388	-70	-2.0
<b>All YA (other) Jobseekers (f)</b>	<b>63,931</b>	<b>31,363</b>	<b>29,921</b>	<b>61,284</b>	<b>-2,647</b>	<b>-4.1</b>

(a) Persons with YA eligibility who received CDEP Participant Supplement or add ons while participating in CDEP projects.

(b) Persons who did not receive a payment due to their own income and/or that of their partner or parents, where applicable. This group is often referred to as zero-paid.

(c) Those customers undertaking approved part-time study and work who are considered to have a full activity load and are not required to seek work.

(d) Those customers undertaking approved part-time study and other activities who are considered to have a full activity load and are not required to seek work.

(e) These categories are defined in the same way as in Table 2, except that those customers combining these activities with part-time study are classified under part-time study and other activities.

(f) Those customers who received a payment and generally are required to search for work. These customers form the basis of the population group in Tables 2 - 7.

Notes:

- For information on short-term and long-term categories please refer to the Glossary.

- Most of the figures in this publication are averages and have been rounded. As a result, discrepancies may occur between sums of component items and totals, and in the calculation of variations.

**TABLE 4 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE (OTHER)**  
**TIME SERIES (a)**

	Short-term	Long-term	Total
August 2003	186,399	263,215	449,614
September 2003	178,316	256,054	434,370
October 2003	175,181	252,009	427,190
November 2003	170,868	247,695	418,563
December 2003	176,350	263,768	440,118
January 2004	191,981	278,371	470,352
February 2004	189,985	272,224	462,209
March 2004	180,650	262,525	443,175
April 2004	177,247	255,059	432,306
May 2004	176,366	249,705	426,071
June 2004	176,087	244,647	420,734
July 2004	175,344	244,846	420,190
August 2004	169,186	237,526	406,712
September 2004	165,156	231,221	396,377
October 2004	161,169	224,985	386,154
November 2004	157,970	220,919	378,889
December 2004	165,824	236,981	402,805
January 2005	182,718	248,933	431,651
February 2005	180,830	241,737	422,567
March 2005	172,254	231,336	403,590
April 2005	168,095	223,258	391,353
May 2005	167,200	217,727	384,927
June 2005	165,755	212,595	378,350
July 2005	167,154	213,585	380,739
August 2005	162,525	209,424	371,949
<i>Variation July 2005 - August 2005</i>			
<i>Number</i>	-4,629	-4,161	-8,790
<i>Per cent</i>	-2.8	-1.9	-2.3

(a) This table presents data using the revised method of measuring the number of people receiving FaCS labour market payment introduced in July 2002. Revised historical data back to May 1998 is in Table B, July 2002 publication.

Notes:

- For information on short-term and long-term categories please refer to the Glossary.
- Most of the figures in this publication are averages and have been rounded. As a result, discrepancies may occur between sums of component items and totals, and in the calculation of variations.

**TABLE 5 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE (OTHER)  
BY STATE**

State	July 2005	August 2005	Variation July - August	
			Number	Per cent
<b>SHORT-TERM JOBSEEKERS</b>				
New South Wales	55,976	54,118	-1,858	-3.3
Victoria	39,366	38,499	-867	-2.2
Queensland	35,857	34,533	-1,324	-3.7
South Australia	13,118	12,993	-125	-1.0
Western Australia	14,854	14,391	-463	-3.1
Tasmania	4,478	4,581	103	2.3
Northern Territory	1,806	1,793	-13	-0.7
Australian Capital Territory	1,699	1,617	-82	-4.8
<b>AUSTRALIA</b>	<b>167,154</b>	<b>162,525</b>	<b>-4,629</b>	<b>-2.8</b>
<b>LONG-TERM JOBSEEKERS</b>				
New South Wales	73,219	71,862	-1,357	-1.9
Victoria	52,566	51,413	-1,153	-2.2
Queensland	37,667	36,733	-934	-2.5
South Australia	18,663	18,482	-181	-1.0
Western Australia	16,737	16,120	-617	-3.7
Tasmania	9,542	9,544	2	0.0
Northern Territory	3,000	3,081	81	2.7
Australian Capital Territory	2,191	2,189	-2	-0.1
<b>AUSTRALIA</b>	<b>213,585</b>	<b>209,424</b>	<b>-4,161</b>	<b>-1.9</b>
<b>TOTAL JOBSEEKERS</b>				
New South Wales	129,195	125,980	-3,215	-2.5
Victoria	91,932	89,912	-2,020	-2.2
Queensland	73,524	71,266	-2,258	-3.1
South Australia	31,781	31,475	-306	-1.0
Western Australia	31,591	30,511	-1,080	-3.4
Tasmania	14,020	14,125	105	0.7
Northern Territory	4,806	4,874	68	1.4
Australian Capital Territory	3,890	3,806	-84	-2.2
<b>AUSTRALIA</b>	<b>380,739</b>	<b>371,949</b>	<b>-8,790</b>	<b>-2.3</b>

Note: The majority of figures in this publication are averages, and have been rounded. As a result, discrepancies may occur between sums of component items and totals. The discrepancies may also affect the calculation of the variations in Table 2, 3, 5 and 7.

**TABLE 6 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE (OTHER)  
BY AGE AND SEX (AUGUST 2005)**

Age	Short-term Jobseekers		Long-term Jobseekers		Total Jobseekers	
	Number	Per cent	Number	Per cent	Number	Per cent
<b>MALES</b>						
Less than 18 years	4,883	4.4	2,551	1.9	7,434	3.0
18 - 20 years	11,737	10.6	12,192	9.1	23,929	9.8
21 - 24 years	20,273	18.4	17,457	13.1	37,730	15.5
25 - 29 years	17,861	16.2	18,126	13.6	35,987	14.8
30 - 39 years	25,852	23.4	29,753	22.3	55,605	22.8
40 - 49 years	15,604	14.1	25,006	18.7	40,610	16.6
50 - 59 years	10,559	9.6	21,581	16.2	32,140	13.2
60 years and over	3,681	3.3	6,808	5.1	10,489	4.3
<b>TOTAL</b>	<b>110,450</b>	<b>100.0</b>	<b>133,474</b>	<b>100.0</b>	<b>243,924</b>	<b>100.0</b>
<b>FEMALES</b>						
Less than 18 years	4,683	9.0	3,071	4.0	7,754	6.1
18 - 20 years	8,837	17.0	13,327	17.5	22,164	17.3
21 - 24 years	10,643	20.4	11,732	15.4	22,375	17.5
25 - 29 years	6,081	11.7	7,332	9.7	13,413	10.5
30 - 39 years	6,366	12.2	10,028	13.2	16,394	12.8
40 - 49 years	6,919	13.3	16,381	21.6	23,300	18.2
50 - 59 years	7,157	13.7	12,216	16.1	19,373	15.1
60 years and over	1,389	2.7	1,863	2.5	3,252	2.5
<b>TOTAL</b>	<b>52,075</b>	<b>100.0</b>	<b>75,950</b>	<b>100.0</b>	<b>128,025</b>	<b>100.0</b>
<b>PERSONS</b>						
Less than 18 years	9,566	5.9	5,622	2.7	15,188	4.1
18 - 20 years	20,574	12.7	25,519	12.2	46,093	12.4
21 - 24 years	30,916	19.0	29,189	13.9	60,105	16.2
25 - 29 years	23,942	14.7	25,458	12.2	49,400	13.3
30 - 39 years	32,218	19.8	39,781	19.0	71,999	19.4
40 - 49 years	22,523	13.9	41,387	19.8	63,910	17.2
50 - 59 years	17,716	10.9	33,797	16.1	51,513	13.8
60 years and over	5,070	3.1	8,671	4.1	13,741	3.7
<b>TOTAL</b>	<b>162,525</b>	<b>100.0</b>	<b>209,424</b>	<b>100.0</b>	<b>371,949</b>	<b>100.0</b>

**TABLE 7 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	July	August	Variation	
	2005	2005	July - August Number	Per cent
<i>EAST COAST (SYDNEY)</i>				
Bondi Junction	1,236	1,183	-53	-4.3
Chatswood	1,049	1,071	22	2.1
Darlinghurst	1,638	1,612	-26	-1.6
Darlinghurst YSU	28	30	2	%
Hornsby	889	848	-41	-4.6
Leichhardt	1,427	1,393	-34	-2.4
Maroubra	1,184	1,149	-35	-3.0
Marrickville	1,465	1,410	-55	-3.8
Northern Beaches	1,029	966	-63	-6.1
Sydney Central YSU	0	0	0	%
Other (a)	20	21	1	%
<i>Total</i>	9,965	9,683	-282	-2.8
<i>EAST COAST (WOLLONGONG)</i>				
Caringbah	1,425	1,351	-74	-5.2
Corrimal	1,357	1,300	-57	-4.2
Dapto	1,164	1,166	2	0.2
Hurstville	1,335	1,339	4	0.3
Nowra	2,022	2,005	-17	-0.8
Redfern	1,328	1,324	-4	-0.3
Rockdale	1,424	1,379	-45	-3.2
Shellharbour	1,597	1,584	-13	-0.8
Sutherland	30	31	1	%
Ulladulla	527	515	-12	-2.3
Wollongong	1,935	1,865	-70	-3.6
Other (a)	25	27	2	%
<i>Total</i>	14,169	13,886	-283	-2.0

Note: For footnotes see end of table.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	July	August	Variation	
	2005	2005	July - August Number	Per cent
<i>HUNTER NSW</i>				
Armidale	1,266	1,230	-36	-2.8
Cessnock	935	909	-26	-2.8
Charlestown	2,584	2,496	-88	-3.4
Ettalong	1,143	1,076	-67	-5.9
Forster	868	860	-8	-0.9
Gosford*	1,806	1,814	8	0.4
Gunnedah	498	488	-10	-2.0
Inverell	703	683	-20	-2.8
Kempsey	1,281	1,263	-18	-1.4
Kurri Kurri	598	569	-29	-4.8
Lakehaven	1,788	1,740	-48	-2.7
Maitland	1,708	1,666	-42	-2.5
Mayfield	1,125	1,082	-43	-3.8
Muswellbrook	650	637	-13	-2.0
Nambucca Heads	1,107	1,086	-21	-1.9
Nelson Bay	623	618	-5	-0.8
Newcastle	1,700	1,645	-55	-3.2
Port Macquarie	1,957	1,881	-76	-3.9
Raymond Terrace	999	988	-11	-1.1
Singleton	318	327	9	2.8
Tamworth	1,787	1,765	-22	-1.2
Taree	1,800	1,737	-63	-3.5
The Entrance	1,180	1,166	-14	-1.2
Toronto	1,199	1,172	-27	-2.3
Tuggerah	0	0	0	%
Wallsend	1,746	1,671	-75	-4.3
Wyong	649	624	-25	-3.9
Other (a)	65	68	3	%
<i>Total</i>	32,083	31,261	-822	-2.6

Note: For footnotes see end of table.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	July	August	Variation	
	2005	2005	July - August Number	Per cent
<i>SOUTH METROPOLITAN NSW</i>				
Ashfield	20	20	0	%
Bankstown	3,793	3,644	-149	-3.9
Cabramatta	2,124	2,103	-21	-1.0
Camden	472	458	-14	-3.0
Campbelltown	2,525	2,414	-111	-4.4
Campsie	2,203	2,071	-132	-6.0
Fairfield	3,992	3,697	-295	-7.4
Ingleburn	1,175	1,141	-34	-2.9
Lakemba	15	12	-3	%
Liverpool	4,012	3,912	-100	-2.5
Revesby	4	2	-2	%
Strathfield	1,585	1,565	-20	-1.3
Other (a)	8	7	-1	%
<i>Total</i>	21,928	21,046	-882	-4.0
<i>WEST NSW</i>				
Auburn	2,103	2,083	-20	-1.0
Baulkham Hills	702	693	-9	-1.3
Blacktown	3,033	2,937	-96	-3.2
Hawkesbury	849	852	3	0.4
Katoomba	689	631	-58	-8.4
Lithgow	702	695	-7	-1.0
Merrylands	1,749	1,683	-66	-3.8
Mt Druitt	2,445	2,398	-47	-1.9
Mudgee	668	659	-9	-1.3
Parramatta	1,968	1,927	-41	-2.1
Penrith	1,640	1,606	-34	-2.1
Ryde	1,095	1,022	-73	-6.7
Springwood	398	375	-23	-5.8
St Marys	1,710	1,701	-9	-0.5
Other (a)	18	14	-4	%
<i>Total</i>	19,769	19,276	-493	-2.5

Note: For footnotes see end of table.

**TABLE 7 - JOBSSEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	July	August	Variation	
	2005	2005	July - August Number	Per cent
<i>SOUTH WEST NSW</i>				
Albury	2,243	2,226	-17	-0.8
Batemans Bay	836	847	11	1.3
Bathurst	819	788	-31	-3.8
Bega	752	758	6	0.8
Belconnen	1,254	1,230	-24	-1.9
Bourke	413	411	-2	-0.5
Bowral	503	475	-28	-5.6
Braddon	1,081	1,072	-9	-0.8
Cooma	392	345	-47	-12.0
Cowra	465	448	-17	-3.7
Deniliquin	277	297	20	7.2
Dubbo	1,884	1,869	-15	-0.8
Goulburn	737	764	27	3.7
Griffith	570	547	-23	-4.0
Gungahlin	93	86	-7	-7.5
Lanyon	51	55	4	%
Leeton	364	357	-7	-1.9
Narooma	369	364	-5	-1.4
Orange	1,074	1,057	-17	-1.6
Parkes	956	962	6	0.6
Queanbeyan	596	571	-25	-4.2
Tuggeranong	778	751	-27	-3.5
Tumut	344	332	-12	-3.5
Wagga	1,760	1,728	-32	-1.8
Woden	622	592	-30	-4.8
Yass	91	94	3	3.3
Young	469	435	-34	-7.2
Other (a)	21	20	-1	%
<i>Total</i>	19,814	19,481	-333	-1.7

Note: For footnotes see end of table.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	July	August	Variation	
	2005	2005	July - August Number	Per cent
<i>NORTH-CENTRAL VICTORIA</i>				
Box Hill	1,898	1,786	-112	-5.9
Broadmeadows	3,405	3,296	-109	-3.2
Darebin	3,335	3,504	169	5.1
Echuca	498	476	-22	-4.4
Epping	2,103	2,088	-15	-0.7
Fitzroy*	53	15	-38	-71.7
Greensborough	1,337	1,480	143	10.7
Heidelberg	563	47	-516	-91.7
Lilydale	1,404	1,389	-15	-1.1
Moreland	2,681	2,527	-154	-5.7
Newmarket	1,757	1,675	-82	-4.7
Richmond	46	8	-38	-82.6
Richmond*	1,814	1,790	-24	-1.3
Seymour	591	607	16	2.7
Shepparton	2,276	2,253	-23	-1.0
Sth Melbourne	890	858	-32	-3.6
Wangaratta	1,736	1,711	-25	-1.4
Windsor (VIC)	3,083	3,003	-80	-2.6
Yarra*	2,713	2,572	-141	-5.2
Other (a)	22	23	1	%
<i>Total</i>	32,205	31,108	-1,097	-3.4

Note: For footnotes see end of table.

\* Yarra CSC was opened on 27/6/05. Customers previously serviced by Fitzroy and Richmond CSC's have been transferred to Yarra CSC.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	July	August	Variation	
	2005	2005	July - August Number	Per cent
<i>SOUTH-EAST VICTORIA</i>				
Bairnsdale	786	862	76	9.7
Belgrave*	551	542	-9	-1.6
Camberwell	982	949	-33	-3.4
Cheltenham	1,950	1,876	-74	-3.8
Cranbourne	1,287	1,288	1	0.1
Dandenong	2,748	2,682	-66	-2.4
Fountain Gate	2,082	2,000	-82	-3.9
Frankston	3,233	3,214	-19	-0.6
Glen Waverley	1,154	1,085	-69	-6.0
Leongatha	1	1	0	%
Mornington	536	552	16	3.0
Morwell	2,579	2,551	-28	-1.1
Oakleigh	1,898	1,873	-25	-1.3
Rosebud	937	917	-20	-2.1
Rowville	433	423	-10	-2.3
Sale	962	868	-94	-9.8
Springvale	2,372	2,270	-102	-4.3
Wantirna*	1,324	1,277	-47	-3.5
Warragul	441	440	-1	-0.2
Wonthaggi	570	575	5	0.9
Other (a)	9	8	-1	%
<i>Total</i>	26,835	26,253	-582	-2.2

Note: For footnotes see end of table.

\* Belgrave and Wantirna CSCs were previously included under Knox. Knox no longer exists and has been removed from list.

Belgrave and Wantirna CSCs are shown independently.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	July	August	Variation	
	2005	2005	July - August Number	Per cent
<i>WEST VICTORIA</i>				
Ararat	304	292	-12	-3.9
Ballarat	2,885	2,896	11	0.4
Bendigo	3,185	3,179	-6	-0.2
Colac	491	489	-2	-0.4
Corio	1,823	1,786	-37	-2.0
Essendon (Airport West)	1,478	1,400	-78	-5.3
Footscray	1,687	1,668	-19	-1.1
Geelong	3,373	3,349	-24	-0.7
Hamilton	388	403	15	3.9
Horsham	791	787	-4	-0.5
Maryborough (VIC)	495	515	20	4.0
Melton	1,159	1,116	-43	-3.7
Mildura	1,699	1,612	-87	-5.1
Newport	1,120	1,097	-23	-2.1
Portland	484	495	11	2.3
Stawell	178	175	-3	-1.7
Sunbury	679	667	-12	-1.8
Sunshine	2,587	2,603	16	0.6
Swan Hill	851	820	-31	-3.6
Warrnambool	907	912	5	0.6
Watergardens	3,615	3,550	-65	-1.8
Werribee	2,459	2,460	1	0.0
Other (a)	18	15	-3	%
<i>Total</i>	32,656	32,286	-370	-1.1

Note: For footnotes see end of table.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	July	August	Variation	
	2005	2005	July - August Number	Per cent
<i>BRISBANE</i>				
Annerley	851	803	-48	-5.6
Bundaberg	2,860	2,802	-58	-2.0
Caboolture	2,347	2,210	-137	-5.8
Caloundra	1,378	1,325	-53	-3.8
Capalaba	719	684	-35	-4.9
Chermside	956	942	-14	-1.5
Cleveland	821	797	-24	-2.9
Fortitude Valley	1,574	1,582	8	0.5
Gympie	1,190	1,170	-20	-1.7
Hervey Bay	1,243	1,209	-34	-2.7
Kawana Waters	618	604	-14	-2.3
Kingaroy	681	639	-42	-6.2
Maroochydore	1,726	1,676	-50	-2.9
Maryborough	1,247	1,177	-70	-5.6
Mitchelton	994	967	-27	-2.7
Mt Gravatt	1,860	1,843	-17	-0.9
Nambour	1,156	1,093	-63	-5.4
Noosa	1,320	1,275	-45	-3.4
Nundah	1,197	1,158	-39	-3.3
Redcliffe	1,673	1,638	-35	-2.1
Stones Corner	1,675	1,620	-55	-3.3
Strathpine	1,077	1,063	-14	-1.3
Toowong	1,136	1,055	-81	-7.1
Wynnum	830	824	-6	-0.7
Other (a)	4	5	1	%
<i>Total</i>	31,133	30,161	-972	-3.1

Note: For footnotes see end of table.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	July	August	Variation	
	2005	2005	July - August Number	Per cent
<i>CENTRAL &amp; NORTHERN QUEENSLAND</i>				
Atherton	829	830	1	0.1
Ayr	393	389	-4	-1.0
Biloela	186	180	-6	-3.2
Bowen	462	428	-34	-7.4
Cairns EMS (3)	3,337	3,193	-144	-4.3
Cairns FAO (3)	35	30	-5	%
Cairns Ret (3)	6	9	3	%
Charters Towers	323	330	7	2.2
Edmonton	82	67	-15	-18.3
Emerald	391	396	5	1.3
Gladstone	1,026	996	-30	-2.9
Greenfields	8	8	0	%
Indigenous ISC (2)	294	283	-11	-3.7
Ingham	286	277	-9	-3.1
Innisfail	819	776	-43	-5.3
Longreach (4)	84	93	9	%
Mackay	2,196	2,007	-189	-8.6
Mareeba	424	425	1	0.2
Mossman	327	311	-16	-4.9
Mt Isa	948	902	-46	-4.9
Normanton	158	162	4	2.5
Palm Island (2)	285	280	-5	-1.8
Rockhampton	2,385	2,274	-111	-4.7
Smithfield	49	60	11	22.4
Thursday Is	176	143	-33	-18.8
Townsville City (1)	28	27	-1	%
Townsville Employment Services (1)	3,126	3,067	-59	-1.9
Townsville FAO (1)	12	10	-2	%
Townsville Retirement (1)	2	1	-1	%
Whitsunday	438	398	-40	-9.1
Yarrabah RASC (2)	120	117	-3	-2.5
Yeppoon	473	459	-14	-3.0
Other (a)	196	223	27	13.8
<i>Total</i>	19,904	19,151	-753	-3.8

Note: For footnotes see end of the table.

1. As of November 2003 the above offices have changed names. Townsville Employment Services was previously known as Aitkenvale (Centrepoint), Townsville FAO was previously known as Ross River (Elizabeth St) and Townsville Retirement was previously known as Willows. Townsville FAO was previously known as Ross River (Elizabeth St) and Townsville Retirement was previously known as Willows.

Unemployment customers are being transferred from Townsville Retirement to Townsville Employment Services. Townsville City is now an access point only and customers are being transferred within the Townsville area to the appropriate CSC's.

2. As of 29 March 2004 Cairns YAC is now known as Yarrabah RASC, Cairns Remote is now known as Indigenous ISC and Townsville YSC, is now known as Palm Island. Customers are being transferred from these sites to better service the needs of Indigenous and rural customers.

3. As of 28 May 2004, Cairns is now known as Cairns EMS, Earville is now known as Cairns FAO and Cairns Grafton St is now known as Cairns Ret.

4. Longreach CSC was opened on 25/2/05. Customers previously serviced by Rockhampton will be serviced in Longreach.

**TABLE 7 - JOBSSEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	July	August	Variation	
	2005	2005	July - August Number	Per cent
<i>SOUTH AUSTRALIA</i>				
Berri	926	880	-46	-5.0
Broken Hill	941	947	6	0.6
Ceduna	175	181	6	3.4
Cooper Pedy	136	127	-9	-6.6
Currie St (Adelaide)	1,127	1,110	-17	-1.5
Edwardstown	2,443	2,352	-91	-3.7
Elizabeth	2,381	2,379	-2	-0.1
Enfield	1,544	1,513	-31	-2.0
Gawler	1,098	1,074	-24	-2.2
Glenelg	986	940	-46	-4.7
Kadina	656	665	9	1.4
Kilkenny	1,753	1,757	4	0.2
Modbury	1,820	1,854	34	1.9
Mt Barker	659	644	-15	-2.3
Mt Gambier	1,362	1,358	-4	-0.3
Murray Bridge	850	824	-26	-3.1
Noarlunga	2,806	2,830	24	0.9
Norwood	1,647	1,616	-31	-1.9
Parkside	9	4	-5	-55.6
Port Adelaide	1,629	1,606	-23	-1.4
Port Augusta	669	672	3	0.4
Port Lincoln	641	629	-12	-1.9
Port Pirie	1,111	1,101	-10	-0.9
Salisbury	2,424	2,404	-20	-0.8
Torrens ville	1,481	1,487	6	0.4
Victor Harbor	602	615	13	2.2
Whyalla	963	962	-1	-0.1
Other (a)	16	17	1	%
<i>Total</i>	32,855	32,548	-307	-0.9

Note: For footnotes see end of table.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	July	August	Variation	
	2005	2005	July - August Number	Per cent
<i>WESTERN AUSTRALIA</i>				
Albany	1,184	1,144	-40	-3.4
Armadale	1,062	1,014	-48	-4.5
Bunbury	345	335	-10	-2.9
Busselton*	1,697	1,632	-65	-3.8
Cannington	1,726	1,696	-30	-1.7
Carnarvon	222	203	-19	-8.6
Centrelink City*	1	0	-1	%
Christmas Island	19	23	4	%
Cocos Island	34	36	2	%
Collie	2	3	1	%
Esperance	323	296	-27	-8.4
Fremantle	1,649	1,557	-92	-5.6
Geraldton	1,389	1,451	62	4.5
Gosnells	1,076	1,048	-28	-2.6
Innaloo	1,875	1,840	-35	-1.9
Joondalup	1,499	1,415	-84	-5.6
Kalgoorlie	685	653	-32	-4.7
Karratha	284	269	-15	-5.3
Mandurah	1,398	1,391	-7	-0.5
Midland	1,929	1,916	-13	-0.7
Mirrabooka	2,147	2,033	-114	-5.3
Morley	2,564	2,444	-120	-4.7
Northam	529	522	-7	-1.3
Rockingham	1,954	1,860	-94	-4.8
South Hedland	294	280	-14	-4.8
Spearwood	1,173	1,148	-25	-2.1
Victoria Park	2,492	2,387	-105	-4.2
Warwick Grove	1,040	1,005	-35	-3.4
Other (a)	472	393	-79	-16.7
<i>Total</i>	31,064	29,994	-1,070	-3.4

Note: For footnotes see end of table.

\*As of 30 May 2003 Kwinana became a sub office of Rockingham.

\*From 30 June 2003 processes at Centerlink City, formerly known as Milligan Street, became limited to forms lodgement and quick general enquiries only.

\*On 14 February 2005 Busselton was established as a full time office. Customers previously serviced by Bunbury will be serviced in Busselton.

**TABLE 7 - JOBSSEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	July	August	Variation	
	2005	2005	July - August Number	Per cent
<i>TASMANIA</i>				
Bridgewater	716	706	-10	-1.4
Burnie	1,762	1,794	32	1.8
Devonport	1,771	1,855	84	4.7
Glenorchy	1,822	1,787	-35	-1.9
Hobart	1,862	1,849	-13	-0.7
Huonville	567	576	9	1.6
Launceston	3,931	3,973	42	1.1
Mowbray	14	19	5	%
Rosny Park	1,112	1,108	-4	-0.4
Sorell	546	535	-11	-2.0
Other (a)	17	17	0	%
<i>Total</i>	14,120	14,219	99	0.7
<i>NORTH AUSTRALIA</i>				
Alice Springs	458	448	-10	-2.2
Alice Springs (Remote)	354	366	12	3.4
Broome	269	283	14	5.2
Casuarina	1,099	1,050	-49	-4.5
Casuarina YSC	3	1	-2	%
Derby	91	89	-2	-2.2
Katherine	570	620	50	8.8
Knuckey Street	613	640	27	4.4
Kununurra	166	157	-9	-5.4
Nhulunbuy	174	174	0	0.0
Palmerston	869	881	12	1.4
Tangentyere	185	181	-4	-2.2
Tennant Creek	136	145	9	6.6
Tennant Creek (Remote)	39	51	12	%
Other (a)	468	499	31	6.6
<i>Total</i>	5,494	5,585	91	1.7

Note: For footnotes see end of table.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	July	August	Variation	
	2005	2005	July - August Number	Per cent
<i>PACIFIC CENTRAL</i>				
Ballina	1,165	1,140	-25	-2.1
Beaudesert	439	444	5	1.1
Beenleigh	1,664	1,588	-76	-4.6
Biggera Waters	1,772	1,707	-65	-3.7
Browns Plains	1,450	1,394	-56	-3.9
Brunswick Heads	702	696	-6	-0.9
Byron Bay	821	788	-33	-4.0
Casino	735	715	-20	-2.7
Charleville	146	144	-2	-1.4
Coffs Harbour	2,881	2,930	49	1.7
Dalby	625	638	13	2.1
Goodna	1,118	1,084	-34	-3.0
Goondiwindi	310	295	-15	-4.8
Grafton	1,662	1,622	-40	-2.4
Inala	1,300	1,312	12	0.9
Ipswich	2,113	2,057	-56	-2.7
Lightning Ridge	8	9	1	%
Lismore	2,239	2,139	-100	-4.5
Moree	525	516	-9	-1.7
Murwillumbah	720	686	-34	-4.7
Narrabri	330	359	29	8.8
Nerang	1,655	1,646	-9	-0.5
Palm Beach	2,074	2,082	8	0.4
Roma	163	165	2	1.2
Southport	2,597	2,541	-56	-2.2
Stanthorpe	13	30	17	%
Toowoomba	2,446	2,362	-84	-3.4
Tweed Heads	1,649	1,579	-70	-4.2
Walgett	396	396	0	0.0
Warwick	983	943	-40	-4.1
Woodridge	1,973	1,932	-41	-2.1
Other (a)	20	20	0	%
<i>Total</i>	36,694	35,959	-735	-2.0

Note: For footnotes see end of table.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	July	August	Variation	
	2005	2005	July - August Number	Per cent
<i>CENTRELINK CALL CENTRES*</i>				
Adelaide	2	2	0	%
Bendigo	0	1	1	%
Brisbane	1	1	0	%
Bunbury	0	0	0	%
Cairns	0	0	0	%
Cardiff	0	0	0	%
Coffs Harbour	0	0	0	%
Geelong	0	0	0	%
Gosford	0	0	0	%
Hobart	0	0	0	%
Illawarra	2	2	0	%
Indigenous	0	0	0	%
Latrobe	1	2	1	%
Liverpool	0	0	0	%
Maryborough	0	0	0	%
Moorabbin	0	0	0	%
Moreland	1	0	-1	%
Newcastle	2	1	-1	%
Perth	1	1	0	%
Port Augusta	0	0	0	%
Port Macquarie	3	2	-1	%
Sydney	0	0	0	%
Toowoomba	0	0	0	%
Townsville	0	2	2	%
Tweed Heads	0	0	0	%
Warilla	0	0	0	%
Wendouree	0	0	0	%
<i>Total</i>	13	14	1	%
NOT CODED TO AN AREA	3	38	35	%
<b>AUSTRALIA</b>	<b>380,739</b>	<b>371,949</b>	<b>-8,790</b>	<b>-2.3</b>

(a) Customers not coded to a Customer Service Centre.

% Monthly variations in percentage terms are not included where the Customer Service Centre has a population less than 100 in both of the reported months.

\*Jobseekers receiving NSA / YA (o) in the Centrelink Call Centres were previously counted in various Area Offices.

Note: The majority of figures in this publication are averages, and have been rounded. As a result, discrepancies may occur between sums of component items and totals. The discrepancies may also affect the calculation of the variations in Table 2, 3, 5 and 7.

**TABLE 8 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE (OTHER)  
BY FORTNIGHTLY EARNINGS (%) AND SEX (a), FORTNIGHT TO 19 AUGUST 2005**

<i>Fortnightly Earnings</i>	Short-term Jobseekers	Long-term Jobseekers	Total Jobseekers
<b>MALES</b>			
Did not earn an income	85.5	82.4	83.8
Earned an income	14.5	17.6	16.2
Amount earned			
\$0.01 - \$62.00	0.9	1.3	1.1
\$62.01 - \$142.00	2.9	3.4	3.2
\$142.01 - \$236.00	2.8	3.5	3.2
\$236.01 - \$316.00	1.9	2.3	2.1
Over \$316.00	6.1	7.1	6.6
Total	100.0	100.0	100.0
<b><i>Jobseekers receiving NSA and YA (other)</i></b>	<b><i>110,159</i></b>	<b><i>133,331</i></b>	<b><i>243,490</i></b>
<b>FEMALES</b>			
Did not earn an income	76.3	72.8	74.2
Earned an income	23.7	27.2	25.8
Amount earned			
\$0.01 - \$62.00	1.5	1.8	1.7
\$62.01 - \$142.00	4.2	4.6	4.5
\$142.01 - \$236.00	4.4	5.2	4.9
\$236.01 - \$316.00	3.1	3.6	3.4
Over \$316.00	10.5	12.0	11.4
Total	100.0	100.0	100.0
<b><i>Jobseekers receiving NSA and YA (other)</i></b>	<b><i>51,943</i></b>	<b><i>75,892</i></b>	<b><i>127,835</i></b>
<b>PERSONS</b>			
Did not earn an income	82.5	78.9	80.5
Earned an income	17.5	21.1	19.5
Amount earned			
\$0.01 - \$62.00	1.1	1.5	1.3
\$62.01 - \$142.00	3.3	3.8	3.6
\$142.01 - \$236.00	3.3	4.1	3.8
\$236.01 - \$316.00	2.3	2.8	2.6
Over \$316.00	7.5	8.9	8.3
Total	100.0	100.0	100.0
<b><i>Jobseekers receiving NSA and YA (other)</i></b>	<b><i>162,102</i></b>	<b><i>209,223</i></b>	<b><i>371,325</i></b>

(a) Total figures in this table are different from Tables 2 to 7 because of different methodologies applied. Tables 2 to 7 are based on averages of weekly figures while this table is based on point in time data. See Explanatory Notes for further information.

## EXPLANATORY NOTES

### Introduction

This publication provides monthly statistical information on DEWR labour market and related payments administered by Centrelink. These Explanatory Notes provide details of the scope and methodology of the publication, as well as the policy changes which have affected the data since the publication was introduced in December 1995 by the then Department of Social Security (which became FaCS in October 1998).

Prior to December 1995, this publication was titled the '*Monthly Job Search and Newstart Allowance Statistics*'.

### Scope

The primary focus of the publication is to provide information on unemployed people on Newstart Allowance and Youth Allowance, with a particular focus on the total number of jobseekers. The number of people on Mature Age Allowance, Partner Allowance and Widow Allowance are also reported.

### Methodology

Data in this publication relate to the average number of people who are both eligible (eg. meet 'unemployed' qualification) and entitled (eg. meet income and assets criteria) to receive a payment calculated over a reference month. Averages are calculated using figures collected for each Friday throughout the reference month.

Table 1 provides information on the total number of unemployed people on Newstart Allowance and Youth Allowance. The Youth Allowance population is split into Youth Allowance (full-time students) and Youth Allowance (other) categories. Numbers of people on Mature Age Allowance, Partner Allowance and Widow Allowance customers are also provided.

Tables 2 and 3 provide a summary of the Newstart Allowance and Youth Allowance (other) populations and show the derivation of the respective jobseeker populations (see the reference to *Jobseekers* in the Comparability of Data section of these Explanatory Notes). These populations are added together to derive the total number of jobseekers. Tables 4 to 8 provide information on the total jobseeker population.

The earnings data in Table 8 is derived using a different methodology to that of the other tables in the publication. Table 8 is based on the combined population of jobseekers who are eligible for and entitled to receive Newstart Allowance or Youth Allowance (other) at the end of the second last week in the month. Thus, the data obtained from this table will not be directly comparable with those calculated using monthly averages in other tables.

## Payment History

### *Youth Allowance*

From 1 July 1998 Youth Allowance was introduced to provide income support to young people, including students, those looking for work, and those who are sick. Youth Allowees may be undertaking full-time study, full-time job search or a combination of approved activities. Some young people will be exempt from the activity test because of their personal circumstances, eg. illness, homelessness or major personal crisis. The Youth Allowance replaced:

- AUSTUDY for 16-24 year olds (and certain 15 year olds);
- Newstart Allowance for 16-20 year olds (and certain 15 year olds);
- Youth Training Allowance for 16-17 year olds (and certain 15 year olds);
- Sickness Allowance for 16-20 year olds (and certain 15 year olds); and
- More-than-minimum rate Family Payment for secondary students aged 16-18 not getting AUSTUDY.

Youth Allowance customers are subject to the parental means test. Under previous arrangements, unemployed people aged 18 to 20 were not subject to the parental means test, unlike 18 to 20 year old students.

Special provisions applied for 18 to 20 year olds who were already on Newstart or Sickness Allowance at the date of announcement of Youth Allowance, and who remained on payment when Youth Allowance commenced on 1 July 1998. This group were able to remain on their existing payment and retain their existing benefits.

Youth Allowance had a significant downward effect on Newstart Allowance numbers from July 1998 and total jobseeker numbers due to the parental means test.

### *Newstart Allowance*

From 1 July 1998, Newstart Allowance for 16-20 year olds (and certain 15 year olds) was replaced by Youth Allowance. Young people aged 18 to 20 years old who were on Newstart or Sickness Allowance at the date of announcement of Youth Allowance, and when Youth Allowance commenced on 1 July 1998 were able to remain on Newstart Allowance.

From 20 September 1996, Job Search Allowance and Newstart Allowance were combined into one payment – Newstart Allowance – which was payable to eligible customers aged 18 years and over and to some people who were in receipt of Job Search Allowance and aged under 18 at 31 December 1994 (see *Job Search Allowance*).

Prior to 20 September 1996, Newstart Allowance was payable to eligible persons over 18 years who had been registered as unemployed with the Commonwealth Employment Service (CES) for 12 months or more.

<i>Job Search Allowance</i>	<p>From 20 September 1996, the payment was combined with Newstart Allowance to form one payment called Newstart Allowance. All Job Search Allowance customers were transferred to Newstart Allowance.</p> <p>Prior to 20 September 1996, Job Search Allowance was payable to eligible persons who had been registered as unemployed with the CES for up to 12 months. It was also payable to eligible persons who were in receipt of Job Search Allowance and under 18 years of age at 31 December 1994. Persons aged 15 to 18 years who were not receiving Job Search Allowance prior to 1 January 1995 commenced on Youth Training Allowance.</p>
<i>Sickness Allowance</i>	<p>From 17 March 1996, persons in receipt of Newstart Allowance or Youth Training Allowance who became temporarily incapacitated no longer transferred to Sickness Allowance after 13 weeks. This change had the effect of increasing total Newstart Allowance/Youth Training Allowance figures but did not affect Jobseeker figures as those customers who were incapacitated were excluded from the Newstart and Youth Training Jobseeker populations.</p> <p>Under current arrangements, these customers remain on their existing payments but are exempt from the activity test for the duration of their medical certificates. People who become unemployed because of illness, and those who suffer a potential loss of income due to sickness, are paid Newstart Allowance because they are unemployed.</p> <p>Sickness Allowance for 16 to 20 year olds (and certain 15 year olds) has now been replaced by Youth Allowance, which was introduced on 1 July 1998 (see <i>Youth Allowance</i>).</p>
<i>Partner Allowance</i>	<p>20 September 2003, Partner Allowance was closed off to new claimants. People on Partner Allowance before this date can remain on the allowance while they remain 'current', that is retain eligibility and entitlement for the allowance.</p> <p>From 1 July 1995 Partner Allowance has only been granted to persons who are dependent partners of pensioners and allowees who were born before 1 July 1955, have no dependent children and have little or no recent workforce experience. Other dependent partners have to qualify for an income support payment in their own right, such as Newstart Allowance.</p> <p>Partner Allowance was introduced in September 1994, and was paid to partners of persons receiving Job Search Allowance, Newstart Allowance, Sickness Allowance or Special Benefit if certain eligibility criteria were satisfied.</p>
<i>Youth Training Allowance</i>	<p>Youth Training Allowance was replaced by Youth Allowance on 1 July 1998 (see <i>Youth Allowance</i>).</p> <p>From 1 January 1995, eligible persons aged under 18 years who were new entrants to the job search pool were paid Youth</p>

Training Allowance. (People who were in receipt of Job Search Allowance and aged under 18 years at 31 December 1994 continued to be paid Job Search Allowance. From 20 September 1996, those young persons still being paid Job Search Allowance were transferred to Newstart Allowance.)

*Widow Allowance*

Widow Allowance, introduced in 1 January 1995, is payable to females aged 50 years or over who have become widowed, divorced or separated since turning 40 years (50 prior to 20 March 1997), if they meet a number of other criteria relating to current marital status and recent work experience. This has had a slight downwards effect on Newstart Allowance numbers from January 1995.

*Mature Age Allowance*

From 20 September 2003, Mature Age Allowance was closed off to new claimants. People on Mature Age Allowance before this date can remain on the allowance while they remain 'current', that is retain eligibility and entitlement for the allowance.

From 1 July 1996, the qualification conditions for Mature Age Allowance changed for new claimants. The requirement for 12 months prior receipt of income support was reduced to 9 months for people transferring from Newstart Allowance and removed entirely for people transferring from non-activity tested payments. The requirement to have been registered as unemployed for 9 months was replaced with a requirement to have no recent workforce experience. Reporting of these new claimants commenced from September 1996.

Mature Age Allowance was introduced on 24 March 1994, and was paid to long-term unemployed persons aged 60 years and over (but below Age Pension age) who had been receiving income support for 9 months or more and who were eligible for Newstart Allowance. The introduction of Mature Age Allowance had a downwards effect on Newstart Allowance numbers from April 1994 until September 2003.

**Comparability of Data**

There have been significant changes to the data presented in this publication due to a number of events. The main changes are: the method of counting customers; the inclusion of some CDEP customers in the total customer numbers; the introduction of Youth Allowance in July 1998; the way 'jobseeker' is defined; and the way duration is calculated. People using this data to construct time series should note the following comments.

*Definition of Customer*

From July 2002, FaCS introduced a new method to more accurately measure the number of people receiving labour market and related payments. For those receiving labour market and related payments, their eligibility and entitlement status is administered by a payment system called Newstart Common Platform System. Within this system customers who are both eligible and entitled to receive a payment have a determination status of 'current'. The new method therefore counts these 'current' customers.

The old method of counting customers was specified to include all paid customers – those who received a payment within a given fortnight. As compiled, however, this count excluded, from mid 1998, customers who received a ‘one-off’ payment. These can occur, for instance, when a normal payment is interrupted (eg. payment is cancelled and then restored within that pay period) and a portion of the normal payment is paid.

The time series in Tables 1 and 4 reflect the revised method, as does the remainder of the publication. Revised historical data for these time series back to May 1998 can be found in the July 2002 publication.

From July 2003 FaCS introduced a more sustainable methodology for this revised customer count. Due to limitations in available data sources in 2002, the revised customer count had to be derived through a complicated process. This more sustainable methodology resulted in slight differences from the customer numbers used in previous editions.

*Community Development Employment Projects (CDEP)* From 20 March 2000, eligible participants in CDEP started receiving CDEP participant supplement and other add-ons, such as rent assistance, as part of income support payments. This added a number of new customers to those who are normally eligible for payments reported in this publication.

*Introduction of Youth Allowance* The sum of the number of Newstart Allowees and Youth Training Allowees prior to July 1998 is broadly comparable with the sum of Newstart Allowees and Youth Allowees (other) after July 1998. There are two main problems in comparing these two series. The first is the exclusion of some 18 to 20 year old unemployed people due to the application of the Youth Allowance parental means test (see the *Youth Allowance* section under Payment History). The second is the inclusion of Sickness Allowees in the Youth Allowance (other) population.

There is greater comparability between total Newstart Allowance and Youth Training Allowance jobseekers prior to July 1998 and total Newstart Allowance and Youth Allowance (other) jobseekers after July 1998. This is because the Sickness Allowance group is excluded from the jobseeker total. The problem, however, of the exclusion of some customers through the application of the Youth Allowance parental means test still remains.

*Jobseekers* Prior to July 1998, the jobseeker category was defined by excluding all Newstart Allowees who did not receive a payment, customers who were incapacitated, and those receiving a payment who were undertaking training. Some people who were not required to engage in job search were classified as jobseekers, including people undertaking full-time voluntary work, people on jury duty and pregnant women around the time of the birth of their child.

From July 1998, the definition of jobseekers has been placed on a sounder conceptual basis. It is now derived for Newstart Allowance and Youth Allowance (other) customers by

excluding all people who did not receive a payment due to their own and/or their partner's income, or where applicable, their parent's, and all those known not to be required to search for work. People receiving Intensive Support Customised Assistance under Job Network arrangements are classified as jobseekers although they may not always be undertaking job search. These people negotiate their activity agreement with their Job Network member.

The total number of jobseekers (comparable to pre-July 1998 estimates) is calculated by adding together the number of jobseekers in receipt of Newstart Allowance and Youth Allowance (other) – see the Explanatory Notes on *Youth Allowance*.

*Duration*

Following system changes in May 1998, duration has been defined according to the time a customer spends on income support – short-term customers are those who have been on income support for up to 12 months and long-term customers are those who have been on income support for 12 months or more.

Prior to 1998, duration was defined according to the time a customer was registered as unemployed – short-term customers were people who were registered as unemployed for up to 12 months and long-term customers were people who were registered for 12 months or more.

*Closure of Mature Age and Partner allowances*

From 20 September 2003, Mature Age Allowance and Partner Allowance were closed off to new claimants. People on these allowances before this date can remain on that allowance while they remain 'current', that is retain eligibility and entitlement for the allowance. The majority of people who would previously have claimed these payments will now claim Newstart Allowance.

**Symbols**

n.a. not available  
.. not applicable

## GLOSSARY

<b>Activity Test Status</b>	The activity that a Newstart Allowance or Youth Allowance (other) customer has agreed to undertake in order to meet the activity test. To satisfy the activity test customers must be actively seeking and willing to take up work or undertaking activities to improve their employment prospects.
<b>Age</b>	Age in years at time of data collection.
<b>Area Support Office</b>	A Centrelink office that supports a set of Customer Service Centres for a specified area. These are generally not confined to State boundaries.
<b>Centrelink Youth Service Centre</b>	A Centrelink Youth Service Centre consists of specialised staff who provide young people with improved access to Government services and income support. This is done by offering a mainstream service, as well as specialist case management to help access educational, labour market, job search, housing, health and general welfare assistance; and by providing a regular FaCS visiting service to youth via hostels, refuges and voluntary agencies.
<b>Community Development Employment Projects (CDEP)</b>	<p>The CDEP scheme is a program funded currently by DEWR and in the past by the Aboriginal and Torres Strait Islander Commission (ATSIC). The scheme enables Aboriginal and Torres Strait Islander community councils and other approved Aboriginal and Torres Strait Islander groups to offer work to community members in activities that assist individuals in acquiring skills which benefit the community, develop business enterprises and/or lead to unsubsidised employment. The scheme also aims to develop management and business skills in an environment conducive to the principles of self-determination.</p> <p>The CDEP Participant Supplement (CPS) is payable to eligible CDEP participants. It can be paid fortnightly or as a 12 weekly payment.</p>
<b>Customer Service Centre</b>	A Customer Service Centre set within a particular region that provides FaCS, DEWR and other payments and related information and services to customers. Customer Service Centres are managed by Area Support Offices.
<b>Did Not Receive a Payment</b>	Persons who did not receive a payment due to their own income and/or that of their partner, or parents, where applicable. This group is often referred to as 'zero-paid'.
<b>Eligibility and Payment Status</b>	Refer to the Methodology entry in the Explanatory Notes.
<b>Fortnightly Earnings</b>	Amount of income earned, derived, or received by a person for the person's own use or benefit in the previous fortnight.
<b>Incapacitated</b>	A person on Newstart Allowance or Youth Allowance (other) who has an activity test status indicating they are temporarily ill or incapacitated. Refer to the entry for Sickness Allowance in the Explanatory Notes.

<b>Jobseekers</b>	A person on Newstart Allowance or Youth Allowance (other) who would usually be engaged in jobsearch. See Explanatory Notes for definition and history.
<b>Job Search Allowance (JSA)</b>	Up to 20 September 1996, Job Search Allowance was payable to CES eligible persons who had been registered as unemployed with the CES for up to 12 months. From 20 September 1996, the payment was combined with Newstart Allowance to form one payment called Newstart Allowance. See Explanatory Notes for history.
<b>Long-term Customers</b>	Persons on Newstart Allowance or Youth Allowance who have been receiving income support for 12 months or more. Duration of long-term customers can be reset to zero if they exited from payments for more than 13 weeks.
<b>Mature Age Allowance (MAA)</b>	<p>From 20 September 2003, Mature Age Allowance was closed off to new claimants. People on Mature Age Allowance before this date can remain on the allowance while they remain 'current', that is retain eligibility and entitlement for the allowance.</p> <p>Mature Age Allowance, a non-activity-tested payment, is payable to unemployed people aged 60 years and over (but below Age Pension age) with little or no recent workforce experience who meet certain requirements for previous receipt of income support. See Explanatory Notes for history.</p>
<b>Newstart Allowance (NSA)</b>	Newstart Allowance is payable to eligible unemployed persons aged 21 years and over (but below Age Pension age) who satisfy the activity test. See Explanatory Notes for history.
<b>Newstart Common Platform System (NCP)</b>	The Newstart Common Platform System (NCP) was introduced in May 1998. The NCP administers all labour market and related payments. This includes primary payments such as Newstart Allowance, Youth Allowance, Mature Age Allowance, Widow Allowance and Partner Allowance. Other payments on the NCP include Special Benefit, Sickness Allowance, Exceptional Circumstances Relief, Farm Help and Austudy.
<b>Partner Allowance (PA)</b>	<p>From 20 September 2003, Partner Allowance was closed off to new claimants. People on Partner Allowance before this date can remain on the allowance while they remain 'current', that is retain eligibility and entitlement for the allowance.</p> <p>Partner Allowance, a non-activity-tested payment, is payable to persons who are dependent partners of pensioners and allowees who were born before 1 July 1955, have no dependent children and have little or no recent workforce experience. See Explanatory Notes for history.</p>
<b>Short-term Customers</b>	Persons on Newstart Allowance or Youth Allowance who have been receiving income support for less than 12 months. Duration of short-term customers can be reset to zero if they exited from payments for more than 6 weeks.
<b>States</b>	States and Territories of Australia derived from the postcode of the customer's residence as held on the Centrelink payment system.

<b>Widow Allowance (WA)</b>	Widow Allowance, a non-activity-tested payment, is payable to females aged 50 years or over who have become widowed, divorced or separated since turning 40 years if they have little or no recent work experience and meet a number of other criteria relating to current marital status. See Explanatory Notes for history.
<b>Youth Training Allowance (YTA)</b>	From 1 January 1995 eligible persons aged under 18 years who were registered as unemployed with the CES were paid Youth Training Allowance. From 1 July 1998, Youth Training Allowance was replaced by Youth Allowance. See Explanatory Notes for history.
<b>Youth Allowance (YA)</b>	<p>Youth Allowance is payable to eligible full-time students aged 16 to 25 years, and to eligible unemployed persons aged 16 to 21 years who satisfy the activity test. Note, there are certain exceptions for some 15 and 25 year olds. See Explanatory Notes for history.</p> <p>Youth Allowees may be undertaking full-time study, full-time job search or a combination of approved activities. Some young people will be exempt from the activity test because of their personal circumstances, eg. illness, homelessness or major personal crisis. See the Explanatory Notes for more information.</p>
<b>Youth Allowance (other)</b>	Youth Allowance customers who are not full-time students.
<b>Zero-Paid</b>	See 'Did Not Receive a Payment'.

## APPENDIX

### COMPARISONS BETWEEN DEWR UNEMPLOYMENT LABOUR MARKET PAYMENT NUMBERS AND ABS LABOUR FORCE UNEMPLOYMENT STATISTICS

<b>Official Statistics</b>	Official unemployment statistics are released by the Australian Bureau of Statistics (ABS). The ABS uses definitions recommended by the International Labour Office which have been accepted internationally as the most appropriate for the compilation of official statistics of unemployment.
<b>ABS Definition</b>	The ABS unemployment statistics measure the number of persons who, for a particular reference period, did not undertake any paid work, were actively looking for work and were available to start work.
<b>DEWR Unemployment Labour Market Payment Statistics</b>	The labour market payment statistics give the number of persons who are both eligible and entitled to receive Newstart Allowance or Youth Allowance (other). The criteria for receipt of these payments do not match those the ABS uses to determine whether a person is classed as unemployed or employed for statistical purposes.
<b>Differences</b>	Care should be taken when comparing the ABS labour force and DEWR labour market payment data. There are a number of reasons why the two series cannot be directly compared.
<i>Duration</i>	<p>Both DEWR and the ABS classify long term duration as over 12 months, but use substantially different definitions of duration:</p> <p>DEWR measures duration of <b>income support</b>. This includes not just time on unemployment benefits but time on any income support payment.</p> <p>The ABS measures length of time <b>unemployed</b> using their unemployment definition.</p> <p>DEWR unemployed recipients can have breaks without payment for up to 25 weeks but still be classified long term income support recipients:</p> <ul style="list-style-type: none"><li>- Recipients who do not receive a payment due to their earnings can have up to 12 weeks without a payment before they are automatically cancelled. This reduces disincentives to accept short-term work.</li><li>- Long-term recipients can have another 13 weeks off payment after payment is cancelled and still keep their long-term status if they return to income support. This means they keep access to assistance such as the</li></ul>

Employment Entry Payment and the higher payment rate for recipients over 60.

For the ABS statistics, any hours of work for a period as short as two weeks count as a break from unemployment and so are enough to reset a person's unemployment duration.

The difference between these two concepts, together with the fact that DEWR recipients are able to have ongoing part-time work (see 'employment' below) mean that many unemployed recipients remain classified by DEWR as long-term recipients when they would be classified as short-term unemployed under the ABS definition.

*Seasonal Adjustment*

The ABS produces a seasonally adjusted series. The DEWR labour market payment numbers data are not seasonally adjusted.

*Classification*

The ABS classifies a person as unemployed if he or she is aged 15 years and over, was not employed during the week before the interview, has actively looked for full-time or part-time work and is available to start work. From February 2004, people who had not actively looked for work because they were waiting to start a job within four weeks, are also classified as unemployed.

The Newstart Allowance and Youth Allowance (other) series generally count people who are eligible for and entitled to receive a payment between the ages of 15 years and 64 years in the case of men and 15 to 62 years in the case of women.

*Employment*

Newstart Allowance and Youth Allowance (other) recipients may be employed part-time, but within an income test limit; the ABS classifies a person as "employed" if, among other things, he or she has worked for one hour or more during the survey period.

*Timing*

The timing of collections of the series are different:

DEWR reports monthly average numbers of people both eligible for and entitled to receive Newstart Allowance and Youth Allowance (other). These monthly averages are calculated using figures collected for each Friday throughout the reference month.

ABS numbers are based on a sample interview survey of occupants of selected dwellings covering around 0.5% of the total Australian population. These persons are interviewed during the two weeks beginning the Monday between the 6th and 12th of each month and the information obtained is based on the week before the interview takes place.

<i>Treatment of Partners</i>	The ABS series includes unemployed persons whose spouse is working, irrespective of income, whereas Newstart Allowance and Youth Allowance (other) recipients are subject to an income and assets test for themselves and their spouse.
<i>Pensioners</i>	The ABS series includes persons being paid a pension but looking for work (eg sole parents in receipt of Parenting Payments looking for work).
<i>Non-jobseekers</i>	The overall Newstart Allowance and Youth Allowance (other) series includes persons who are not required to undertake jobsearch. These persons are separately identified in Tables 2 and 3, and have then been excluded in subsequent tables. These people may be undertaking training, the development of self-employment opportunities, full-time voluntary work or a combination of voluntary and part-time work which excludes them from jobsearch obligations. They may also be incapacitated or have another temporary exemption from jobsearch.
<i>Waiting Periods</i>	The ABS series includes persons who are serving a waiting period before being granted Newstart Allowance or Youth Allowance (other), or whose allowance was deferred.
<i>Survey</i>	The ABS figures are derived from a Labour Force Survey which is a sample survey, whereas the DEWR statistics are a complete count of those both eligible for and entitled to receive Newstart Allowance and Youth Allowance (other).

## FOR MORE INFORMATION

### **Labour Market Information**

Other statistics on recipients of labour market related payments are available on request.

In addition to Newstart and Youth Allowances, statistics are also available on Partner Allowance, Mature Age Allowance and Widow Allowance.

For further information please contact the Business Information Help Desk on (02) 6244 7270.

Written correspondence concerning this publication or statistics on labour market related payments should be addressed to:

Director  
Newstart and Mature Age Programme Management Section  
Department of Employment and Workplace Relations  
CW3  
PO Box 7788  
Canberra Mail Centre ACT 2610

or forwarded via facsimile to (02) 6275 3312.

### **Other Customer Information**

Statistics relating to other customers are also available, including customer numbers and characteristics for the various FaCS pensions, benefits and family payments.

For further information please contact the Business Information Help Desk on (02) 6244 7270.

### **Other Statistical Outputs:**

The following statistical output is available on request:

*Commonwealth Department of Family and Community Services  
Customers - A Statistical Overview, 1996, 1997, 1998, 1999, 2000 and 2001.*