

# LABOUR MARKET AND RELATED PAYMENTS a monthly profile

**Note: The Australian Bureau of Statistics (ABS) produces the official unemployment statistics. The figures contained in this publication are different from the ABS unemployment figures as the ABS and Department of Employment and Workplace Relations (DEWR) use different definitions to identify the unemployed and different methods of counting (see the Appendix for more information).**

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## INTRODUCTION

This publication presents statistical information on a monthly basis for the various types of labour market payments delivered by Centrelink largely on behalf of the Department of Employment and Workplace Relations (DEWR). After the Machinery of Government (MOG) changes announced in October 2004 the responsibility for Newstart Allowance (NSA), Youth Allowance (other) (YA(O)), Mature Age Allowance (MAA), Partner Allowance (PA) and Widow Allowance (WA) was transferred to DEWR and responsibility for Youth Allowance (full-time students) (YA(FTS)) was transferred to Department of Education, Science and Training (DEST). This publication covers NSA and YA in some detail and, to a lesser extent MAA, PA and WA.

Table 1 provides information on the total number of NSA and YA recipients. The YA population is broken down into YA(FTS), YA(Apprentices) and YA(O) categories. The total number of MAA, PA and WA recipients are also provided in this table.

Tables 2 and 3 show the derivation of the NSA and YA(O) jobseeker populations (see the reference to Jobseekers in the 'Comparability of Data' section of the *Explanatory Notes*). These populations are added together to derive the total number of jobseekers.

Tables 4 to 8 provide information on the total jobseeker population.

When using time series figures, it is important to note that changes have occurred over time to the conditions of eligibility for different payments. Details of these changes are provided in the *Explanatory Notes*.

All media inquiries should be directed to the Centrelink National Media Officer on (02) 6284 6442. For more general inquiries regarding further statistical information please refer to the last page of this publication for other contact details.

The next issue of this publication is scheduled for release on 26 April 2006.

## STATISTICAL HIGHLIGHTS - February 2006

### Between February 2005 and February 2006:

Total Newstart Allowance (NSA) recipients and Youth Allowance (other) (YA(O)) recipients **decreased by 4.7%** overall from 603,988 to 575,514

- ◆ by 4.8% for NSA from 516,730 to 491,955 and
- ◆ 4.2% for YA(O) from 87,258 to 83,559.

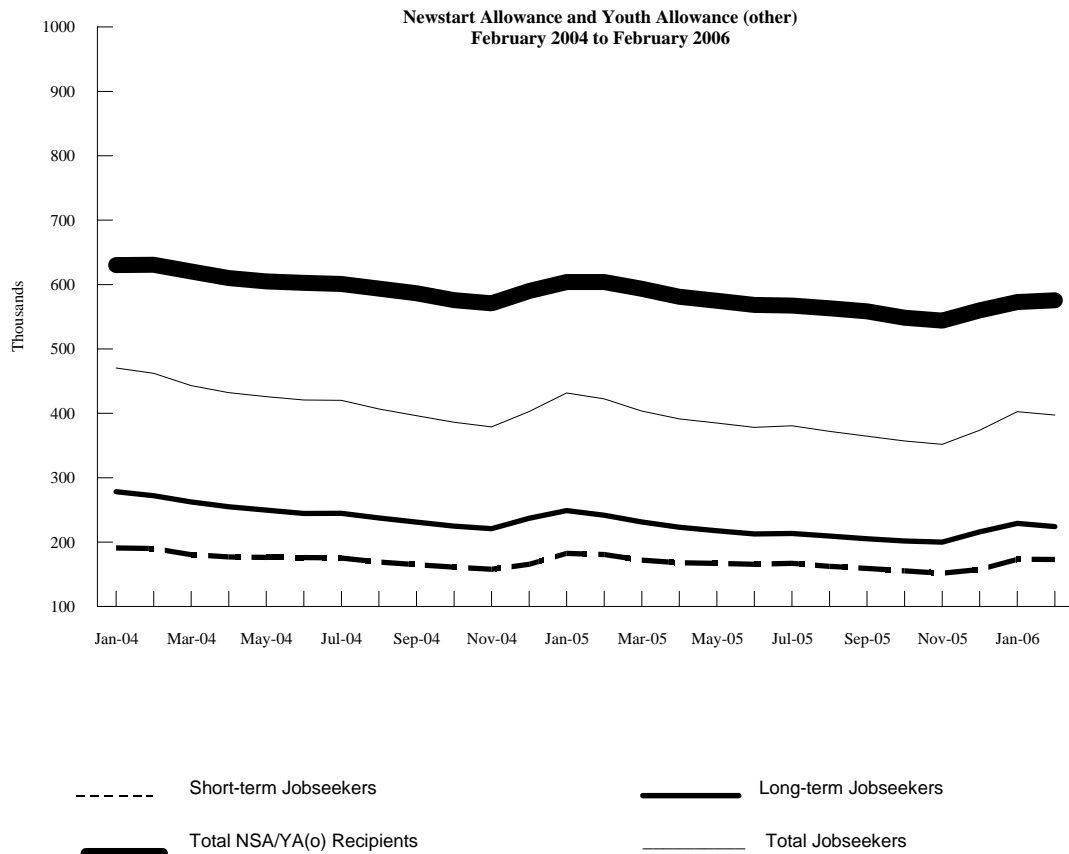
The number of jobseekers **decreased by 6.0%** overall from 422,567 to 397,353

- ◆ by 6.0% for NSA recipients from 350,680 to 329,628 and
- ◆ 5.8% for YA(O) recipients from 71,887 to 67,725.

Long-term jobseekers decreased by 7.3% from 241,737 to 224,048.

Short-term jobseekers decreased by 4.2% from 180,830 to 173,305.

Long-term recipients have been on income support for 12 months or more and can be without payment for up to 25 weeks before being reclassified as short-term. This differs significantly from the ABS definition of long-term unemployment (see Appendix).



**TABLE 1 - LABOUR MARKET PAYMENTS - TIME SERIES (a)**

	Newstart Allowance		Youth Allowance		Mature Age Allowance	Partner Allowance	Widow Allowance	
	Long-term (b)	Total	Other	Full-time Apprentices Allowance Students (c) (d)				
February 1994 (e)	472,785	977,796	..	..	..	..	..	
February 2004	326,028	539,098	91,562	255,944	..	37,835	99,912	45,892
March 2004	322,730	532,043	88,396	274,602	..	36,761	97,958	45,925
April 2004	318,836	524,504	85,607	286,058	..	35,507	95,817	45,840
May 2004	316,092	520,434	84,534	292,511	..	34,314	93,843	45,816
June 2004	313,883	517,895	84,841	296,560	..	33,310	92,058	45,781
July 2004	313,274	515,686	85,357	290,210	..	32,175	90,056	45,644
August 2004	311,282	511,799	81,939	297,594	..	31,046	88,133	45,544
September 2004	308,214	506,457	80,129	300,177	..	30,055	86,495	45,531
October 2004	304,351	499,388	76,376	294,394	..	28,921	84,565	45,438
November 2004	301,742	494,289	76,497	287,438	..	27,844	82,782	45,369
December 2004	306,022	502,350	87,732	245,322	..	26,820	81,078	45,282
January 2005	309,214	514,579	89,453	235,537	..	25,770	79,482	45,206
February 2005	307,987	516,730	87,258	245,621	..	24,864	78,040	45,173
March 2005	304,783	509,892	83,604	263,308	..	23,918	76,588	45,100
April 2005	299,698	500,391	80,661	274,240	..	22,935	75,014	45,009
May 2005	295,728	494,847	79,896	281,184	..	22,032	73,601	44,976
June 2005	291,977	488,910	79,564	284,926	0	21,144	72,331	44,864
July 2005	291,683	487,653	79,816	279,040	742	20,258	71,140	44,841
August 2005	291,607	485,823	77,459	285,864	1,655	19,462	70,365	45,009
September 2005	289,974	482,072	76,272	288,479	2,285	18,697	69,624	45,158
October 2005	287,468	475,490	72,915	280,308	2,416	17,939	68,919	45,287
November 2005	286,345	470,557	73,576	274,547	2,471	17,335	68,420	45,538
December 2005	290,391	476,028	84,022	233,273	2,486	16,623	67,762	45,830
January 2006	294,100	487,251	85,628	223,059	2,478	15,869	66,905	45,849
February 2006	294,250	491,955	83,559	232,189	2,731	15,111	65,681	45,760
<i>Variation January 2006 - February 2006</i>								
Number	150	4,704	-2,069	9,130	253	-758	-1,224	-89
Per cent	0.1	1.0	-2.4	4.1	10.2	-4.8	-1.8	-0.2

(a) This table presents data using the revised method of measuring the number of people receiving labour market payments introduced in July 2002. Revised historical data back to May 1998 is in Table A, July 2002 publication.

(b) Long-term Newstart allowees are persons who have been receiving income support for 12 months or more.

(c) The number of full time students does not include those who have traded in their entire Youth Allowance entitlement for a loan under the Student Financial Supplement Loan Scheme. The Government announced on 24 April 2003 that no further loans will be issued under this Scheme from 1 January 2004. For further details, refer to the Explanatory Notes at the back of this publication.

(d) New Apprenticeships combine employment with structured training to provide a nationally recognised qualification. New Apprentices enter formal agreements known as either 'Training Agreements' or 'Contracts of Training' which set out the relationship between the employer and the New Apprentice and their respective rights and responsibilities.

(e) February 1994 data has been included for comparison purposes due to the peak in the number of persons receiving JSA/NSA at this point in time.

Note: Most of the figures in this publication are averages and have been rounded. As a result, discrepancies may occur between sums of component items and totals, and in the calculation of variations.

**TABLE 2 - NEWSTART ALLOWEES - DERIVATION OF THE JOBSEEKER POPULATION**

	January 2006	February			Variation January - February	
		Males	Females	Persons	Number	Per cent
<b>Short-term NSA Customers</b>	<b>192,971</b>	<b>133,972</b>	<b>63,733</b>	<b>197,705</b>	<b>4,734</b>	<b>2.5</b>
CPS recipients (a)	3,730	2,735	994	3,729	-1	-0.0
Did not receive a payment (b)	8,568	7,242	4,181	11,423	2,855	33.3
Received a payment	180,673	123,995	58,558	182,553	1,880	1.0
Incapacitated (c)	17,983	11,165	6,447	17,612	-371	-2.1
Training	6,390	5,305	2,617	7,922	1,532	24.0
Self-employment development (d)	305	252	152	404	99	32.5
Voluntary/part-time work (e)	2,645	1,098	1,443	2,541	-104	-3.9
Other/temporary exemptions (f)	11,640	7,011	4,577	11,588	-52	-0.4
<b>Short-term NSA Jobseekers (g)</b>	<b>141,710</b>	<b>99,164</b>	<b>43,322</b>	<b>142,486</b>	<b>776</b>	<b>0.5</b>
<b>Long-term NSA Customers</b>	<b>294,280</b>	<b>186,454</b>	<b>107,796</b>	<b>294,250</b>	<b>-30</b>	<b>-0.0</b>
CPS recipients (a)	8,246	5,849	2,502	8,351	105	1.3
Did not receive a payment (b)	8,353	6,236	4,616	10,852	2,499	29.9
Received a payment	277,681	174,369	100,678	275,047	-2,634	-0.9
Incapacitated (c)	24,287	13,820	9,663	23,483	-804	-3.3
Training	30,837	20,670	12,146	32,816	1,979	6.4
Self-employment development (d)	166	142	65	207	41	24.7
Voluntary/part-time work (e)	10,546	6,138	4,448	10,586	40	0.4
Other/temporary exemptions (f)	20,941	12,352	8,461	20,813	-128	-0.6
<b>Long-term NSA Jobseekers (g)</b>	<b>190,904</b>	<b>121,247</b>	<b>65,895</b>	<b>187,142</b>	<b>-3,762</b>	<b>-2.0</b>
<b>All NSA Customers</b>	<b>487,251</b>	<b>320,426</b>	<b>171,529</b>	<b>491,955</b>	<b>4,704</b>	<b>1.0</b>
CPS recipients (a)	11,976	8,584	3,496	12,080	104	0.9
Did not receive a payment (b)	16,921	13,478	8,797	22,275	5,354	31.6
Received a payment	458,354	298,364	159,236	457,600	-754	-0.2
Incapacitated (c)	42,270	24,985	16,110	41,095	-1,175	-2.8
Training	37,227	25,975	14,763	40,738	3,511	9.4
Self-employment development (d)	471	394	217	611	140	29.7
Voluntary/part-time work (e)	13,191	7,236	5,891	13,127	-64	-0.5
Other/temporary exemptions (f)	32,581	19,363	13,038	32,401	-180	-0.6
<b>All NSA Jobseekers (g)</b>	<b>332,614</b>	<b>220,411</b>	<b>109,217</b>	<b>329,628</b>	<b>-2,986</b>	<b>-0.9</b>

(a) Persons with NSA eligibility who received CDEP Participant Supplement or add ons while participating in CDEP Projects.

(b) Persons who did not receive a payment due to their income and/or that of their partner. This group is often referred to as zero-paid.

(c) Activity code "incapacitated" relates to NSA recipients who have become temporarily ill or incapacitated.

(d) Those customers exempted from job search while they develop self-employment opportunities.

(e) Those customers undertaking approved full-time voluntary work or combinations of voluntary and part-time work who are not required to seek work.

(f) Includes other customers known not to have job search obligations. See 'Jobseekers' in Explanatory Notes.

(g) Those customers who received a payment and generally are required to search for work. These customers form the basis of the population group in Tables 2 - 7.

Notes:

- For information on short-term and long-term categories please refer to the Glossary.

- Most of the figures in this publication are averages and have been rounded. As a result, discrepancies may occur between sums of component items and totals, and in the calculation of variations.

**TABLE 3 - YOUTH ALLOWEES (OTHER) - DERIVATION OF THE JOBSEEKER POPULATION**

	January 2006	February			Variation January - February	
		Males	Females	Persons	Number	Per cent
<b>Short-term YA (other) Customers</b>	<b>39,418</b>	<b>20,884</b>	<b>17,568</b>	<b>38,452</b>	<b>-966</b>	<b>-2.5</b>
CPS recipients (a)	2,229	1,325	829	2,154	-75	-3.4
Did not receive a payment (b)	807	419	462	881	74	9.2
Received a payment	36,382	19,140	16,277	35,417	-965	-2.7
Part-time study & work (c)	1	0	2	2	1	100.0
Part-time study & other YA activities (d)	29	9	17	26	-3	-10.3
Incapacitated (e)	1,805	838	910	1,748	-57	-3.2
Training	961	674	421	1,095	134	13.9
Self-employment development (e)	5	6	0	6	1	20.0
Full-time voluntary work	1	1	0	1	0	0.0
Other non-jobseekers (e)	1,788	789	931	1,720	-68	-3.8
<b>Short-term YA (other) Jobseekers (f)</b>	<b>31,792</b>	<b>16,823</b>	<b>13,996</b>	<b>30,819</b>	<b>-973</b>	<b>-3.1</b>
<b>Long-term YA (other) Customers</b>	<b>46,210</b>	<b>21,388</b>	<b>23,719</b>	<b>45,107</b>	<b>-1,103</b>	<b>-2.4</b>
CPS recipients (a)	1,279	818	516	1,334	55	4.3
Did not receive a payment (b)	1,228	581	786	1,367	139	11.3
Received a payment	43,703	19,989	22,417	42,406	-1,297	-3.0
Part-time study & work (c)	2	1	1	2	0	0.0
Part-time study & other YA activities (d)	42	18	28	46	4	9.5
Incapacitated (e)	1,567	551	943	1,494	-73	-4.7
Training	2,179	1,154	1,171	2,325	146	6.7
Self-employment development (e)	4	5	1	6	2	50.0
Full-time voluntary work	9	4	3	7	-2	-22.2
Other non-jobseekers (e)	1,574	635	985	1,620	46	2.9
<b>Long-term YA (other) Jobseekers (f)</b>	<b>38,326</b>	<b>17,621</b>	<b>19,285</b>	<b>36,906</b>	<b>-1,420</b>	<b>-3.7</b>
<b>All YA (other) Customers</b>	<b>85,628</b>	<b>42,272</b>	<b>41,287</b>	<b>83,559</b>	<b>-2,069</b>	<b>-2.4</b>
CPS recipients (a)	3,508	2,143	1,345	3,488	-20	-0.6
Did not receive a payment (b)	2,035	1,000	1,248	2,248	213	10.5
Received a payment	80,085	39,129	38,694	77,823	-2,262	-2.8
Part-time study & work (c)	3	1	3	4	1	33.3
Part-time study & other YA activities (d)	71	27	45	72	1	1.4
Incapacitated (e)	3,372	1,389	1,853	3,242	-130	-3.9
Training	3,140	1,828	1,592	3,420	280	8.9
Self-employment development (e)	9	11	1	12	3	33.3
Full-time voluntary work	10	5	3	8	-2	-20.0
Other non-jobseekers (e)	3,362	1,424	1,916	3,340	-22	-0.7
<b>All YA (other) Jobseekers (f)</b>	<b>70,118</b>	<b>34,444</b>	<b>33,281</b>	<b>67,725</b>	<b>-2,393</b>	<b>-3.4</b>

(a) Persons with YA eligibility who received CDEP Participant Supplement or add ons while participating in CDEP projects.

(b) Persons who did not receive a payment due to their own income and/or that of their partner or parents, where applicable. This group is often referred to as zero-paid.

(c) Those customers undertaking approved part-time study and work who are considered to have a full activity load and are not required to seek work.

(d) Those customers undertaking approved part-time study and other activities who are considered to have a full activity load and are not required to seek work.

(e) These categories are defined in the same way as in Table 2, except that those customers combining these activities with part-time study are classified under part-time study and other activities.

(f) Those customers who received a payment and generally are required to search for work. These customers form the basis of the population group in Tables 2 - 7.

Notes:

- For information on short-term and long-term categories please refer to the Glossary.

- Most of the figures in this publication are averages and have been rounded. As a result, discrepancies may occur between sums of component items and totals, and in the calculation of variations.

**TABLE 4 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE (OTHER)**  
**TIME SERIES (a)**

	Short-term	Long-term	Total
February 2004	189,985	272,224	462,209
March 2004	180,650	262,525	443,175
April 2004	177,247	255,059	432,306
May 2004	176,366	249,705	426,071
June 2004	176,087	244,647	420,734
July 2004	175,344	244,846	420,190
August 2004	169,186	237,526	406,712
September 2004	165,156	231,221	396,377
October 2004	161,169	224,985	386,154
November 2004	157,970	220,919	378,889
December 2004	165,824	236,981	402,805
January 2005	182,718	248,933	431,651
February 2005	180,830	241,737	422,567
March 2005	172,254	231,336	403,590
April 2005	168,095	223,258	391,353
May 2005	167,200	217,727	384,927
June 2005	165,755	212,595	378,350
July 2005	167,154	213,585	380,739
August 2005	162,525	209,424	371,949
September 2005	159,378	205,254	364,632
October 2005	155,525	201,678	357,203
November 2005	151,863	200,077	351,940
December 2005	157,829	215,881	373,710
January 2006	173,502	229,230	402,732
February 2006	173,305	224,048	397,353
<i>Variation January 2006 -February 2006</i>			
<i>Number</i>	-197	-5,182	-5,379
<i>Per cent</i>	-0.1	-2.3	-1.3

(a) This table presents data using the revised method of measuring the number of people receiving labour market payment introduced in July 2002. Revised historical data back to May 1998 is in Table B, July 2002 publication.

Notes:

- For information on short-term and long-term categories please refer to the Glossary.
- Most of the figures in this publication are averages and have been rounded. As a result, discrepancies may occur between sums of component items and totals, and in the calculation of variations.

**TABLE 5 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE (OTHER)  
BY STATE**

State	January 2006	February 2006	Variation	
			January - February Number	Per cent
<b>SHORT-TERM JOBSEEKERS</b>				
New South Wales	58,727	58,272	-455	-0.8
Victoria	40,998	41,383	385	0.9
Queensland	36,447	36,564	117	0.3
South Australia	14,241	14,324	83	0.6
Western Australia	14,567	14,327	-240	-1.6
Tasmania	4,950	4,818	-132	-2.7
Northern Territory	1,877	1,882	5	0.3
Australian Capital Territory	1,695	1,735	40	2.4
<b>AUSTRALIA</b>	<b>173,502</b>	<b>173,305</b>	<b>-197</b>	<b>-0.1</b>
<b>LONG-TERM JOBSEEKERS</b>				
New South Wales	80,028	78,241	-1,787	-2.2
Victoria	57,407	56,265	-1,142	-2.0
Queensland	39,236	38,284	-952	-2.4
South Australia	20,154	19,834	-320	-1.6
Western Australia	16,797	16,141	-656	-3.9
Tasmania	9,963	9,729	-234	-2.3
Northern Territory	3,242	3,199	-43	-1.3
Australian Capital Territory	2,403	2,355	-48	-2.0
<b>AUSTRALIA</b>	<b>229,230</b>	<b>224,048</b>	<b>-5,182</b>	<b>-2.3</b>
<b>TOTAL JOBSEEKERS</b>				
New South Wales	138,755	136,513	-2,242	-1.6
Victoria	98,405	97,648	-757	-0.8
Queensland	75,683	74,848	-835	-1.1
South Australia	34,395	34,158	-237	-0.7
Western Australia	31,364	30,468	-896	-2.9
Tasmania	14,913	14,547	-366	-2.5
Northern Territory	5,119	5,081	-38	-0.7
Australian Capital Territory	4,098	4,090	-8	-0.2
<b>AUSTRALIA</b>	<b>402,732</b>	<b>397,353</b>	<b>-5,379</b>	<b>-1.3</b>

Note: The majority of figures in this publication are averages, and have been rounded. As a result, discrepancies may occur between sums of component items and totals. The discrepancies may also affect the calculation of the variations in Table 2, 3, 5 and 7.

**TABLE 6 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE (OTHER)  
BY AGE AND SEX (FEBRUARY 2006)**

Age	Short-term Jobseekers		Long-term Jobseekers		Total Jobseekers	
	Number	Per cent	Number	Per cent	Number	Per cent
<b>MALES</b>						
Less than 18 years	5,212	4.5	3,657	2.6	8,869	3.5
18 - 20 years	11,598	10.0	13,954	10.0	25,552	10.0
21 - 24 years	21,110	18.2	18,167	13.1	39,277	15.4
25 - 29 years	18,916	16.3	18,022	13.0	36,938	14.5
30 - 39 years	27,449	23.7	29,819	21.5	57,268	22.5
40 - 49 years	16,562	14.3	24,916	17.9	41,478	16.3
50 - 59 years	11,037	9.5	22,085	15.9	33,122	13.0
60 years and over	4,103	3.5	8,249	5.9	12,352	4.8
<b>TOTAL</b>	<b>115,987</b>	<b>100.0</b>	<b>138,869</b>	<b>100.0</b>	<b>254,856</b>	<b>100.0</b>
<b>FEMALES</b>						
Less than 18 years	4,989	8.7	4,364	5.1	9,353	6.6
18 - 20 years	8,993	15.7	14,911	17.5	23,904	16.8
21 - 24 years	11,959	20.9	13,311	15.6	25,270	17.7
25 - 29 years	7,258	12.7	8,078	9.5	15,336	10.8
30 - 39 years	6,992	12.2	10,391	12.2	17,383	12.2
40 - 49 years	7,226	12.6	16,936	19.9	24,162	17.0
50 - 59 years	8,001	14.0	14,342	16.8	22,343	15.7
60 years and over	1,900	3.3	2,846	3.3	4,746	3.3
<b>TOTAL</b>	<b>57,318</b>	<b>100.0</b>	<b>85,179</b>	<b>100.0</b>	<b>142,497</b>	<b>100.0</b>
<b>PERSONS</b>						
Less than 18 years	10,201	5.9	8,021	3.6	18,222	4.6
18 - 20 years	20,591	11.9	28,865	12.9	49,456	12.4
21 - 24 years	33,069	19.1	31,478	14.0	64,547	16.2
25 - 29 years	26,174	15.1	26,100	11.6	52,274	13.2
30 - 39 years	34,441	19.9	40,210	17.9	74,651	18.8
40 - 49 years	23,788	13.7	41,852	18.7	65,640	16.5
50 - 59 years	19,038	11.0	36,427	16.3	55,465	14.0
60 years and over	6,003	3.5	11,095	5.0	17,098	4.3
<b>TOTAL</b>	<b>173,305</b>	<b>100.0</b>	<b>224,048</b>	<b>100.0</b>	<b>397,353</b>	<b>100.0</b>

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	January 2006	February 2006	Variation	
			January - February Number	Per cent
<i>EAST COAST (SYDNEY)</i>				
Bondi Junction	1,344	1,407	63	4.7
Chatswood	1,195	1,213	18	1.5
Darlinghurst	1,794	1,820	26	1.4
Darlinghurst YSU	36	38	2	%
Hornsby	886	931	45	5.1
Leichhardt	1,642	1,654	12	0.7
Maroubra	1,293	1,316	23	1.8
Marrickville	1,586	1,594	8	0.5
Northern Beaches	1,090	1,112	22	2.0
Sydney Central YSU	0	1	1	%
Other (a)	17	19	2	%
<i>Total</i>	10,883	11,105	222	2.0
<i>EAST COAST (WOLLONGONG)</i>				
Caringbah	1,558	1,575	17	1.1
Corrimal	1,466	1,478	12	0.8
Dapto	1,254	1,240	-14	-1.1
Hurstville	1,498	1,477	-21	-1.4
Nowra	2,181	2,166	-15	-0.7
Redfern	1,386	1,442	56	4.0
Rockdale	1,480	1,517	37	2.5
Shellharbour	1,697	1,648	-49	-2.9
Sutherland	40	48	8	%
Ulladulla	529	547	18	3.4
Wollongong	2,086	2,047	-39	-1.9
Other (a)	41	42	1	%
<i>Total</i>	15,216	15,227	11	0.1

Note: For footnotes see end of table.

**TABLE 7 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	January 2006	February 2006	Variation	
			January - February Number	Per cent
<i>HUNTER NSW</i>				
Armidale	1,352	1,308	-44	-3.3
Cessnock	965	901	-64	-6.6
Charlestown	2,764	2,700	-64	-2.3
Ettalong	1,188	1,187	-1	-0.1
Forster	878	863	-15	-1.7
Gosford*	1,962	1,948	-14	-0.7
Gunnedah	513	499	-14	-2.7
Inverell	746	717	-29	-3.9
Kempsey	1,389	1,372	-17	-1.2
Kurri Kurri	618	584	-34	-5.5
Lakehaven	1,811	1,770	-41	-2.3
Maitland	1,883	1,825	-58	-3.1
Mayfield	1,183	1,177	-6	-0.5
Muswellbrook	677	653	-24	-3.5
Nambucca Heads	1,262	1,237	-25	-2.0
Nelson Bay	557	558	1	0.2
Newcastle	1,882	1,813	-69	-3.7
Port Macquarie	2,039	1,953	-86	-4.2
Raymond Terrace	1,070	1,035	-35	-3.3
Singleton	369	362	-7	-1.9
Tamworth	1,959	1,900	-59	-3.0
Taree	1,871	1,813	-58	-3.1
The Entrance	1,181	1,168	-13	-1.1
Toronto	1,277	1,214	-63	-4.9
Wallsend	1,869	1,852	-17	-0.9
Wyong	692	685	-7	-1.0
Other (a)	65	69	4	%
<i>Total</i>	34,022	33,163	-859	-2.5

Note: For footnotes see end of table.

\*12/05/2003 recipients transferred from Gosford NSS to Gosford CSC.

**TABLE 7 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	January 2006	February 2006	Variation	
			January - February Number	Per cent
<i>SOUTH METROPOLITAN NSW</i>				
Ashfield	0	0	0	%
Bankstown	3,900	3,915	15	0.4
Burwood*	1,674	1,660	-14	-0.8
Cabramatta	2,297	2,219	-78	-3.4
Camden	532	554	22	4.1
Campbelltown	2,649	2,608	-41	-1.5
Campsie	2,306	2,320	14	0.6
Fairfield	4,121	3,929	-192	-4.7
Ingleburn	1,233	1,236	3	0.2
Lakemba	16	15	-1	%
Liverpool	4,385	4,327	-58	-1.3
Revesby	6	2	-4	%
Strathfield	28	10	-18	%
Other (a)	3	6	3	%
<i>Total</i>	23,150	22,801	-349	-1.5
<i>WEST NSW</i>				
Auburn	2,587	2,487	-100	-3.9
Baulkham Hills	779	823	44	5.6
Blacktown	3,432	3,352	-80	-2.3
Hawkesbury	873	881	8	0.9
Katoomba	774	711	-63	-8.1
Lithgow	744	716	-28	-3.8
Merrylands	1,970	1,983	13	0.7
Mt Druitt	2,650	2,593	-57	-2.2
Mudgee	763	737	-26	-3.4
Parramatta	2,226	2,114	-112	-5.0
Penrith	1,733	1,683	-50	-2.9
Ryde	1,153	1,131	-22	-1.9
Springwood	416	422	6	1.4
St Marys	1,869	1,851	-18	-1.0
Other (a)	24	26	2	%
<i>Total</i>	21,993	21,510	-483	-2.2

Note: For footnotes see end of table.

\*Burwood CSC was opened on 24/10/05 and recipients previously serviced by Ashfield and Strathfield will be serviced in Burwood.

Ashfield and Strathfield CSC's closed on 21/10/05.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	January 2006	February 2006	Variation	
			January - February Number	Per cent
<i>SOUTH WEST NSW</i>				
Albury	2,447	2,388	-59	-2.4
Batemans Bay	900	895	-5	-0.6
Bathurst	977	962	-15	-1.5
Bega	820	793	-27	-3.3
Belconnen	1,262	1,282	20	1.6
Bourke	433	424	-9	-2.1
Bowral	546	535	-11	-2.0
Braddon	1,156	1,122	-34	-2.9
Cooma	354	338	-16	-4.5
Cowra	523	498	-25	-4.8
Deniliquin	296	300	4	1.4
Dubbo	2,059	2,056	-3	-0.1
Goulburn	788	757	-31	-3.9
Griffith	589	569	-20	-3.4
Gungahlin	110	104	-6	-5.5
Lanyon	57	53	-4	%
Leeton	344	338	-6	-1.7
Narooma	398	389	-9	-2.3
Orange	1,120	1,078	-42	-3.8
Parkes	1,021	992	-29	-2.8
Queanbeyan	604	583	-21	-3.5
Tuggeranong	790	777	-13	-1.6
Tumut	353	339	-14	-4.0
Wagga	1,831	1,750	-81	-4.4
Woden	729	755	26	3.6
Yass	126	124	-2	-1.6
Young	432	423	-9	-2.1
Other (a)	26	26	0	%
<i>Total</i>	21,091	20,650	-441	-2.1

Note: For footnotes see end of table.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	January 2006	February 2006	Variation	
			January - February Number	Per cent
<i>NORTH-CENTRAL VICTORIA</i>				
Box Hill	1,978	2,022	44	2.2
Broadmeadows	4,051	3,871	-180	-4.4
Darebin	4,013	4,005	-8	-0.2
Echuca	472	470	-2	-0.4
Epping	2,291	2,249	-42	-1.8
Greensborough	1,682	1,693	11	0.7
Heidelberg	30	33	3	%
Lilydale	1,525	1,507	-18	-1.2
Moreland	2,991	3,012	21	0.7
Newmarket	1,879	1,895	16	0.9
Ringwood	1,909	1,890	-19	-1.0
Seymour	644	618	-26	-4.0
Shepparton	2,389	2,367	-22	-0.9
Sth Melbourne	877	859	-18	-2.1
Wangaratta	1,758	1,723	-35	-2.0
Windsor (VIC)	3,364	3,381	17	0.5
Yarra*	2,848	2,918	70	2.5
Other (a)	27	24	-3	%
<i>Total</i>	34,728	34,537	-191	-0.5

Note: For footnotes see end of table.

\* Yarra CSC was opened on 27/6/05. Recipients previously serviced by Fitzroy and Richmond CSC's have been transferred to Yarra CSC.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	January 2006	February 2006	Variation	
			January - February Number	Per cent
<i>SOUTH-EAST VICTORIA</i>				
Bairnsdale	880	901	21	2.4
Belgrave*	588	597	9	1.5
Camberwell	1,077	1,129	52	4.8
Cheltenham	2,091	2,063	-28	-1.3
Cranbourne	1,309	1,304	-5	-0.4
Dandenong	2,915	2,892	-23	-0.8
Fountain Gate	2,317	2,383	66	2.8
Frankston	3,305	3,304	-1	-0.0
Glen Waverley	1,157	1,138	-19	-1.6
Leongatha	2	2	0	%
Mornington	549	544	-5	-0.9
Morwell	2,584	2,560	-24	-0.9
Oakleigh	2,051	2,053	2	0.1
Rosebud	895	866	-29	-3.2
Rowville	466	462	-4	-0.9
Sale	921	910	-11	-1.2
Springvale	2,547	2,476	-71	-2.8
Wantirna*	1,374	1,377	3	0.2
Warragul	482	474	-8	-1.7
Wonthaggi	613	595	-18	-2.9
Other (a)	13	10	-3	%
<i>Total</i>	28,136	28,040	-96	-0.3

Note: For footnotes see end of table.

\* Belgrave and Wantirna CSCs were previously included under Knox. Knox no longer exists and has been removed from list.

Belgrave and Wantirna CSCs are shown independently.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	January 2006	February 2006	Variation	
			January - February Number	Per cent
<i>WEST VICTORIA</i>				
Ararat	359	344	-15	-4.2
Ballarat	3,349	3,282	-67	-2.0
B Central*	1,197	1,133	-64	-5.3
Bendigo	2,295	2,294	-1	-0.0
Colac	490	468	-22	-4.5
Corio	1,833	1,816	-17	-0.9
Essendon (Airport West)	1,331	1,335	4	0.3
Footscray	1,771	1,710	-61	-3.4
Geelong	3,588	3,472	-116	-3.2
Hamilton	406	404	-2	-0.5
Horsham	778	768	-10	-1.3
Maryborough (VIC)	579	582	3	0.5
Melton	1,187	1,223	36	3.0
Mildura	1,874	1,826	-48	-2.6
Newport	1,239	1,259	20	1.6
Portland	503	487	-16	-3.2
Stawell	226	228	2	0.9
Sunbury	775	766	-9	-1.2
Sunshine	3,192	3,243	51	1.6
Swan Hill	888	880	-8	-0.9
Warrnambool	1,007	1,005	-2	-0.2
Watergardens	3,783	3,688	-95	-2.5
Werribee	2,599	2,580	-19	-0.7
Other (a)	16	8	-8	%
<i>Total</i>	35,265	34,801	-464	-1.3

Note: For footnotes see end of table.

\*On 10/10/05 B Central was opened and recipients previously serviced by Bendigo will be serviced in B Central.

**TABLE 7 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	January 2006	February 2006	Variation	
			January - February Number	Per cent
<i>BRISBANE</i>				
Annerley	975	938	-37	-3.8
Bundaberg	3,112	3,125	13	0.4
Caboolture	2,413	2,377	-36	-1.5
Caloundra	1,347	1,363	16	1.2
Capalaba	812	813	1	0.1
Chermside	979	972	-7	-0.7
Cleveland	830	858	28	3.4
Fortitude Valley	1,729	1,724	-5	-0.3
Gympie	1,339	1,296	-43	-3.2
Hervey Bay	1,288	1,267	-21	-1.6
Kawana Waters	614	602	-12	-2.0
Kingaroy	849	761	-88	-10.4
Maroochydore	1,794	1,748	-46	-2.6
Maryborough	1,307	1,276	-31	-2.4
Mitchelton	1,124	1,087	-37	-3.3
Mt Gravatt	1,992	1,959	-33	-1.7
Nambour	1,141	1,098	-43	-3.8
Noosa	1,191	1,203	12	1.0
Nundah	1,205	1,214	9	0.7
Redcliffe	1,700	1,649	-51	-3.0
Stones Corner	1,809	1,743	-66	-3.6
Strathpine	1,151	1,140	-11	-1.0
Toowong	1,194	1,146	-48	-4.0
Wynnum	838	828	-10	-1.2
Other (a)	3	3	0	%
<i>Total</i>	32,736	32,190	-546	-1.7

Note: For footnotes see end of table.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	January 2006	February 2006	Variation	
			January - February Number	Per cent
<i>CENTRAL &amp; NORTHERN QUEENSLAND</i>				
Atherton	826	816	-10	-1.2
Ayr	432	479	47	10.9
Biloela	181	172	-9	-5.0
Bowen	563	543	-20	-3.6
Cairns EMS (3)	2,952	3,112	160	5.4
Cairns FAO (3)	7	20	13	%
Cairns Ret (3)	0	1	1	%
Charters Towers	346	343	-3	-0.9
Edmonton	3	2	-1	%
Emerald	357	328	-29	-8.1
Gladstone	979	966	-13	-1.3
Greenfields	1	1	0	%
Indigenous ISC (2)	316	321	5	1.6
Ingham	349	324	-25	-7.2
Innisfail	817	844	27	3.3
Longreach (4)	382	118	-264	%
Mackay	2,032	2,004	-28	-1.4
Mareeba	498	469	-29	-5.8
Mossman	298	335	37	12.4
Mt Isa	944	959	15	1.6
Normanton	191	182	-9	-4.7
Palm Island (2)	284	285	1	0.4
Rockhampton	2,330	2,236	-94	-4.0
Smithfield	89	98	9	%
Thursday Is	209	193	-16	-7.7
Townsville City (1)	12	13	1	%
Townsville Employment Services (1)	3,270	3,575	305	9.3
Townsville FAO (1)	7	7	0	%
Townsville Retirement (1)	3	4	1	%
Whitsunday	383	390	7	1.8
Yarrabah RASC (2)	132	133	1	0.8
Yeppoon	474	452	-22	-4.6
Other (a)	197	194	-3	-1.5
<i>Total</i>	19,864	19,919	55	0.3

Note: For footnotes see end of the table.

1. As of November 2003 the above offices have changed names. Townsville Employment Services was previously known as Aitkenvale (Centrepoint), Townsville FAO was previously known as Ross River (Elizabeth St) and Townsville Retirement was previously known as Willows.

Unemployment recipients are being transferred from Townsville Retirement to Townsville Employment Services. Townsville City is now an access point only and recipients are being transferred within the Townsville area to the appropriate CSC's.

2. As of 29 March 2004 Cairns YAC is now known as Yarrabah RASC, Cairns Remote is now known as Indigenous ISC and Townsville YSC, is now known as Palm Island. Recipients are being transferred from these sites to better service the needs of Indigenous and rural recipients.

3. As of 28 May 2004, Cairns is now known as Cairns EMS, Earville is now known as Cairns FAO and Cairns Grafton St is now known as Cairns Ret.

4. Longreach CSC was opened on 25/2/05. Recipients previously serviced by Rockhampton will be serviced in Longreach.

**TABLE 7 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	January 2006	February 2006	Variation	
			January - February Number	Per cent
<i>SOUTH AUSTRALIA</i>				
Berri	1,024	1,012	-12	-1.2
Broken Hill	1,039	1,018	-21	-2.0
Ceduna	197	196	-1	-0.5
Cooper Pedy	126	133	7	5.6
Currie St (Adelaide)	763	729	-34	-4.5
Edwardstown	2,787	2,769	-18	-0.6
Elizabeth	2,604	2,566	-38	-1.5
Enfield	1,717	1,730	13	0.8
Gawler	1,205	1,225	20	1.7
Glenelg	993	1,030	37	3.7
Kadina	621	639	18	2.9
Kilkenny	1,921	1,922	1	0.1
Modbury	2,083	2,060	-23	-1.1
Mt Barker	821	833	12	1.5
Mt Gambier	1,456	1,442	-14	-1.0
Murray Bridge	869	870	1	0.1
Noarlunga	2,974	3,020	46	1.5
Norwood	2,015	1,959	-56	-2.8
Parkside	0	0	0	%
Port Adelaide	1,819	1,770	-49	-2.7
Port Augusta	717	725	8	1.1
Port Lincoln	697	658	-39	-5.6
Port Pirie	1,098	1,074	-24	-2.2
Salisbury	2,671	2,665	-6	-0.2
Torrensville	1,714	1,668	-46	-2.7
Victor Harbor	608	611	3	0.5
Whyalla	1,004	956	-48	-4.8
Other (a)	31	26	-5	%
<i>Total</i>	35,574	35,306	-268	-0.8

Note: For footnotes see end of table.

**TABLE 7 - JOBBEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	January 2006	February 2006	Variation	
			January - February Number	Per cent
<i>WESTERN AUSTRALIA</i>				
Albany	1,079	1,035	-44	-4.1
Armadale	1,026	1,004	-22	-2.1
Bunbury	1,773	1,697	-76	-4.3
Busselton*	337	355	18	5.3
Cannington	1,670	1,601	-69	-4.1
Carnarvon	255	254	-1	-0.4
Centrelink City*	3	5	2	%
Christmas Island	18	16	-2	%
Cocos Island	47	43	-4	%
Collie	4	4	0	%
Esperance	305	321	16	5.2
Fremantle	1,581	1,492	-89	-5.6
Geraldton	1,441	1,433	-8	-0.6
Gosnells	1,175	1,113	-62	-5.3
Innaloo	1,917	1,882	-35	-1.8
Joondalup	1,410	1,405	-5	-0.4
Kalgoorlie	646	635	-11	-1.7
Karratha	271	265	-6	-2.2
Mandurah	1,390	1,304	-86	-6.2
Midland	1,957	1,985	28	1.4
Mirrabooka	2,159	1,993	-166	-7.7
Morley	2,464	2,308	-156	-6.3
Northam	597	582	-15	-2.5
Rockingham*	1,806	1,801	-5	-0.3
South Hedland	312	326	14	4.5
Spearwood	1,157	1,117	-40	-3.5
Victoria Park	2,509	2,411	-98	-3.9
Warwick Grove	1,073	1,050	-23	-2.1
Other (a)	461	492	31	6.7
<i>Total</i>	30,843	29,929	-914	-3.0

Note: For footnotes see end of table.

\*As of 30 May 2003 Kwinana became a sub office of Rockingham.

\*From 30 June 2003 processes at Centerlink City, formerly known as Milligan Street, became limited to forms lodgement and quick general enquiries only.

\*On 14 February 2005 Busselton was established as a full time office. Recipients previously serviced by Bunbury will be serviced in Busselton.

**TABLE 7 - JOBSEEKERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	January 2006	February 2006	Variation	
			January - February Number	Per cent
<i>TASMANIA</i>				
Bridgewater	705	671	-34	-4.8
Burnie	1,838	1,766	-72	-3.9
Devonport	1,938	1,881	-57	-2.9
Glenorchy	1,861	1,867	6	0.3
Hobart	2,032	2,005	-27	-1.3
Huonville	639	615	-24	-3.8
Launceston	4,236	4,124	-112	-2.6
Mowbray	19	17	-2	%
Rosny Park	1,195	1,144	-51	-4.3
Sorell	522	547	25	4.8
Other (a)	22	19	-3	%
<i>Total</i>	15,007	14,656	-351	-2.3
<i>NORTH AUSTRALIA</i>				
Alice Springs	829	793	-36	-4.3
Alice Springs (Remote)*	31	23	-8	%
Broome	271	291	20	7.4
Casuarina	1,172	1,148	-24	-2.0
Casuarina YSC	0	0	0	%
Derby	113	106	-7	-6.2
Katherine	707	699	-8	-1.1
Knuckey Street	644	645	1	0.2
Kununurra	141	144	3	2.1
Nhulunbuy	153	142	-11	-7.2
Palmerston	892	909	17	1.9
Tangentyere	186	179	-7	-3.8
Tennant Creek	163	180	17	10.4
Tennant Creek (Remote)	72	74	2	%
Other (a)	437	443	6	1.4
<i>Total</i>	5,811	5,776	-35	-0.6

Note: For footnotes see end of table.

In October 2005, region codes were transferred from Alice Springs (Remote) CSC to Alice Springs CSC.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	January 2006	February 2006	Variation	
			January - February Number	Per cent
<i>PACIFIC CENTRAL</i>				
Ballina	1,301	1,288	-13	-1.0
Beaudesert	424	428	4	0.9
Beenleigh	1,724	1,684	-40	-2.3
Biggera Waters	1,554	1,569	15	1.0
Browns Plains	1,474	1,402	-72	-4.9
Brunswick Heads	687	688	1	0.1
Byron Bay	811	803	-8	-1.0
Casino	805	788	-17	-2.1
Charleville	170	166	-4	-2.4
Coffs Harbour	3,188	3,127	-61	-1.9
Dalby	651	630	-21	-3.2
Goodna	1,174	1,173	-1	-0.1
Goondiwindi	328	322	-6	-1.8
Grafton	1,852	1,788	-64	-3.5
Inala	1,427	1,400	-27	-1.9
Ipswich	2,300	2,314	14	0.6
Lightning Ridge	5	5	0	%
Lismore	2,504	2,405	-99	-4.0
Moree	584	563	-21	-3.6
Murwillumbah	704	695	-9	-1.3
Narrabri	392	384	-8	-2.0
Nerang	1,735	1,700	-35	-2.0
Palm Beach	2,151	2,162	11	0.5
Roma	198	192	-6	-3.0
Southport	2,554	2,509	-45	-1.8
Stanthorpe	396	412	16	4.0
Toowoomba	2,641	2,560	-81	-3.1
Tweed Heads	1,571	1,518	-53	-3.4
Walgett	433	433	0	0.0
Warwick	587	561	-26	-4.4
Woodridge	1,999	1,997	-2	-0.1
Other (a)	21	25	4	%
<i>Total</i>	38,345	37,691	-654	-1.7

Note: For footnotes see end of table.

**TABLE 7 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE  
(OTHER) BY AREA SUPPORT OFFICE AND CUSTOMER SERVICE CENTRE**

<i>Area Support Office and Customer Service Centre</i>	January 2006	February 2006	Variation	
			January - February Number	Per cent
<i>CENTRELINK CALL CENTRES*</i>				
Adelaide	3	3	0	%
Bendigo	1	0	-1	%
Brisbane	1	0	-1	%
Bunbury	0	0	0	%
Cairns	0	0	0	%
Cardiff	0	0	0	%
Coffs Harbour	0	0	0	%
Geelong	0	0	0	%
Gosford	0	0	0	%
Hobart	1	0	-1	%
Illawarra	1	1	0	%
Latrobe	1	1	0	%
Liverpool	0	0	0	%
Maryborough	0	0	0	%
Moorabbin	0	0	0	%
Moreland	1	0	-1	%
Newcastle	3	2	-1	%
Perth	2	0	-2	%
Port Augusta	0	0	0	%
Port Macquarie	3	0	-3	%
Sydney	0	0	0	%
Toowoomba	1	0	-1	%
Townsville	1	0	-1	%
Tweed Heads	1	1	0	%
Warilla	0	0	0	%
Wendouree	0	0	0	%
<i>Total</i>	20	8	-12	%
NOT CODED TO AN AREA	48	44	-4	%
<b>AUSTRALIA</b>	<b>402,732</b>	<b>397,353</b>	<b>-5,379</b>	<b>-1.3</b>

(a) Recipients not coded to a Customer Service Centre.

% Monthly variations in percentage terms are not included where the Customer Service Centre has a population less than 100 in both of the reported months.

\*Jobseekers receiving NSA / YA (o) in the Centrelink Call Centres were previously counted in various Area Offices.

Note: The majority of figures in this publication are averages, and have been rounded. As a result, discrepancies may occur between sums of component items and totals. The discrepancies may also affect the calculation of the variations in Table 2, 3, 5 and 7.

**TABLE 8 - JOBBEERS RECEIVING NEWSTART ALLOWANCE AND YOUTH ALLOWANCE (OTHER)  
BY FORTNIGHTLY EARNINGS (%) AND SEX (a), FORTNIGHT TO 17 FEBRUARY 2006**

<i>Fortnightly Earnings</i>	Short-term Jobseekers	Long-term Jobseekers	Total Jobseekers
<b>MALES</b>			
Did not earn an income	85.6	82.5	83.9
Earned an income	14.4	17.5	16.1
Amount earned			
\$0.01 - \$62.00	0.8	1.2	1.0
\$62.01 - \$142.00	2.7	3.3	3.0
\$142.01 - \$236.00	2.7	3.4	3.1
\$236.01 - \$316.00	1.8	2.3	2.1
Over \$316.00	6.4	7.1	6.8
Total	100.0	100.0	100.0
<b><i>Jobseekers receiving NSA and YA (other)</i></b>	<b><i>115,200</i></b>	<b><i>138,117</i></b>	<b><i>253,317</i></b>
<b>FEMALES</b>			
Did not earn an income	77.4	73.7	75.2
Earned an income	22.6	26.3	24.8
Amount earned			
\$0.01 - \$62.00	1.4	1.7	1.6
\$62.01 - \$142.00	4.0	4.5	4.3
\$142.01 - \$236.00	4.1	5.0	4.6
\$236.01 - \$316.00	3.0	3.5	3.3
Over \$316.00	10.1	11.6	11.0
Total	100.0	100.0	100.0
<b><i>Jobseekers receiving NSA and YA (other)</i></b>	<b><i>56,777</i></b>	<b><i>84,673</i></b>	<b><i>141,450</i></b>
<b>PERSONS</b>			
Did not earn an income	82.9	79.2	80.8
Earned an income	17.1	20.8	19.2
Amount earned			
\$0.01 - \$62.00	1.0	1.4	1.2
\$62.01 - \$142.00	3.1	3.8	3.5
\$142.01 - \$236.00	3.2	4.0	3.7
\$236.01 - \$316.00	2.2	2.8	2.5
Over \$316.00	7.6	8.8	8.3
Total	100.0	100.0	100.0
<b><i>Jobseekers receiving NSA and YA (other)</i></b>	<b><i>171,977</i></b>	<b><i>222,790</i></b>	<b><i>394,767</i></b>

(a) Total figures in this table are different from Tables 2 to 7 because of different methodologies applied. Tables 2 to 7 are based on averages of weekly figures while this table is based on point in time data. See Explanatory Notes for further information.

## EXPLANATORY NOTES

### Introduction

This publication provides monthly statistical information on DEWR labour market and related payments administered by Centrelink. These Explanatory Notes provide details of the scope and methodology of the publication, as well as the policy changes which have affected the data since the publication was introduced in December 1995 by the then Department of Social Security (which became FaCS in October 1998).

Prior to December 1995, this publication was titled the '*Monthly Job Search and Newstart Allowance Statistics*'.

### Scope

The primary focus of the publication is to provide information on unemployed people on Newstart Allowance and Youth Allowance, with a particular focus on the total number of jobseekers. The number of people on Mature Age Allowance, Partner Allowance and Widow Allowance are also reported.

### Methodology

Data in this publication relate to the average number of people who are both eligible (eg. meet 'unemployed' qualification) and entitled (eg. meet income and assets criteria) to receive a payment calculated over a reference month. Averages are calculated using figures collected for each Friday throughout the reference month.

Table 1 provides information on the total number of unemployed people on Newstart Allowance and Youth Allowance. The Youth Allowance population is split into Youth Allowance (full-time students), Youth Allowance (apprentices) and Youth Allowance (other) categories. Numbers of people on Mature Age Allowance, Partner Allowance and Widow Allowance are also provided.

Tables 2 and 3 provide a summary of the Newstart Allowance and Youth Allowance (other) populations and show the derivation of the respective jobseeker populations (see the reference to *Jobseekers* in the Comparability of Data section of these Explanatory Notes). These populations are added together to derive the total number of jobseekers. Tables 4 to 8 provide information on the total jobseeker population.

The earnings data in Table 8 is derived using a different methodology to that of the other tables in the publication. Table 8 is based on the combined population of jobseekers who are eligible for and entitled to receive Newstart Allowance or Youth Allowance (other) at the end of the second last week in the month. Thus, the data obtained from this table will not be directly comparable with those calculated using monthly averages in other tables.

## Payment History

### *Youth Allowance*

From 1 July 1998 Youth Allowance was introduced to provide income support to young people, including students, those looking for work, and those who are sick. Youth Allowees may be undertaking full-time study, full-time job search or a combination of approved activities. Some young people will be exempt from the activity test because of their personal circumstances, eg. illness, homelessness or major personal crisis. The Youth Allowance replaced:

- AUSTUDY for 16-24 year olds (and certain 15 year olds);
- Newstart Allowance for 16-20 year olds (and certain 15 year olds);
- Youth Training Allowance for 16-17 year olds (and certain 15 year olds);
- Sickness Allowance for 16-20 year olds (and certain 15 year olds); and
- More-than-minimum rate Family Payment for secondary students aged 16-18 not getting AUSTUDY.

Youth Allowance recipients are subject to the parental means test. Under previous arrangements, unemployed people aged 18 to 20 were not subject to the parental means test, unlike 18 to 20 year old students.

Special provisions applied for 18 to 20 year olds who were already on Newstart or Sickness Allowance at the date of announcement of Youth Allowance, and who remained on payment when Youth Allowance commenced on 1 July 1998. This group were able to remain on their existing payment and retain their existing benefits.

Youth Allowance had a significant downward effect on Newstart Allowance numbers from July 1998 and total jobseeker numbers due to the parental means test.

### *Newstart Allowance*

From 1 July 1998, Newstart Allowance for 16-20 year olds (and certain 15 year olds) was replaced by Youth Allowance. Young people aged 18 to 20 years old who were on Newstart or Sickness Allowance at the date of announcement of Youth Allowance, and when Youth Allowance commenced on 1 July 1998 were able to remain on Newstart Allowance.

From 20 September 1996, Job Search Allowance and Newstart Allowance were combined into one payment – Newstart Allowance – which was payable to eligible recipients aged 18 years and over and to some people who were in receipt of Job Search Allowance and aged under 18 at 31 December 1994 (see *Job Search Allowance*).

Prior to 20 September 1996, Newstart Allowance was payable to eligible persons over 18 years who had been registered as unemployed with the Commonwealth Employment Service (CES) for 12 months or more.

<i>Job Search Allowance</i>	<p>From 20 September 1996, the payment was combined with Newstart Allowance to form one payment called Newstart Allowance. All Job Search Allowance recipients were transferred to Newstart Allowance.</p> <p>Prior to 20 September 1996, Job Search Allowance was payable to eligible persons who had been registered as unemployed with the CES for up to 12 months. It was also payable to eligible persons who were in receipt of Job Search Allowance and under 18 years of age at 31 December 1994. Persons aged 15 to 18 years who were not receiving Job Search Allowance prior to 1 January 1995 commenced on Youth Training Allowance.</p>
<i>Sickness Allowance</i>	<p>From 17 March 1996, persons in receipt of Newstart Allowance or Youth Training Allowance who became temporarily incapacitated no longer transferred to Sickness Allowance after 13 weeks. This change had the effect of increasing total Newstart Allowance/Youth Training Allowance figures but did not affect Jobseeker figures as those recipients who were incapacitated were excluded from the Newstart and Youth Training Jobseeker populations.</p> <p>Under current arrangements, these recipients remain on their existing payments but are exempt from the activity test for the duration of their medical certificates. People who become unemployed because of illness, and those who suffer a potential loss of income due to sickness, are paid Newstart Allowance because they are unemployed.</p> <p>Sickness Allowance for 16 to 20 year olds (and certain 15 year olds) has now been replaced by Youth Allowance, which was introduced on 1 July 1998 (see <i>Youth Allowance</i>).</p>
<i>Partner Allowance</i>	<p>20 September 2003, Partner Allowance was closed off to new claimants. People on Partner Allowance before this date can remain on the allowance while they remain 'current', that is retain eligibility and entitlement for the allowance.</p> <p>From 1 July 1995 Partner Allowance has only been granted to persons who are dependent partners of pensioners and allowees who were born before 1 July 1955, have no dependent children and have little or no recent workforce experience. Other dependent partners have to qualify for an income support payment in their own right, such as Newstart Allowance.</p> <p>Partner Allowance was introduced in September 1994, and was paid to partners of persons receiving Job Search Allowance, Newstart Allowance, Sickness Allowance or Special Benefit if certain eligibility criteria were satisfied.</p>
<i>Youth Training Allowance</i>	<p>Youth Training Allowance was replaced by Youth Allowance on 1 July 1998 (see <i>Youth Allowance</i>).</p> <p>From 1 January 1995, eligible persons aged under 18 years who were new entrants to the job search pool were paid Youth</p>

Training Allowance. (People who were in receipt of Job Search Allowance and aged under 18 years at 31 December 1994 continued to be paid Job Search Allowance. From 20 September 1996, those young persons still being paid Job Search Allowance were transferred to Newstart Allowance.)

*Widow Allowance*

Widow Allowance, introduced in 1 January 1995, is payable to females aged 50 years or over who have become widowed, divorced or separated since turning 40 years (50 prior to 20 March 1997), if they meet a number of other criteria relating to current marital status and recent work experience. This has had a slight downwards effect on Newstart Allowance numbers from January 1995.

*Mature Age Allowance*

From 20 September 2003, Mature Age Allowance was closed off to new claimants. People on Mature Age Allowance before this date can remain on the allowance while they remain 'current', that is retain eligibility and entitlement for the allowance.

From 1 July 1996, the qualification conditions for Mature Age Allowance changed for new claimants. The requirement for 12 months prior receipt of income support was reduced to 9 months for people transferring from Newstart Allowance and removed entirely for people transferring from non-activity tested payments. The requirement to have been registered as unemployed for 9 months was replaced with a requirement to have no recent workforce experience. Reporting of these new claimants commenced from September 1996.

Mature Age Allowance was introduced on 24 March 1994, and was paid to long-term unemployed persons aged 60 years and over (but below Age Pension age) who had been receiving income support for 9 months or more and who were eligible for Newstart Allowance. The introduction of Mature Age Allowance had a downwards effect on Newstart Allowance numbers from April 1994 until September 2003.

**Comparability of Data**

There have been significant changes to the data presented in this publication due to a number of events. The main changes are: the method of counting recipients; the inclusion of some CDEP recipients in the total recipient numbers; the introduction of Youth Allowance in July 1998; the way 'jobseeker' is defined; and the way duration is calculated. People using this data to construct time series should note the following comments.

*Definition of Recipient*

From July 2002, FaCS introduced a new method to more accurately measure the number of people receiving labour market and related payments. For those receiving labour market and related payments, their eligibility and entitlement status is administered by a payment system called Newstart Common Platform System. Within this system recipients who are both eligible and entitled to receive a payment have a determination status of 'current'. The new method therefore counts these 'current' recipients.

The old method of counting recipients was specified to include all paid recipients – those who received a payment within a given fortnight. As compiled, however, this count excluded, from mid 1998, recipients who received a ‘one-off’ payment. These can occur, for instance, when a normal payment is interrupted (eg. payment is cancelled and then restored within that pay period) and a portion of the normal payment is paid.

The time series in Tables 1 and 4 reflect the revised method, as does the remainder of the publication. Revised historical data for these time series back to May 1998 can be found in the July 2002 publication.

From July 2003 FaCS introduced a more sustainable methodology for this revised recipient count. Due to limitations in available data sources in 2002, the revised recipient count had to be derived through a complicated process. This more sustainable methodology resulted in slight differences from the recipient numbers used in previous editions.

*Community Development  
Employment Projects  
(CDEP)*

From 20 March 2000, eligible participants in CDEP started receiving CDEP participant supplement and other add-ons, such as rent assistance, as part of income support payments. This added a number of new recipients to those who are normally eligible for payments reported in this publication.

*Introduction of  
Youth Allowance*

The sum of the number of Newstart Allowees and Youth Training Allowees prior to July 1998 is broadly comparable with the sum of Newstart Allowees and Youth Allowees (other) after July 1998. There are two main problems in comparing these two series. The first is the exclusion of some 18 to 20 year old unemployed people due to the application of the Youth Allowance parental means test (see the *Youth Allowance* section under Payment History). The second is the inclusion of Sickness Allowees in the Youth Allowance (other) population.

There is greater comparability between total Newstart Allowance and Youth Training Allowance jobseekers prior to July 1998 and total Newstart Allowance and Youth Allowance (other) jobseekers after July 1998. This is because the Sickness Allowance group is excluded from the jobseeker total. The problem, however, of the exclusion of some recipients through the application of the Youth Allowance parental means test still remains.

*Jobseekers*

Prior to July 1998, the jobseeker category was defined by excluding all Newstart Allowees who did not receive a payment, recipients who were incapacitated, and those receiving a payment who were undertaking training. Some people who were not required to engage in job search were classified as jobseekers, including people undertaking full-time voluntary work, people on jury duty and pregnant women around the time of the birth of their child.

From July 1998, the definition of jobseekers has been placed on a sounder conceptual basis. It is now derived for Newstart Allowance and Youth Allowance (other) recipients by excluding

all people who did not receive a payment due to their own and/or their partner's income, or where applicable, their parent's, and all those known not to be required to search for work. People receiving Intensive Support Customised Assistance under Job Network arrangements are classified as jobseekers although they may not always be undertaking job search. These people negotiate their activity agreement with their Job Network member.

The total number of jobseekers (comparable to pre-July 1998 estimates) is calculated by adding together the number of jobseekers in receipt of Newstart Allowance and Youth Allowance (other) – see the Explanatory Notes on *Youth Allowance*.

*Duration*

Following system changes in May 1998, duration has been defined according to the time a recipient spends on income support – short-term recipients are those who have been on income support for up to 12 months and long-term recipients are those who have been on income support for 12 months or more.

Prior to 1998, duration was defined according to the time a recipient was registered as unemployed – short-term recipients were people who were registered as unemployed for up to 12 months and long-term recipients were people who were registered for 12 months or more.

*Closure of Mature Age and Partner Allowances*

From 20 September 2003, Mature Age Allowance and Partner Allowance were closed off to new claimants. People on these allowances before this date can remain on that allowance while they remain 'current', that is retain eligibility and entitlement for the allowance. The majority of people who would previously have claimed these payments will now claim Newstart Allowance.

**Symbols**

n.a. not available  
.. not applicable

## GLOSSARY

<b>Activity Test Status</b>	The activity that a Newstart Allowance or Youth Allowance (other) recipient has agreed to undertake in order to meet the activity test. To satisfy the activity test recipients must be actively seeking and willing to take up work or undertaking activities to improve their employment prospects.
<b>Age</b>	Age in years at time of data collection.
<b>Area Support Office</b>	A Centrelink office that supports a set of Customer Service Centres for a specified area. These are generally not confined to State boundaries.
<b>Centrelink Youth Service Centre</b>	A Centrelink Youth Service Centre consists of specialised staff who provide young people with improved access to Government services and income support. This is done by offering a mainstream service, as well as specialist case management to help access educational, labour market, job search, housing, health and general welfare assistance; and by providing a regular FaCS visiting service to youth via hostels, refuges and voluntary agencies.
<b>Community Development Employment Projects (CDEP)</b>	<p>The CDEP scheme is a program funded currently by DEWR and in the past by the Aboriginal and Torres Strait Islander Commission (ATSIC). The scheme enables Aboriginal and Torres Strait Islander community councils and other approved Aboriginal and Torres Strait Islander groups to offer work to community members in activities that assist individuals in acquiring skills which benefit the community, develop business enterprises and/or lead to unsubsidised employment. The scheme also aims to develop management and business skills in an environment conducive to the principles of self-determination.</p> <p>The CDEP Participant Supplement (CPS) is payable to eligible CDEP participants. It can be paid fortnightly or as a 12 weekly payment.</p>
<b>Customer Service Centre</b>	A Customer Service Centre set within a particular region that provides FaCS, DEWR and other payments and related information and services to recipients. Customer Service Centres are managed by Area Support Offices.
<b>Did Not Receive a Payment</b>	Persons who did not receive a payment due to their own income and/or that of their partner, or parents, where applicable. This group is often referred to as 'zero-paid'.
<b>Eligibility and Payment Status</b>	Refer to the Methodology entry in the Explanatory Notes.
<b>Fortnightly Earnings</b>	Amount of income earned, derived, or received by a person for the person's own use or benefit in the previous fortnight.
<b>Incapacitated</b>	A person on Newstart Allowance or Youth Allowance (other) who has an activity test status indicating they are temporarily ill or incapacitated. Refer to the entry for Sickness Allowance in the Explanatory Notes.

<b>Jobseekers</b>	A person on Newstart Allowance or Youth Allowance (other) who would usually be engaged in jobsearch. See Explanatory Notes for definition and history.
<b>Job Search Allowance (JSA)</b>	Up to 20 September 1996, Job Search Allowance was payable to CES eligible persons who had been registered as unemployed with the CES for up to 12 months. From 20 September 1996, the payment was combined with Newstart Allowance to form one payment called Newstart Allowance. See Explanatory Notes for history.
<b>Long-term Recipients</b>	Persons on Newstart Allowance or Youth Allowance who have been receiving income support for 12 months or more. Duration of long-term recipients can be reset to zero if they exited from payments for more than 13 weeks.
<b>Mature Age Allowance (MAA)</b>	<p>From 20 September 2003, Mature Age Allowance was closed off to new claimants. People on Mature Age Allowance before this date can remain on the allowance while they remain 'current', that is retain eligibility and entitlement for the allowance.</p> <p>Mature Age Allowance, a non-activity-tested payment, is payable to unemployed people aged 60 years and over (but below Age Pension age) with little or no recent workforce experience who meet certain requirements for previous receipt of income support. See Explanatory Notes for history.</p>
<b>Newstart Allowance (NSA)</b>	Newstart Allowance is payable to eligible unemployed persons aged 21 years and over (but below Age Pension age) who satisfy the activity test. See Explanatory Notes for history.
<b>Newstart Common Platform System (NCP)</b>	The Newstart Common Platform System (NCP) was introduced in May 1998. The NCP administers all labour market and related payments. This includes primary payments such as Newstart Allowance, Youth Allowance, Mature Age Allowance, Widow Allowance and Partner Allowance. Other payments on the NCP include Special Benefit, Sickness Allowance, Exceptional Circumstances Relief, Farm Help and Austudy.
<b>Partner Allowance (PA)</b>	<p>From 20 September 2003, Partner Allowance was closed off to new claimants. People on Partner Allowance before this date can remain on the allowance while they remain 'current', that is retain eligibility and entitlement for the allowance.</p> <p>Partner Allowance, a non-activity-tested payment, is payable to persons who are dependent partners of pensioners and allowees who were born before 1 July 1955, have no dependent children and have little or no recent workforce experience. See Explanatory Notes for history.</p>
<b>Short-term Recipients</b>	Persons on Newstart Allowance or Youth Allowance who have been receiving income support for less than 12 months. Duration of short-term recipients can be reset to zero if they exited from payments for more than 6 weeks.
<b>States</b>	States and Territories of Australia derived from the postcode of the recipient's residence as held on the Centrelink payment system.

<b>Widow Allowance (WA)</b>	<p>From 1 July 2005 Widow Allowance was closed off to new claimants, unless the woman was born on or before 1 July 1955.</p> <p>Widow Allowance, a non-activity-tested payment, is payable to females aged 50 years or over who have become widowed, divorced or separated since turning 40 years if they have little or no recent work experience and meet a number of other criteria relating to current marital status. See Explanatory Notes for history.</p>
<b>Youth Training Allowance (YTA)</b>	<p>From 1 January 1995 eligible persons aged under 18 years who were registered as unemployed with the CES were paid Youth Training Allowance. From 1 July 1998, Youth Training Allowance was replaced by Youth Allowance. See Explanatory Notes for history.</p>
<b>Youth Allowance (YA)</b>	<p>Youth Allowance is payable to eligible full-time students aged 16 to 25 years, and to eligible unemployed persons aged 16 to 21 years who satisfy the activity test. Note, there are certain exceptions for some 15 and 25 year olds. See Explanatory Notes for history.</p> <p>Youth Allowees may be undertaking full-time study, full-time job search or a combination of approved activities. Some young people will be exempt from the activity test because of their personal circumstances, eg. illness, homelessness or major personal crisis. See the Explanatory Notes for more information.</p>
<b>Youth Allowance (other)</b>	<p>Youth Allowance recipients who are not full-time students.</p>
<b>Zero-Paid</b>	<p>See 'Did Not Receive a Payment'.</p>

## APPENDIX

### COMPARISONS BETWEEN DEWR UNEMPLOYMENT LABOUR MARKET PAYMENT NUMBERS AND ABS LABOUR FORCE UNEMPLOYMENT STATISTICS

<b>Official Statistics</b>	Official unemployment statistics are released by the Australian Bureau of Statistics (ABS). The ABS uses definitions recommended by the International Labour Office which have been accepted internationally as the most appropriate for the compilation of official statistics of unemployment.
<b>ABS Definition</b>	The ABS unemployment statistics measure the number of persons who, for a particular reference period, did not undertake any paid work, were actively looking for work and were available to start work.
<b>DEWR Unemployment Labour Market Payment Statistics</b>	The labour market payment statistics give the number of persons who are both eligible and entitled to receive Newstart Allowance or Youth Allowance (other). The criteria for receipt of these payments do not match those the ABS uses to determine whether a person is classed as unemployed or employed for statistical purposes.
<b>Differences</b>	Care should be taken when comparing the ABS labour force and DEWR labour market payment data. There are a number of reasons why the two series cannot be directly compared.
<i>Duration</i>	<p>Both DEWR and the ABS classify long term duration as over 12 months, but use substantially different definitions of duration:</p> <p>DEWR measures duration of <b>income support</b>. This includes not just time on unemployment benefits but time on any income support payment.</p> <p>The ABS measures length of time <b>unemployed</b> using their unemployment definition.</p> <p>DEWR unemployed recipients can have breaks without payment for up to 25 weeks but still be classified long term income support recipients:</p> <ul style="list-style-type: none"><li>- Recipients who do not receive a payment due to their earnings can have up to 12 weeks without a payment before they are automatically cancelled. This reduces disincentives to accept short-term work.</li><li>- Long-term recipients can have another 13 weeks off payment after payment is cancelled and still keep their long-term status if they return to income support. This means they keep access to assistance such as the</li></ul>

Employment Entry Payment and the higher payment rate for recipients over 60.

For the ABS statistics, any hours of work for a period as short as two weeks count as a break from unemployment and so are enough to reset a person's unemployment duration.

The difference between these two concepts, together with the fact that DEWR recipients are able to have ongoing part-time work (see 'employment' below) mean that many unemployed recipients remain classified by DEWR as long-term recipients when they would be classified as short-term unemployed under the ABS definition.

*Seasonal Adjustment*

The ABS produces a seasonally adjusted series. The DEWR labour market payment numbers data are not seasonally adjusted.

*Classification*

The ABS classifies a person as unemployed if he or she is aged 15 years and over, was not employed during the week before the interview, has actively looked for full-time or part-time work and is available to start work. From February 2004, people who had not actively looked for work because they were waiting to start a job within four weeks, are also classified as unemployed.

The Newstart Allowance and Youth Allowance (other) series generally count people who are eligible for and entitled to receive a payment between the ages of 15 years and 64 years in the case of men and 15 to 62 years in the case of women.

*Employment*

Newstart Allowance and Youth Allowance (other) recipients may be employed part-time, but within an income test limit; the ABS classifies a person as "employed" if, among other things, he or she has worked for one hour or more during the survey period.

*Timing*

The timing of collections of the series are different:

DEWR reports monthly average numbers of people both eligible for and entitled to receive Newstart Allowance and Youth Allowance (other). These monthly averages are calculated using figures collected for each Friday throughout the reference month.

ABS numbers are based on a sample interview survey of occupants of selected dwellings covering around 0.5% of the total Australian population. These persons are interviewed during the two weeks beginning the Monday between the 6th and 12th of each month and the information obtained is based on the week before the interview takes place.

<i>Treatment of Partners</i>	The ABS series includes unemployed persons whose spouse is working, irrespective of income, whereas Newstart Allowance and Youth Allowance (other) recipients are subject to an income and assets test for themselves and their spouse.
<i>Pensioners</i>	The ABS series includes persons being paid a pension but looking for work (eg sole parents in receipt of Parenting Payments looking for work).
<i>Non-jobseekers</i>	The overall Newstart Allowance and Youth Allowance (other) series includes persons who are not required to undertake jobsearch. These persons are separately identified in Tables 2 and 3, and have then been excluded in subsequent tables. These people may be undertaking training, the development of self-employment opportunities, full-time voluntary work or a combination of voluntary and part-time work which excludes them from jobsearch obligations. They may also be incapacitated or have another temporary exemption from jobsearch.
<i>Waiting Periods</i>	The ABS series includes persons who are serving a waiting period before being granted Newstart Allowance or Youth Allowance (other), or whose allowance was deferred.
<i>Survey</i>	The ABS figures are derived from a Labour Force Survey which is a sample survey, whereas the DEWR statistics are a complete count of those both eligible for and entitled to receive Newstart Allowance and Youth Allowance (other).

## FOR MORE INFORMATION

### **Labour Market Information**

Other statistics on recipients of labour market related payments are available on request.

In addition to Newstart and Youth Allowances, statistics are also available on Partner Allowance, Mature Age Allowance and Widow Allowance.

For publication distribution enquiries email :  
MI.WORKINGAGE.PAYMENTS@centrelink.gov.au

Written correspondence concerning this publication or statistics on labour market related payments should be addressed to:

Director  
Unemployment and Mature Age Payments Programme Management  
Section  
Department of Employment and Workplace Relations  
PO Box 9879  
Canberra Mail Centre ACT 2601

or forwarded via facsimile to (02) 6275 3312.

### **Other Recipient Information**

Statistics relating to other recipients are also available, including recipient numbers and characteristics for the various FaCS pensions, benefits and family payments.

### **Other Statistical Outputs:**

The following statistical output is available on request:

*Commonwealth Department of Family and Community Services  
Customers - A Statistical Overview, 1996, 1997, 1998, 1999, 2000 and  
2001.*