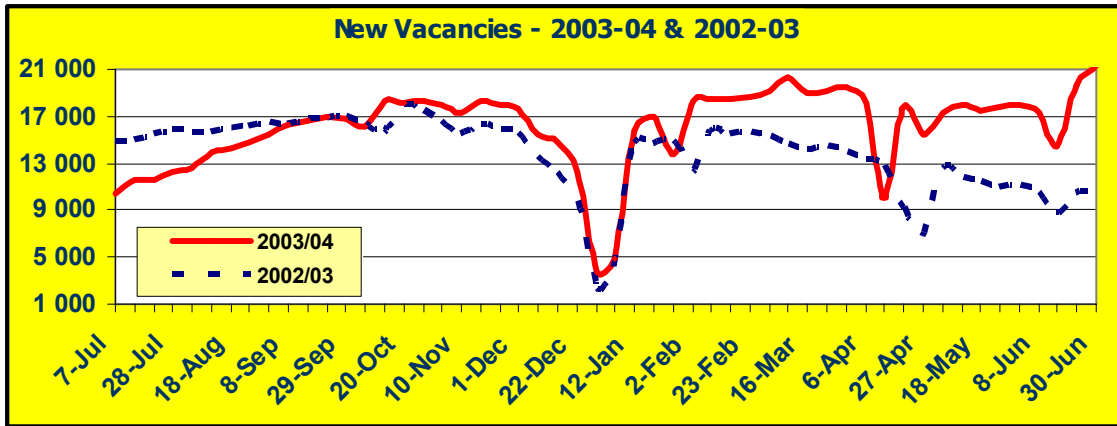
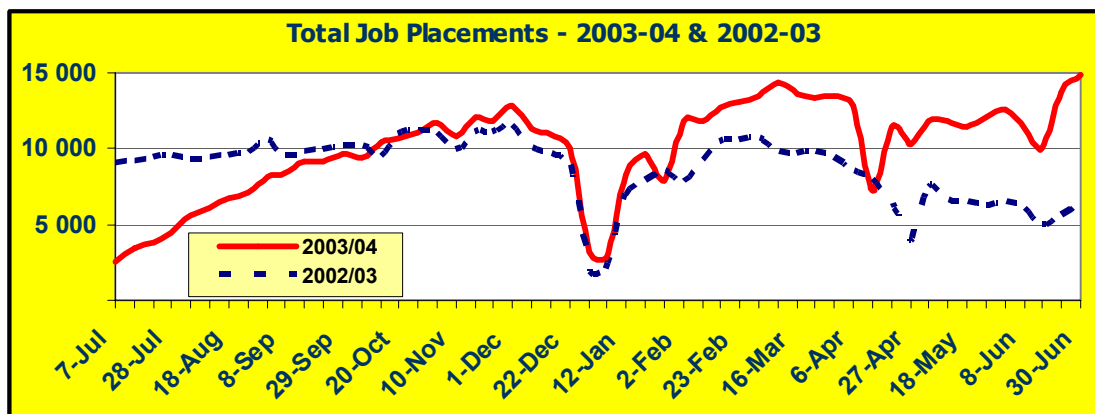




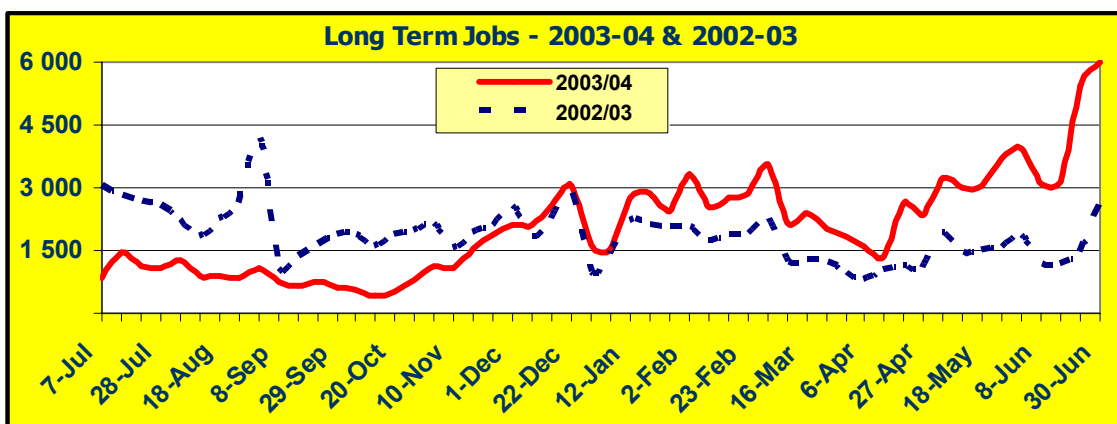
Job Network Performance Overview – June 2004



- ✓ Over 835,000 new vacancies were lodged on the national database in 2003-04 – 16 per cent better than last year and the highest level in the history of Job Network.
- ✓ Following the transition or ‘establishment’ phase of the third Employment Services Contract, 2003-04 saw a rapid recovery in vacancies lodged with new records being set through the remainder of 2003-04.



- ✓ More than 518,000 job placements were recorded for people assisted through Job Network in 2003-04 – a 16 per cent improvement on last year and the highest level in the history of Job Network.
- ✓ Job Network members and Job Placement Organisations have recorded an average of more than 43,000 job placements per month.
- ✓ June 2004 saw a total of over 52,000 job placements, the highest figure for the month of June on record, and more than double the number for June 2003.



- ✓ Around 107,000 long term job outcomes were achieved for disadvantaged job seekers and those unemployed for more than three months in 2003-04 – 11 per cent better than last year and, again, a new Job Network record.
- ✓ Around 18,000 long term jobs were achieved in the month of June 2004 - the highest monthly achievement level in the history of Job Network.

- ✓ Unemployed people are assisted by 109 Job Network members and hundreds of licensed Job Placement Organisations operating from more than 2,700 sites across Australia.
- ✓ From 1 July 2003, Job Network services were refined through implementation of the *Active Participation Model*.
 - These improvements mean that, for the duration of their unemployment, job seekers have a single Job Network member who will work closely with them to help them find a job. Job seekers receive more intensive assistance the longer they are unemployed.
 - Under the new arrangements, two main forms of assistance are provided for job seekers - Job Search Support and Intensive Support. Job Search Support is aimed at placing unemployed people directly into jobs. Intensive Support provides training and other forms of assistance specifically tailored to meet the individual's needs, to help disadvantaged job seekers and those unemployed for more than three months find and keep a job.
 - A dedicated Job Seeker Account, worth \$180 million during 2003-04, has been established so that Job Network members may, for example, pay for eligible job seekers to undertake training courses, cover their travel expenses when they attend interviews, or purchase uniforms and equipment when they are needed for the person to take up a job.
 - The new Job Placement Organisations harness the strengths of the commercial recruitment sector to bring more vacancies to job seekers. Job seekers can access vacancies at no cost on the JobSearch jobs database, through the internet or the nearly 3,000 kiosks located in Job Network sites and Centrelink offices throughout Australia.
- ✓ The Job Network Performance Overview (see page 1) shows weekly numbers for three key indicators:
 - new vacancies lodged on JobSearch by Job Network members and Job Placement Organisations;
 - the total job placements providers record for job seekers, including those that may become long term job outcomes at a later stage; and
 - long term job outcomes achieved for Intensive Support participants.
- ✓ These indicators show that following the transition phase from the previous Job Network arrangements to the *Active Participation Model*, in which new sites were established and improved services for job seekers introduced, performance levels have been significantly better than under the previous service arrangements – with new records achieved.
- ✓ Long term job outcomes reflect the completion of a minimum of 13 consecutive weeks employment. Those recorded from 1 July to 30 September 2003 reflect jobs which started in the last part of the previous financial year and resulted in outcomes 13 weeks later. In view of the 13 week timeframe, the first long term outcomes under the *Active Participation Model* were recorded in October 2003 and rapidly increased to the highest levels in the history of Job Network.